

COUNCIL REPORT

DATE: November 10, 1999
TO: City Council
THROUGH: Mike Hutchinson
FROM: Wayne Korinek
SUBJECT: Approval of the Revised City Human Services
Funding Philosophy

Purpose and Recommendation

This report requests City Council approval of the attached Human Services funding philosophy (see Exhibit 1). This philosophy was adopted by the Housing and Human Services Advisory Board at their October 26, 1999 meeting. Staff recommends approval.

Background

The City consolidated its Human Services Advisory Board and its Housing Advisory Board in October, 1996. Some policy documents related to Human Services funding were reviewed and revised by the new Board at the time of reorganization. The current revisions will make the funding categories consistent with the continuum of care service delivery categories (see Exhibit 2), the Board uses as the basis for planning and funding human services in Mesa.

Discussion

The intent of this funding philosophy is to guide the Board's thinking in supporting a human services delivery system that is coordinated and comprehensive. The focus of the Board is to maintain balance within a continuum of care of services by addressing gaps in service delivery, when appropriate. The new recommended Human Services Funding Philosophy includes the following changes:

1. The Board recommends changing the name from Housing and Human Services Funding Priorities to Housing and Human Services Funding Philosophy. The Board wants to ensure that future Board members will understand that the focus of City human services funding is to maintain balance within a system, rather than to randomly fund proposals. It should be noted that it is not the Board's intention that all priority one services would necessarily be funded before any priority two services, etc.

2. The recommended funding philosophy recognizes that people are best served and resources are most effectively used when services are delivered through a comprehensive, coordinated continuum of care. The funding philosophy also recognizes that the resources of City government are only one source in a system of resources which includes other levels of government, the business sector, private foundations, the faith community, friends, family, and the resources and efforts of the people in need themselves.
3. The titles of the funding categories have been changed to match the continuum of care service categories, and definitions have been revised accordingly.
4. The Board recommends that Transitional Services be considered priority one and Crisis Services be considered priority two - just the opposite of their previous ranking. This shift puts the major emphasis on helping people remove their barriers to obtaining and sustaining economic self-sufficiency. Crisis services are important for helping people get into the system. Transitional services give people the time, support, and structure necessary to change their lives permanently, over a longer period of time. If you help people stabilize a crisis and then there is no place for them to go to continue to make changes in their lives, they end up back in crisis over and over again. Having the right mix between transitional and crisis services is important for the most effective use of social services dollars.
5. No changes were recommended to the Proposal Review Factors and the Human Services Funding Guidelines.

Alternatives

The City Council could modify any of these recommendations as it desires, or return them to the Board for further revision.

Fiscal Impact

Not applicable.

Concurrence

The Housing and Human Services Advisory Board reviewed and adopted these guidelines and philosophy at its October 26, 1999 meeting.

Karen Kuntz Tanya Collins

Staff Originator

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**CITY OF MESA
PROPOSED CITY HOUSING AND HUMAN SERVICES FUNDING PHILOSOPHY**

Adopted by Housing and Human Services Advisory Board - October 26, 1999
Adopted by Mesa City Council - ~~December 19, 1996~~

~~Mesa City government recognizes that there are unlimited human needs in the community and there are finite City government resources to address those needs. City government therefore finds that it is necessary to establish priorities for the use of its finite financial resources available to address human services needs.~~

Mesa City government recognizes that there are unlimited human needs in the community. The resources of City government are one source in a system of resources that includes other levels of government, the business sector, private foundations, the faith community, friends, family, and the resources and efforts of the people in need. Mesa City government also recognizes that people in need are served, and public resources are used most effectively, when services are provided through a comprehensive, coordinated continuum of care. To this end, it is the intent of the City to maintain balance within a continuum of care of services by addressing gaps in service delivery, when appropriate. Therefore, funding recommendations may demonstrate flexibility among the priority levels described below based on the greatest identified areas of need at any given time. The City's priorities for funding, in general, are the following:

Priority #2:

Priority #1: **CRISIS SERVICES:** Services which assist individuals and families in meeting basic or emergency health and safety needs or assist in stabilizing to stabilize a crisis, and for which no other or inadequate funding sources are available.

Examples of these services: Short-term emergency assistance with food, clothing, temporary shelter, utility or rent/mortgage payments, crisis intervention such as detox or crisis counseling, and refuge programs in cases of ~~physical or emotional~~ abuse.

Priority #1:

Priority #2: **TRANSITIONAL SERVICES:** Services which assist individuals and families to transition to and maintain remove their barriers to obtaining and maintaining economic self-sufficiency.

Examples of these services: job training programs, child care, transportation, ~~case management,~~ transitional housing programs, job development, and rehabilitation programs such as treatment programs for substance abuse.

Priority #3: **LONG TERM SUPPORT:** Services which assist individuals and families to maintain an independent or semi-independent lifestyle.

Examples of these services: subsidized housing programs, home delivered meals or other home-based assistance, adult day care, community-based services to non-institutionalized special populations.

~~Services which assist individuals and families with emotional health, social adjustment, and/or physical health related problems insofar as such assistance will assist recipients in maintaining, progressing towards or attaining self-sufficiency-~~ (Combined with Transitional Services)

~~Examples of these services: Rehabilitation programs such as treatment programs for substance abuse and programs designed to keep individuals from committing or repeating criminal acts.~~

Priority #4: **PREVENTION/EARLY INTERVENTION SERVICES:** Services and programs that prevent or intervene in addressing the causes of family breakdown, violence, or poverty.

Examples of these services: parent training programs, youth mentor programs, anti-gang social development and academic enrichment programs.

Priority #5: **SYSTEM SUPPORT:** Services that increase the ability of low-income people to participate in the community, or make the social service delivery system more accessible, effective or responsive to the needs and interests of low-income people.

Examples of these services: information and referral services, outreach services, and services that coordinate or leverage resources that can be used by the system as a whole.

~~Services which enhance the quality of life of citizens.~~

~~Examples of these services: Recreation and/or socialization programs.~~

CITY OF MESA
HUMAN SERVICES FUNDING GUIDELINES

Adopted by Housing and Human Services Advisory Board - November 25, 1996

Adopted by Mesa City Council - December 19, 1996

The City of Mesa has for many years provided funding annually, through its Human Services Program grants, for a variety of community-based, private, non-profit (501 C-3) social services agencies. Proposals for Human Services funding are reviewed and funding recommendations made by the Housing and Human Services Advisory Board and forwarded to the Mesa City Council for final approval.

The Housing and Human Services Advisory Board shall focus on the following guidelines in making recommendations for the use of Human Services funding:

1. Focus on providing assistance on an emergency and/or short-term basis.
2. Assist citizens to achieve or maintain independence and self-sufficiency.
3. Prevent long-term dependence on public resources.
4. Encourage partnerships between all levels of government, the private sector, charitable and other community organizations, and service providers in addressing human services needs.
5. Avoid duplicating the efforts and obligations of other units of government and quasi-public entities to provide human services.
6. Expect other units of government and designated quasi-public entities to carry out the human services obligations imposed on them by legal mandate.

A goal of the Neighborhood and Community Assistance Office, which includes administration of the Human Services funding program, is to encourage and enable Mesa's citizens to solve their own problems, with their own resources, in their own creative ways, side by side with their neighbors. The City sees itself as a partner in these endeavors by its service as facilitator, catalyst, educator, technical advisor, information disseminator and resource identifier -- and, when a citizen-devised solution calls for a service which the City normally offers, a service provider.

The City also recognizes that it cannot "fix" all of the problems in all of Mesa's neighborhoods; it is the residents of each neighborhood -- with their many as-yet-untapped assets and strengths -- who must do that, in direct partnership with local social service agencies, civic organizations, businesses, educational institutions, and the faith community.

To that end, the City of Mesa's investment in neighborhoods will not be as a direct funding source for neighborhood projects, but as a facilitator and catalyst to bring citizens and resources together to solve problems, improve communication, and foster a spirit of collaboration towards self-sufficiency.

CITY OF MESA
PROPOSAL REVIEW PROCESS AND FACTORS

Adopted by Housing and Human Services Advisory Board - November 25, 1996

Adopted by Mesa City Council - December 19, 1996

Applications for potentially-available City Human Services and federal Emergency Shelter Grant funds will be reviewed by City staff and by the Housing and Human Services Advisory Board. Funding recommendations will be forwarded to the Mesa City Council for a final decision.

The following factors will be among those used to formulate recommendations to the Mesa City Council on applications received:

1. The degree to which the proposed program/project is consistent with the Human Services funding guidelines and the City of Mesa Housing and Human Services Funding Philosophy.
2. The organizational capability of the applicant, including the organization's financial stability and its demonstrated ability (through audits and accounting and budgeting structure, etc.) to manage funding properly and deliver programs in a cost-efficient and professional manner.
3. The soundness of the proposed methods. Does the proposal contain a reasonable, viable method of providing an important human service?
4. Potential availability of other funding to support the proposed service, including evidence of applicant's efforts to secure funding sources from other political jurisdictions and private-sector sources.
5. Limitations on availability of City funds.
6. The extent to which the applicant agency is using volunteers to support its mission and/or stretch resources.
7. The technical correctness of the proposal package submitted (i.e., the proposal is presented in the order and format requested, by the stated deadline).

MESA HUMAN SERVICES CONTINUUM OF CARE

Exhibit 2

PREVENTION/ EARLY INTERVENTION	CRISIS SERVICES	TRANSITIONAL SERVICES	LONG TERM SUPPORT	SYSTEM SUPPORT
<p>PREVENTION</p> <ul style="list-style-type: none"> •CASA School Based Violence Prevention •Minority Achiever Program <p>East Valley Family Resource Center</p> <ul style="list-style-type: none"> •EVAC Community Outreach 	<p>EMERGENCY SHELTER</p> <ul style="list-style-type: none"> •Autumn House (22 beds) •My Sister's Place (16 beds) •Child Crisis Center (45 beds) <p>DETOXIFICATION SVCS</p> <ul style="list-style-type: none"> •EVAC -(16 detox beds & 8 triage beds) <p>PRESCRIPTIONS</p> <ul style="list-style-type: none"> •MesaCAN Salvation Army 	<p>HOUSING PROGRAMS</p> <ul style="list-style-type: none"> •Save the Family (72 units/228 beds) •LaMesita Shltr (30 units/85 beds) •EVTTLIC (100 beds/men) •Tri-City Behavioral - SMI (37 beds) Recovery Houses (342 beds) 	<p>HOUSING</p> <ul style="list-style-type: none"> •Housing for Mesa (Home Ownership) Mesa Housing Authority Escobedo A.R.M. of Save the Family (20 un/80 bds) Subsidized Rental Multifamily Habitat for Humanity (Home Ownership) Mesa Housing Authority (Section 8) 	<p>LEVERAGING RESOURCES</p> <ul style="list-style-type: none"> •Volunteer Center •Retired Senior Volunteer Program
<p>EARLY INTERVENTION</p> <ul style="list-style-type: none"> •First Offender Program •NYPUM •Young Fathers Program •Boys & Girls Club Teen Center •Boys & Girls Club Youth Day Camp •Mesa Youth Placement 	<p>FOOD SERVICES</p> <ul style="list-style-type: none"> Paz de Cristo St. Vincent de Paul Kid's Café <p>MOTEL VOUCHERS</p> <ul style="list-style-type: none"> •MesaCAN Salvation Army Religious Organizations Red Cross <p>TRANSPORTATION ASSISTANCE</p> <ul style="list-style-type: none"> •MesaCAN Lutheran Social Ministry Salvation Army <p>CLOTHING</p> <ul style="list-style-type: none"> Lutheran Social Ministry Religious Organizations Salvation Army 	<p>INCOME ASSISTANCE</p> <ul style="list-style-type: none"> •Advocates for the Disabled AZ Works (Maximus) Unemployment Office Social Security - Disability 	<p>PERMANENT SUPPORTIVE HOUSING</p> <ul style="list-style-type: none"> MARC - REF (SMI) (10 beds) Tri-City Beh. Svcs (36 beds) Tri-City Beh. - SMI (8 units) SW Beh. Health (6 units) Value Options (86 units) 	<p>SYSTEM ACCESS</p> <ul style="list-style-type: none"> Community Information and Referral Mesa Fire Dept. Connector Program
	<p>CRISIS COUNSELING</p> <ul style="list-style-type: none"> •Center Against Sexual Abuse Value Options (EMPACT/Terros) Jewish Family Services Tri-City Behavioral Services Prehab Counseling Center Mayfield Center for Juveniles 	<p>TREATMENT/COUNSELING SERVICES</p> <ul style="list-style-type: none"> •EVAC Relapse Prevention •Pathways Relapse Prevention (DV) EV Catholic Social Services Jewish Family Services 	<p>SUPPORTIVE SERVICES TO SPECIAL POPULATIONS</p> <ul style="list-style-type: none"> •MARC Center •Sirrine Adult Day Care •Caring Corp •Mesa Senior Center 	<p>OUTREACH SERVICES</p> <ul style="list-style-type: none"> •MesaCAN (Homeless) •MesaCAN Neighborhood Services Program Value Options (Behavioral Health)
	<p>RENT/UTILITY ASSISTANCE</p> <ul style="list-style-type: none"> •MesaCAN •Lutheran Social Ministry (Help Care) Salvation Army Religious Organizations (limited) St. Vincent de Paul (limited) Paz de Cristo (limited) 	<p>FOOD ASSISTANCE</p> <ul style="list-style-type: none"> DES Food Stamps Women, Infants and Children Help Yourself Program (United Food Bank) 		<p>24 HOUR EMERGENCY LINE</p> <ul style="list-style-type: none"> Community Information & Referral Value Options Crisis Line CONTACTS (Shelter Hotline)
	<p>FOOD BOXES</p> <ul style="list-style-type: none"> •United Food Bank (distributes thru 108 sites) •Food for Thought Program (United Food Bank) Lutheran Social Ministry Salvation Army 	<p>HOUSING COUNSELING</p> <ul style="list-style-type: none"> •Housing for Mesa Community Legal Services Mesa Housing Authority (Section 8) <p>JOB ASSISTANCE</p> <ul style="list-style-type: none"> •MesaCAN Work Assistance Program Workforce Development Center Prehab World of Work DES Job Service Work Links (Transportation) 		<p>Target Populations:</p> <ul style="list-style-type: none"> Substance abusers Mentally ill Physically disabled Developmentally disabled Domestic violence victims Homeless Near homeless Working poor Underemployed Unemployed
				<ul style="list-style-type: none"> •Denotes program is supported in part with community aid funds or federal ESG from the City of Mesa.