

SENIOR ADMINISTRATIVE SUPPORT ASSISTANT

JOB DESCRIPTION

Classification Responsibilities: A Senior Administrative Support Assistant performs highly responsible, complex, non-routine, and often confidential administrative support work for a Deputy City Manager. A Senior Administrative Support Assistant is characterized by responsibility for a variety of administrative activities to be met with minimal supervision including: scheduling appointments and meetings for a Deputy City Manager; assisting with the preparation of agendas, compiling support materials for City Council meetings, study sessions, and committee meetings; scheduling the City Council Chambers; keeping up-to-date on current issues being considered by the Mayor and City Council in order to handle contacts with public; and directing inquiries to appropriate staff members. Responsibilities include: providing information to the public in order to communicate City policies and procedures; using a variety of personnel computer (PC) software (example: word processing, data management, spreadsheet, desktop publishing, etc.) to produce documents in support of the City Manager's Office functions; proofing and editing work, checking forms and other materials for accuracy and completeness, and creating and maintaining database systems. Other duties may include: recommending expenditure requests for designated accounts; monitoring the office budget for available funds; entering payroll information into a PC; and coding and processing personnel forms, Invoices for Payment (IFPs), and Limited Purchase Orders (LPOs). This class may also: functionally supervise lower-level administrative support staff in order to efficiently complete work projects; instruct staff regarding work procedures, assignments, and standards; monitor work in progress, document decisions of advisory or policy board meetings, prepare and distribute information, agendas, packets, and other materials; and transcribe dictation from tape. This class serves as a backup to the Management Assistant to the City Manager, and provides administrative support for other staff in the City Manager's Office as needed. Employees in this class must be committed to teamwork, have a shared commitment to quality of everyday work, and demonstrate the willingness to assume ownership in completion of tasks. This class performs related duties as required.

Distinguishing Features: This class is distinguished from the Administrative Support Assistant III class by the responsibility for work requiring the utmost confidentiality in support of a Deputy City Manager and the administrative responsibilities in support of the City Manager during the Management Assistant's absence. The Senior Administrative Support Assistant receives administrative supervision from the Management Assistant to the City Manager, who reviews work through conferences and overall results achieved. This class is FLSA exempt-administrative.

QUALIFICATIONS

Employee Values: All employees of the City of Mesa are expected to uphold and exhibit the City's shared employee values of Knowledge, Respect, and Integrity.

Minimum Qualifications Required. Any combination of training, education, and experience equivalent to graduation from high school or GED. Extensive (5+ years) experience in a progressively responsible administrative support capacity including: extensive (5+ years) office management experience, proficiency with word processing software applications, and experience and/or training in additional computer software applications (example: database management, spreadsheet, desktop

publishing, etc). Demonstrated proficiency in transcribing dictation from tape. Designation as a Certified Professional Secretary or a Certified Administrative Professional by the International Association of Administrative Professionals (IAAP) is an acceptable substitute for all other education and experience.

Special Requirements. None.

Substance Abuse Testing. None.

Preferred/Desirable Qualifications. Advanced secretarial training and education are highly desirable.

ESSENTIAL FUNCTIONS

Communication: Communicates with the general public, other City employees, management, and public officials in order to perform secretarial and administrative office duties in support of the City Manager's Office. Deals tactfully and courteously with the public, including citizens making complaints or requesting service, providing necessary information, and referring problems or complaints to appropriate individual department, or agencies.

Manual/Physical: Operates a variety of standard office equipment. Enters data or information into a PC. Types or keys a variety of documents from clear copy or rough draft requiring independent judgment in handling problems of format, procedure, and context. Transcribes dictation from tape. Maintains an appointment calendar for a Deputy City Manager. Prepares agendas, arranges, coordinates, and attends meetings, and takes, transcribes, and distributes minutes of meetings. Prepares and distributes agenda packets for regular City Council meetings, special City Council meetings, policy and study sessions, City Council committee meetings, mid-management meetings, expenditure review meetings, and budget review meetings. Establishes and coordinates the annual Invocation Schedule for City Council meetings, and schedules meeting rooms at the Council Chambers. Coordinates meetings for the Municipal Development Corporation, including: attending meetings, taking, transcribing, and distributing minutes. Reviews incoming correspondence, preparing effective responses on matters for which authority has been delegated. Assembles and reviews files or records, updates and prepares material for action, and makes final distribution of information, files, or records. Maintains complex clerical records, gathers data and other information, and prepares periodic and special reports.

Mental: Checks records and documents for clerical and mathematical accuracy and completeness, and processes for further action (example: payroll/timekeeping, purchasing of office supplies and equipment, LPOs, IFPs, billings, etc.). Prioritizes own work. Coordinates work activities with other City departments. Interprets rules, regulations, and policies and makes decisions in accordance with them.

Knowledge and Abilities:

Knowledge of:

business English, spelling, math, bookkeeping, or accounting;
modern office practices, procedures, and equipment;

municipal organization and functions;
budget principles and purchasing procedures;
City rules, regulations, policies, and procedures; and
PC software applications.

Ability to:

act independently to implement policies of supervisor;
maintain confidentiality and security of records and information;
perform routine office management details without referral to supervisor; and
establish and maintain effective working relationships with other employees and the general public.

The duties listed above are intended only as general illustrations of the various types of work that may be performed. Specific statements of duties not included does not exclude them from the position if the work is similar, related, or a logical assignment to the position. Job descriptions are subject to change by the City as the needs of the City and requirements of the job change.

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JOB FCTN-OFF

INCREMENTS 53-200

PAY GRADE: 46

IND-8810

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