

## PUBLIC SAFETY COMMITTEE

January 21, 2016

The Public Safety Committee of the City of Mesa met in the lower level meeting room of the Council Chambers, 57 East 1st Street, on January 21, 2016 at 8:53 a.m.

### COMMITTEE PRESENT

Alex Finter, Chairman  
Chris Glover  
Dennis Kavanaugh

### COMMITTEE ABSENT

None

### STAFF PRESENT

John Pombier  
Alfred Smith  
Dee Ann Mickelsen

#### 1. Items from citizens present.

There were no items from citizens present.

#### 2. Approval of minutes from a Public Safety Committee Executive Session held on August 31, 2015.

It was moved by Committeemember Glover, seconded by Committeemember Kavanaugh, that the above-listed minutes be approved.

Carried unanimously.

#### 3-a. Hear a presentation and discuss an update on the Fire and Medical Community Care Grant.

Fire Chief Harry Beck, Deputy Fire Chief Steve Ward, and Grants Administrator Tony Lo Giudice addressed the Committee relative to this item.

Chief Ward thanked the Committee, the full Council, the City Manager, City departments and particularly the community partners for their support and contributions with regard to the success of the project.

Chief Ward provided a brief update of the Center for Medicare and Medicaid Grant. He stated that all of the response units, which began last January, are operational and include three advanced practice provider units. He explained that two of the units are located at the City of Mesa Fire and Medical Department (MFMD) and the other unit operates out of the Superstition Fire and Medical District. He noted that three behavioral provider units operate 40 hours a week and have been quite successful.

Chief Ward reported that with regard to the Nurse Triage and Centralized Medical Direction programs, both were implemented in the spring of last year. He commented that staff continue to look at efficiency in those areas. He also highlighted various innovative concepts to enhance current programs as follows: creating a new electronic medical records system to be used in a pre-hospital setting; using alternative vehicles for behavioral transports, which are economical and safe; and distributing flu vaccines. He commented that he was very proud of such innovations and added that staff continues to look for efficiencies in the programs, including operationally, fiscally and administratively.

Mr. Lo Giudice reviewed statistical data from December 2014 to December 2015 related to the service delivery of each unit. He reported that the Behavioral Health Units evaluated 948 patients last year, of which approximately 667 were treated on scene and referred to an appropriate behavioral health facility or evaluated and left at home with a safety plan. He added that by improving efficiency, care units are not only directing patients to the emergency departments, but also “referring patients to the right place for the right type of care.”

Mr. Lo Giudice, in addition, remarked that the three Community Care Units have evaluated approximately 4,136 patients, of which 2,439 were treated and referred back to their primary care physician. He further commented that research has shown that when patients follow up with their primary care physician, they are able to manage their healthcare conditions more effectively, resulting in cost savings to the healthcare system.

Mr. Lo Giudice highlighted a series of measures that the MFMD is required to report to the Center for Medicare and Medicaid Services. He noted that the Consumer Assessment Scale survey was used to collect data from 208 patients; that 98% percent of the respondents were satisfied with the service and clearly understood their treatment plan after staff left the scene; and that customers identified staff by name.

Mr. Lo Giudice further discussed the sustainability efforts and the future direction of the Community Care Response Program (CCRP). He stated that the grant is entering its second year and that under the direction of the Office of Management and Budget (OMB), pseudo billing will no longer be available. He added that moving forward, billing will be referred directly to the insurance company, which will help with program sustainability. He also indicated that the grant requires the development of an alternative payment model to stray away from the traditional payment method of fee for service; and that staff will be working with local partners to produce a payment methodology. He also reported on the continuous efforts to strengthen community partnerships by providing vaccine services, flu shots as well as the recent partnership with Circle the City to provide primary care to the homeless population in Mesa.

In response to a question from Chairman Finter, Mr. Lo Giudice explained that the alternative payment method is still in early development and provided a theoretical example of a payment method.

Committeemember Kavanaugh stated that the data reviewed by Mr. Lo Giudice tells a success story and demonstrates the innovative partnerships. He noted that such efforts are something the City is very proud of. He commented on past problems of emergency room shutdowns and asked if there have been recent incidents of shutdowns or any diversion of patients to other locations.

Mr. Lo Giudice responded that staff has not evaluated emergency room overcrowding data, but assured the Committee that such information could be reported in the future.

Committeemember Kavanaugh commented that data collection could create other opportunities for partnerships with the medical community, for example, such as the manner in which the City is providing significant assistance in management of their operations.

Chairman Finter concurred with Committeemember Kavanaugh and stated it would be interesting to see the data and the impact it could have on the system.

Chief Beck pointed out that staff was collecting data on the number of alternative destinations other than emergency rooms. He stated, for example, the percentage of dispatched calls by the Community Care Units (CCU) and Community Care Specialists (CCS) that do not end up in transport or the hospital. He reported that one of the goals of Medicare and Medicaid is to reduce visits to the emergency room, which is one of the reasons that Mesa was selected to implement the program since it had significant potential to do just that. He added that hopefully in the future, staff can have those numbers for the Committee.

Chairman Finter complimented staff on their innovation in handling the number of calls from the station. He said that there was a monumental shift of first responders' services, not only in Mesa, but also across the country.

Chief Beck provided a brief update on Community ParaMedicine, a different model from the normal use of paramedics in the US, and similar to Mesa's Transitional Response Vehicle (TRV) Program operated by a medical Fire Captain and a Firefighter/EMT. He added that another positive development is that Region Fire Chiefs met with the Department of Health Services (DHS) to agree to a cost recovery for behavioral treatment referral services with the support of insurance companies and Mercy Maricopa Integrated Care.

Chairman Finter thanked staff for the presentation.

3-b. Hear a presentation and discuss an update on the Mesa Fire and Medical Regional Dispatch Center and Emergency Operations Center.

City Engineer Beth Huning addressed the Committee and introduced Senior Civil Engineer Dave Wilkins and Assistant Fire Chief Cori Hayes, who were prepared to address the Committee.

Mr. Wilkins displayed a PowerPoint presentation (**See Attachment 1**) and provided a brief update on the Mesa Fire and Medical Regional Dispatch Center and Emergency Operations Center. He reported that last year, staff completed the space planning and selected a site on November 23, 2016 located at 708 West Baseline Road. He noted that staff worked with the architect and contractor to develop a Preliminary Concept Plan that could meet the schedule requirements and reasonable project timeline. (See Page 2 of Attachment 1).

Mr. Wilkins displayed a site plan map of the dispatch center (See Pages 3 and 4 of Attachment 1) and stated that the building is 120,000 square feet in size. He explained that the dispatch center will be located at the northeast corner of the building due to its unique design and concrete walls.

Mr. Wilkins, in addition, highlighted the Preliminary Concept Plan (See Page 5 of Attachment 1) and noted that the property is a 36,000 square foot building and illustrated the space of the Fire Dispatch Center, the EOC and computer room.

In response to a question from Chairman Finter, Chief Hayes indicated that she was confident that the number of consoles was efficient for the life expectancy of the building and the City's needs.

Responding to a question from Chairman Finter on the usage of the warehouse space, Ms. Huning commented that the area could be considered for a backup dispatch office for the Police Department. She added that additional discussion related to the space will be presented on the next agenda item.

Ms. Huning remarked that the next step of the project is for the Committee to provide additional feedback.

Committeemember Kavanaugh complimented everyone who has been involved in moving the project forward and identifying a great plan with significant flexibility. He commented that this will provide a great opportunity to move dispatch into operation in a relatively short timeframe and provide additional space for public safety needs and possibly a future public safety complex.

In response to a question from Chairman Finter, Ms. Huning responded that the warehouse usage will be discussed during the next agenda item.

In response to a question from Committeemember Glover, Chief Hayes confirmed that the EOC building space will be utilized for multiple uses (i.e., computer training, meetings). She added that it is staff's intention to be flexible with the use of the space.

Committeemember Glover commented that it is good to hear how the EOC room will be used as it was the direction of the Committee to actively use the EOC space for everyday use.

Chairman Finter thanked staff for the presentation.

3-c. Hear a presentation, discuss, and provide a recommendation for master planning of the property located at 708 West Baseline Road.

Assistant City Manager John Pombier thanked staff, HDA Architects Arizona and CORE Construction Services of Arizona, Inc. for meeting the City's time constraints and budget goals.

Mr. Pombier explained the next step for master planning of the Mesa Regional Fire and Medical Dispatch Center and Emergency Operations Center. He indicated that the City has contracted with consultant Vince DiBella, an architect with Saemisch & DiBella, and that he plans to meet with City staff and departments to coordinate the use and maximize space utilization to fit Council's goals and objectives.

In response to a question from Chairman Finter, Mr. Pombier explained that the fleet area was moved to the northwest building. He said that the Fire Department, regional partners and other fleet service departments have submitted their needs to maximize the use of the space.

Committeemember Kavanaugh stated that the building still has a "For Sale" sign on the property and requested that the building be identified as a new City facility. He also suggested the possibility of naming the campus as a public facility, which could provide comfort to the community that the City is investing in the area.

Committeemember Glover commented that the Council has discussed the needs of the Fire Department to bring in a centralized location for Fire and Medical and stated that he is glad to see a site review plan. He added that Council has discussed the needs of the Fire Department and the benefits in having a centralized location for Fire and Medical.

Mr. Pombier responded that there will be a needs assessment meeting with the Fire Department. He added that he understands the key vision of the Committee and will ensure that in the next three to five years nothing is excluded that could be beneficial to the community.

Chairman Finter commented that in the future, he would like to see an opportunity to expand the Public Safety Fusion Center to a regional use, similar to the Public Safety Building in Salt Lake City, Utah.

It was moved by Committeemember Glover, seconded by Committeemember Kavanauagh, to accept staff's timeline, the proposal of the square footage of the building and to initiate the master planning process.

Carried unanimously.

4. Adjournment.

Without objection, the Public Safety Committee meeting adjourned at 9:31 a.m.

I hereby certify that the foregoing minutes are a true and correct copy of the minutes of the Public Safety Committee meeting of the City of Mesa, Arizona, held on the 21<sup>st</sup> day of January, 2016. I further certify that the meeting was duly called and held and that a quorum was present.

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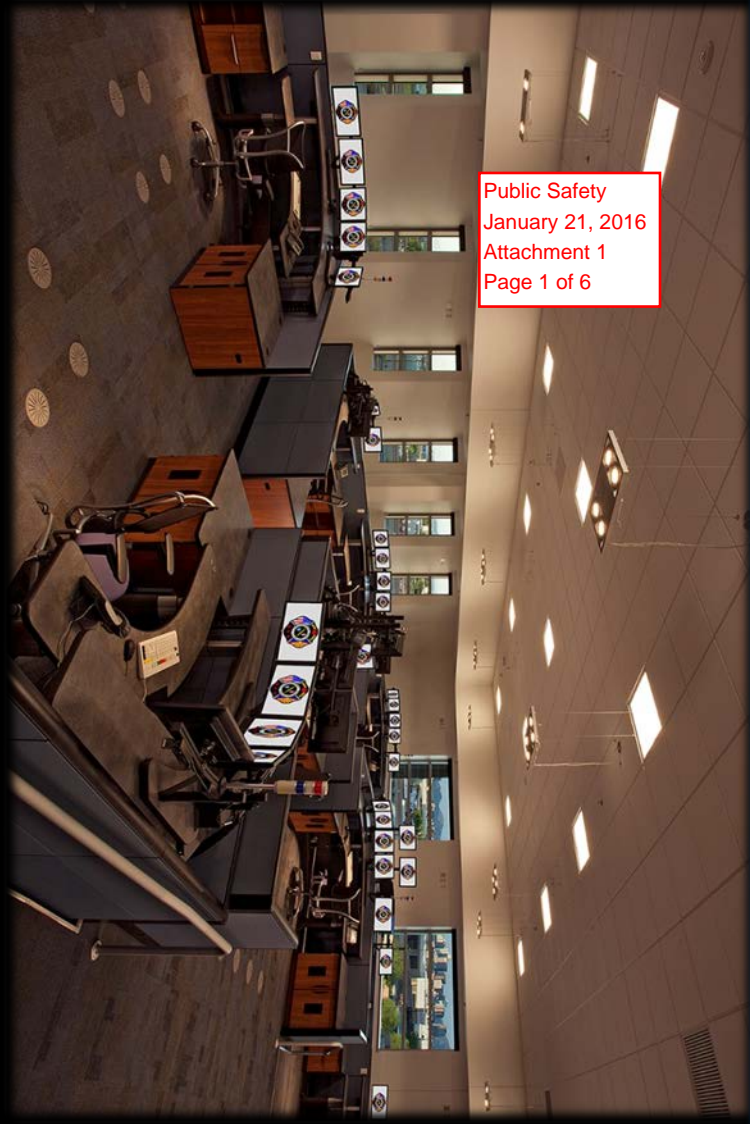
DEE ANN MICKELSEN, CITY CLERK

abg  
(attachments – 1)

MESA REGIONAL FIRE AND MEDICAL DISPATCH CENTER & EOC  
**PROJECT STATUS**  
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Public Safety  
January 21, 2016  
Attachment 1  
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PUBLIC SAFETY  
COMMITTEE MEETING  
January 21, 2016



# Project Status

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## KEY MILESTONES

## TARGET COMPLETION DATES

SPACE PLANNING & RELATIONSHIPS	FEB 11, 2015
SITE SELECTION	NOV 23, 2015
LAND ACQUISITION	DEC 23, 2015
PRELIMINARY CONCEPT PLAN	JAN 21
CONCEPT PLAN / SITE PLAN	FEB 25
DESIGN DEVELOPMENT PLAN	MAY 20
GUARANTEED MAXIMUM PRICE (GMP)	JUNE 23
COUNCIL APPROVAL	JULY 5
NOTICE TO PROCEED	JULY 14
BUILDING PERMITS	JULY 28
BUILDING CONSTRUCTION COMPLETE (RIBBON CUTTING)	DECEMBER 22
NETWORK EQUIPMENT INSTALLATION AND INTEGRATION	MARCH 2017



# ite Plan





# BUILDING PHOTOS

SOUTH VIEW



NORTH VIEW



EXISTING BAY (DISPATCH & EOC AREAS)

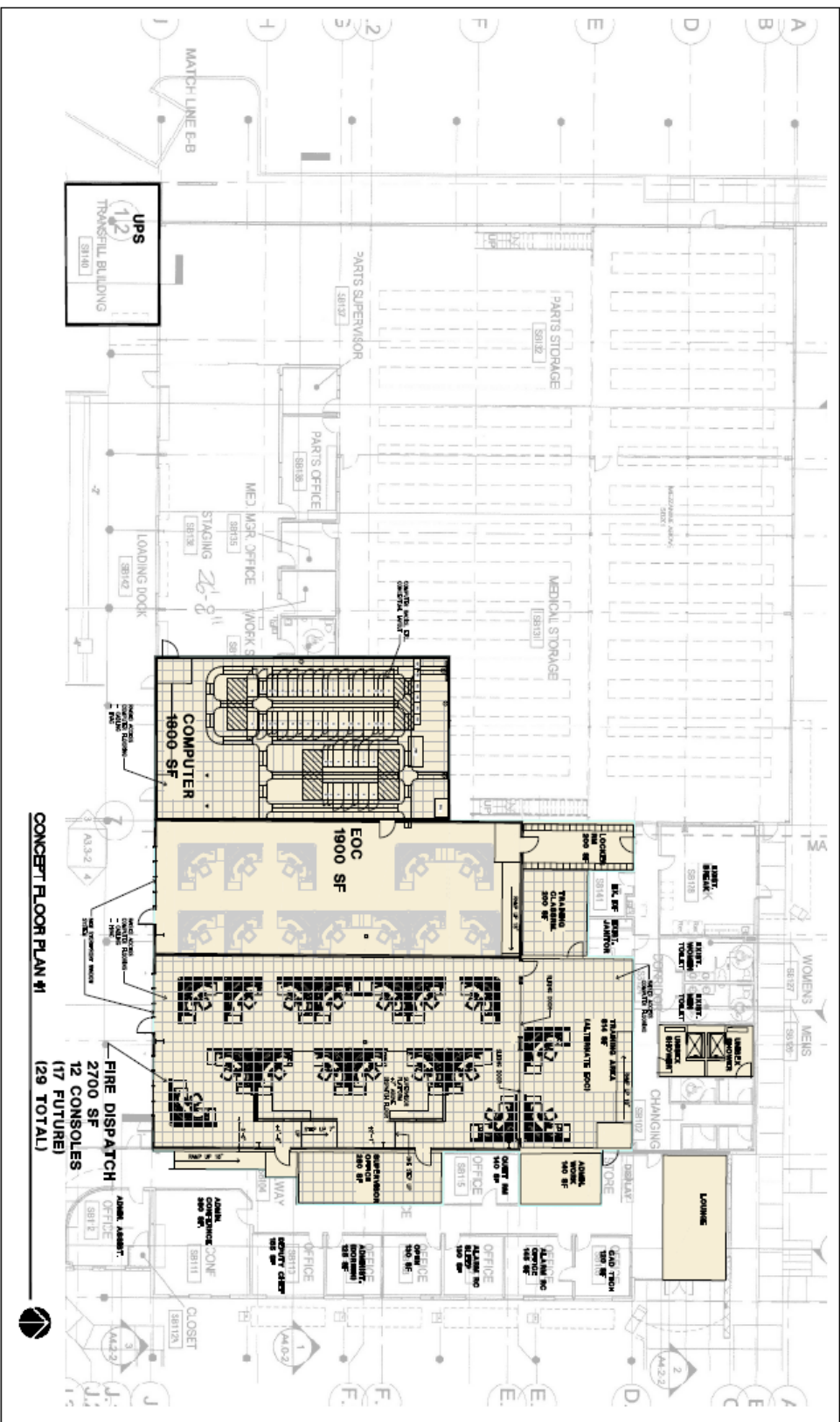


EXISTING OFFICE SPACE



# Preliminary Concept Plan

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CONCEPT FLOOR PLAN  
1-14-2016 1/8"=1'-0"

MESA REGIONAL DISPATCH CENTER  
708 West Baseline Road



# Questions?