

EMPLOYEE DEVELOPMENT SPECIALIST I

JOB DESCRIPTION

Classification Responsibilities: An Employee Development Specialist I is an entry-level professional classification which works to manage the division's Procurement card, process invoices and chargebacks, perform Learning Management System (LMS) administration, manage course registration/completion, maintain training material inventory, update the Learning and Development SharePoint page, gather monthly metric data, make room and parking reservations, schedule speakers, manage the master training schedule, manage communications and contacts with department Learning Champions, advertise and coordinate Citywide and related outside classes, coordinate the Lead Mesa Academy, and coordinate the Tuition Assistance program. This classification will also assist to create, coordinate, and facilitate general employee development classes within the Human Resources (HR) Learning and Development Division. Employee Development duties include delivering general calendar classes concerning, but not limited to, new employee orientation, communication, customer service, leadership, other soft skills topics, performance management, corrective action/discipline, and Personnel Rules. This class is also responsible for performing related duties as required.

Distinguishing Features: Incumbents must have the ability to explain and interpret information, work independently with minimal supervision and without specific instruction, and regularly exercise independent judgment when making decisions regarding the disposition of matters. This class differs from the Employee Development Specialist II in that the former does not perform team interventions, conduct human performance needs and analyses for training and non-training interventions, perform management consultation/coaching, or making decisions and providing direction to support staff and professional employee development staff in the absence of the Human Resources Development Administrator. Work is performed under the general supervision of the Human Resources Development Administrator. This class is FLSA exempt-administrative.

QUALIFICATIONS

Employee Values: All employees of the City of Mesa are expected to uphold and exhibit the City's shared employee values of Knowledge, Respect, and Integrity.

Minimum Qualifications Required. Any combination of training, education, and experience equivalent to graduation from an accredited college or university with a Bachelor's Degree in Human Resources, Business Administration, Public Administration, Organizational Management, Education, or a closely related field. Good (1 - 3 years) paraprofessional-level Human Resources experience which includes experience in training coordination duties or delivering professional development training such as, but not limited to: new employee orientation, leadership, diversity, communication, performance management, corrective action/discipline, soft skills, customer service, legal, or fair employment practices.

Special Requirement. None.

Substance Abuse Testing. None.

Preferred/Desirable Qualifications. Some professional-level work experience with coordinating a tuition assistance program, curriculum design and delivery, conducting team interventions, providing tailored training, and facilitating supervisory or management training programs is preferred.

ESSENTIAL FUNCTIONS

Communication: Communicates with management, other City employees, and outside agencies. Answers inquiries and furnishes information to authorized City personnel regarding tuition assistance, training programs, LMS, policies, and procedures. Prepares and maintains budget purchases and spreadsheets, training materials, routine and specialized reports, memos, letters, and other various correspondence and documentation. Makes dynamic oral presentations and instructs employees in various training topics. Conducts/facilitates workshops, mandatory training, leadership, team building, ethics, fair employment practices, customer service, new employee orientation, communication, soft skills, and other work-related training. Coordinates rental of training facilities.

Manual/Physical: Uses personal computer (PC) software programs to compile and generate monthly and other periodic reports. Compiles Citywide records for training, statistics, and training evaluation information in order to generate reports through the LMS. Verifies charges and processes invoices. Charges appropriate department accounting strings for training costs. Codes and inputs training records for classes. Generates monthly training and cost reports. Coordinates training room reservations, caterers, supplies, materials, speakers, trainers, etc. Stands for extended periods of time conducting training classes. Moves/lifts/arranges objects such as chairs, tables, boxes of training materials/laptops, TVs, projectors, and easels for purposes of classroom set up and tear down. Operates a variety of standard office and training equipment (examples: LCD projector, laptop, PC, copy machine, calculator, video DVD player, TVs, digital recorder, etc.). Maintains LMS training records and training materials.

Mental: Interprets HR Learning and Development policies and procedures. Assists in verifying reports to ensure information is correct, researching data to prepare reports, and making recommendations based on information researched. Prioritizes work assignments. Comprehends and makes inferences from written material. Learns job-related material through on-the-job training and in classroom settings.

Knowledge and Abilities:

Knowledge of:

business English, spelling, and grammar;
modern office practices, procedures, and equipment;
standard maintenance procedures applicable to training records;
public administration and governmental organization;
PC software applications;
group dynamics and human behavior and the effects of both on members of a group;
principles, training methods, and techniques used in current training field practices;
theory of adult learning and learning modalities; and
cultural diversity and organizational impact.

Ability to:

create and deliver employer training on a variety of assigned subjects;
assist HR Learning and Development staff members with special projects;
perform varied professional and research work in support of HR Learning and Development;
utilize various PC software programs to assemble, prepare, and generate monthly reports and budgets;
compose training materials, routine letters, and other correspondence;
read and understand oral and written objectives;
perform work assignments independently;
establish cooperative working relationships with all levels of employees and other governmental, educational, and private agencies;
prepare clear and accurate written documents and reports using proper business English sentence structure, grammar, and punctuation;
instruct others in a classroom setting;
move objects, such as an LCD projector, TVs, easel, tables, and chairs;
plan, organize, and coordinate activities to accomplish work assignments; and
remain in a standing position for extended periods of time when instructing classes.

The duties listed above are intended only as general illustrations of the various types of work that may be performed. Specific statements of duties not included does not exclude them from the position if the work is similar, related, or a logical assignment to the position. Job descriptions are subject to change by the City as the needs of the City and requirements of the job change.

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EEO-Prof

JOB FCTN-ADM

INCREMENTS 49-200

PAY GRADE: 47

IND-8810

SWORN-No