



## COUNCIL MINUTES

June 16, 2011

The City Council of the City of Mesa met in a Study Session in the lower level meeting room of the Council Chambers, 57 East 1st Street, on June 16, 2011 at 7:30 a.m.

### COUNCIL PRESENT

Alex Finter  
Dina Higgins  
Dave Richins  
Scott Somers

### COUNCIL ABSENT

Scott Smith  
Christopher Glover  
Dennis Kavanaugh

### OFFICERS PRESENT

Christopher Brady  
Kari Kent  
Debbie Spinner

(Vice Mayor Somers excused Mayor Smith, Councilmember Glover and Councilmember Kavanaugh from the entire meeting.)

1-a. Hear a presentation, discuss, and provide direction on collection day and zone boundary changes for Solid Waste.

Director of Solid Waste Willie Black advised that the collection dates and boundaries for Solid Waste need to be changed. He introduced Solid Waste Collections Administrator Steve Pietrzykowsky and Fiscal Analyst Tara Acuna who displayed a PowerPoint presentation (**See Attachment 1**) outlining the proposed boundary and collection day changes.

Mr. Pietrzykowsky provided a brief history of the solid waste residential collection schedules. He explained that the City is divided into three Zones and those Zone boundaries have not been changed since 2006. (See Page 2 of Attachment 1) He displayed a map of the City's three collection Zones and said that the current collection days are as follows:

- Zone 1 – Monday/Thursday
- Zone 2 – Tuesday/Friday
- Zone 3 – Wednesday/Saturday

Mr. Pietrzykowsky advised that the boundary change is driven by the need for efficiency. He said that the workload and number of residents in each Zone needed to be balanced to create a more efficient fleet operation. He explained that in one day during peak times 35 trucks are in operation.

Mr. Pietrzykowsky said Solid Waste would like to take advantage of the decreased Saturday traffic on the west side of City. He said on the east side of the City the disposal sites are 9 miles

round trip from the collection areas and on the west side the Salt River Landfill is 24 miles round trip. He said a Wednesday/Saturday collection on the west side would allow trucks to move around more freely with less idle time in traffic. He added that there would be a savings of time and mileage by not having the trucks waiting in traffic.

Mr. Pierrzykowsky reported that currently two Field Fleet Mechanics are used on Saturdays. He explained that the Fleet Department does not staff the Fleet Shop on Saturday and at this time Solid Waste is shouldering the cost of two Field Mechanics. He said Field Mechanics are necessary in case the trucks on the east side of the City break down on a Saturday. He advised that by moving the Wednesday/Saturday collection to the west side of the City mechanics could work out of the service center instead of in the field. In addition, he said the mechanics could work on other department vehicles when there is down time.

Mr. Pietrzykowsky displayed maps of the proposed boundary and collection day changes for each Zone. He said that these changes will affect 36,000 residents in Zone 1, 43,000 residents in Zone 3 and 383 residents in Zone 2. (See Page 5-7 of Attachment 1) He advised that the new schedule for each Zone will be as follows:

- Zone 1 – Wednesday/Saturday
- Zone 2 – Tuesday/Friday
- Zone 3 – Monday/Thursday

Ms. Acuna advised that the proposed changes will begin on October 3, 2011 and two postcards will be mailed out to notify residents of the changes. She said one postcard will be mailed out three weeks before the changes take place and the second postcard will be mailed out a week before the change. She said that Solid Waste is working with Neighborhood Services to contact all the Homeowners Associations in the City and ask that they provide some type of notification to their residents regarding the schedule change. (See Page 8 of Attachment 1)

Ms. Acuna displayed a sample of the postcard that would be mailed to the residents. She advised that the postcard contains the day the new collection schedule will begin, along with a reminder that residents should have their barrels out in the gutter by 6:00 a.m. on the collection date. She said that the City website is included on the postcard and it is anticipated that there will be a visual indicator that will direct customers to the Solid Waste Department's webpage for additional information. (See Page 9 of Attachment 1)

Ms. Acuna advised the Council of the additional outreach efforts that will be made in order to notify all the solid waste customers in the City. She said that outreach efforts will include the following:

- OpenLine
- Facebook
- Press release/Twitter
- Website
- Business Services phone tree
- Arizona Republic ad (Mesa section)
- Utility bill messages
- Incorrect barrels will be collected at no additional cost for the first two weeks

Ms. Acuna said that picking up incorrect barrels will provide inspectors an opportunity to have face-to-face contact with some of the customers to inform them of the new schedule and answer any questions they may have regarding Solid Waste or recycling.

In response to a question from Councilwoman Higgins, Ms. Acuna explained that if during the first two weeks of the new schedule a resident sets their barrel out on the wrong day and notifies Solid Waste that their trash was not collected the barrel will be collected at no additional charge. She said if the customer is not home when the special collection is made, information regarding the new schedule will be left at the residence however, if the customer is home a face-to-face contact will be made.

Ms. Acuna reported that the costs for community outreach will be approximately \$45,000. She said that it is anticipated that there will be some savings as a result of the mechanics working out of the service center on Saturday instead of roving in the field. In addition, she said reducing the amount of travel and idle time on the west side would save an estimated \$5,000 a year. She also said that the proposed schedule changes would allow the Solid Waste Department to eliminate a truck that is scheduled for replacement in FY 2012/2013. She added that the truck replacement savings of \$270,000 would be realized in FY 2012/2013 and every 7 years thereafter, due to the 7 year replacement cycle.

Ms. Acuna advised that all Zones and Districts will be impacted by this change. She said that the goal is to maximize efficiency, keep costs below the benchmark and save the City and the customers money.

Vice Mayor Somers commented that conservatively there could be approximately \$40,000 a year in savings.

Councilmember Finter thanked staff for the service provided and the example they have set in saving the City money.

In response to a question from Councilmember Richins, Mr. Black explained that Zone 2 in the center of the City has the highest green barrel usage and Zone 1 would be the second highest.

Vice Mayor Somers advised that changes can sometimes be inconvenient however, in exchange for some minor inconvenience there will be savings to the City. He added that reducing the trucks' idle time is also an environmental benefit.

Councilwoman Higgins remarked that Solid Waste is a well run Department that continues to find ways to provide cost savings benefits to the City.

2. Acknowledge receipt of minutes of various boards and committees.

2-a. Economic Development Advisory Board meeting held on May 3, 2011.

It was moved by Councilmember Finter, seconded by Councilwoman Higgins that the minutes of the above listed board be acknowledged.

Carried unanimously.

3. Hear reports on meetings and/or conferences attended.

Councilwoman Higgins Humana Guidance Center “National Summer Senior Games Kick-off”

4. Scheduling of meetings and general information.

City Manager Christopher Brady stated that the meeting schedule is as follows:

Thursday, June 16, 8:30 a.m. – Audit, Finance & Enterprise Committee Meeting

Thursday, June 16, 6:00 p.m. – Mesa Parks & Receptions “75 years of Service” Pioneer Park

Monday, June 27, 5:45 p.m. – Council Meeting

5. Items from citizens present.

There were no items from citizens present.

6. Convene an Executive Session.

It was moved by Councilwoman Higgins, seconded by Councilmember Finter, that the Council adjourn the Study Session at 7:46 a.m. and enter into Executive Session.

Carried unanimously.

- a. Discussion or consultation with the City Attorney in order to consider the City’s position and instruct the City Attorney regarding the City’s position regarding contracts that are the subject of negotiations, in pending or contemplated litigation or in settlement discussions conducted in order to avoid or resolve litigation. (A.R.S. §38-431.03A(4)) Discussion or consultation with designated representatives of the City in order to consider the City’s position and instruct the City’s representatives regarding negotiations for the purchase, sale, or lease of real property. (A.R.S. §38-431.03A (7))

1. Chicago Cubs Spring Training
2. Hibbert and University
3. LaVoie v. Mesa, CV08-0155-PHX-ECV
4. Okoli v. City of Mesa, CV10-00176-DGC

6. Adjournment.

Without objection, the Executive Session adjourned at 9:45 a.m.

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SCOTT SOMERS, VICE MAYOR

ATTEST:

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LINDA CROCKER, CITY CLERK

I hereby certify that the foregoing minutes are a true and correct copy of the minutes of the Study Session of the City Council of Mesa, Arizona, held on the 16<sup>th</sup> day of June 2011. I further certify that the meeting was duly called and held and that a quorum was present.

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LINDA CROCKER, CITY CLERK

bdw  
(attachment – 1)

# Solid Waste Management Department *Proposed* Zone Boundary & Collection Day Changes June 2011



# ***Proposed Operational Changes***

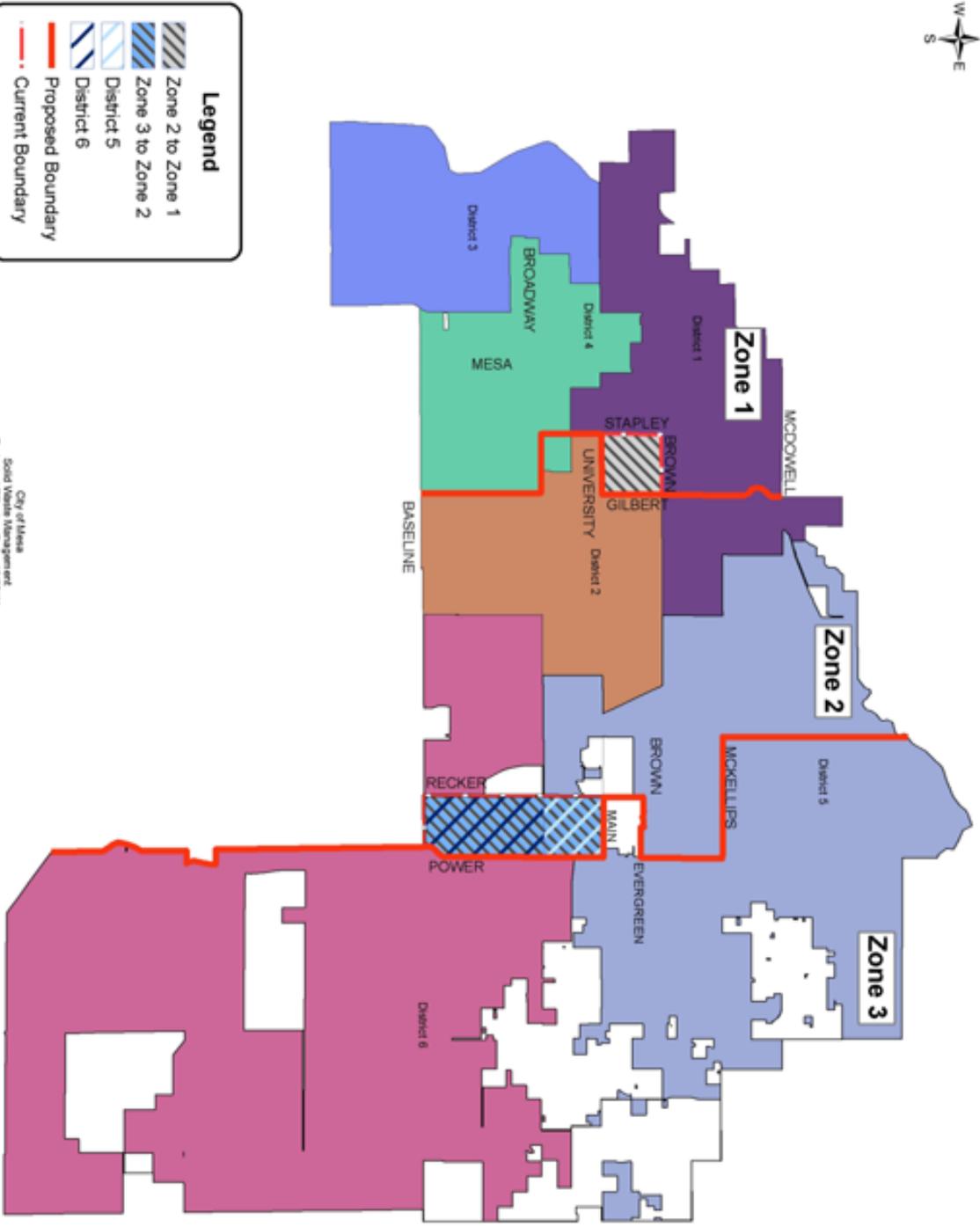
## **Solid Waste Residential Collection**

- **Monday – Saturday**
- **Trash, Recycling, Green Waste**
- **Three Collection Zones**

**Last Zone Boundary Change was in 2006**



# 2011 Proposed Solid Waste Boundary/Day Changes by Council District



City of Mesa  
Solid Waste Department  
Projected Effective Date: 10/20/11

# Efficiencies

## Balanced Workload

- 34 trucks/routes per day

**Take advantage of less traffic congestion and time/mileage savings**

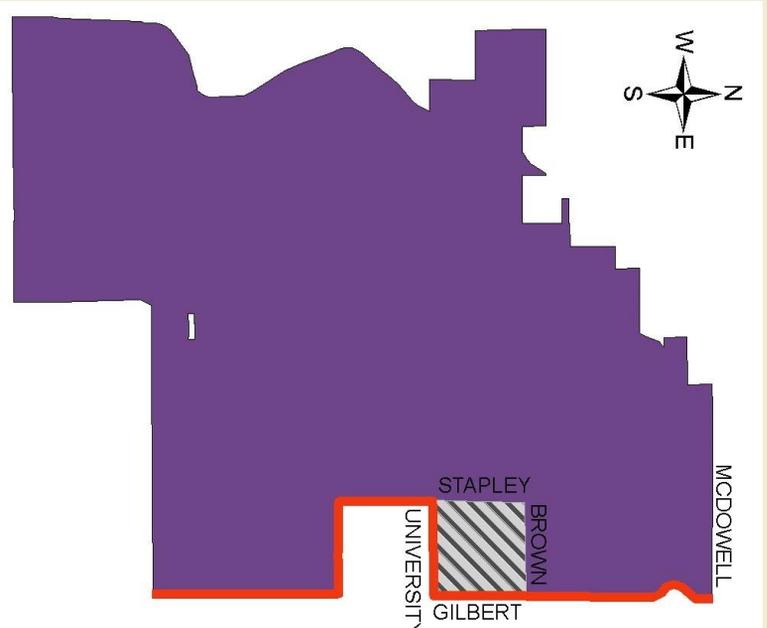
**Enable Field Mechanics to return to the service center on Saturdays**

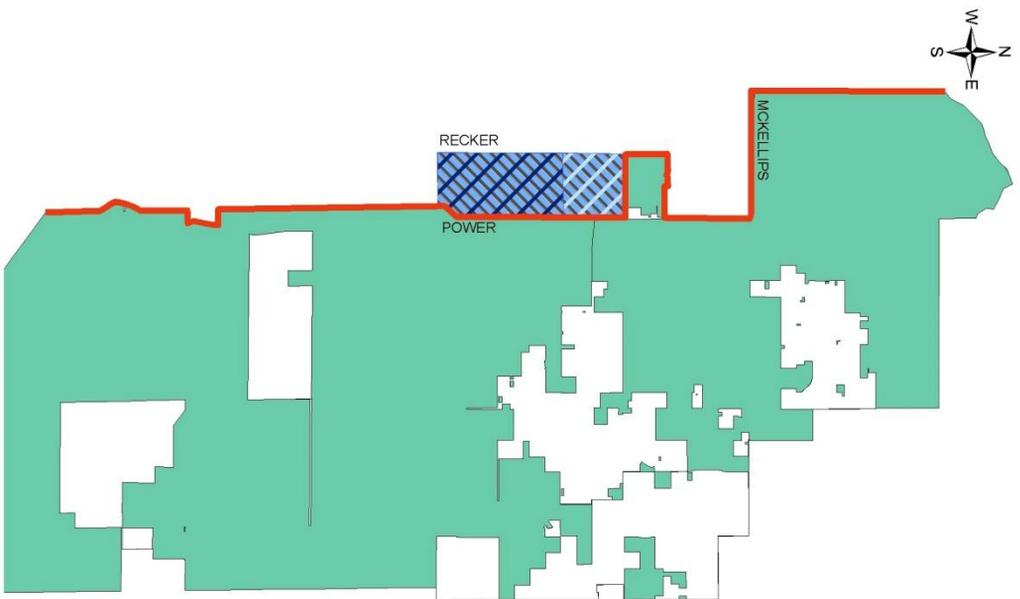
# Proposed Day & Boundary Change

## Zone 1

**36,000 Residents affected in  
Districts 1, 3 & 4**

**Collection days changing  
from Monday/Thursday  
to Wednesday/Saturday**





# *Proposed Day & Boundary Change Zone 3*

**43,000 Residents affected in  
Districts 5 & 6**

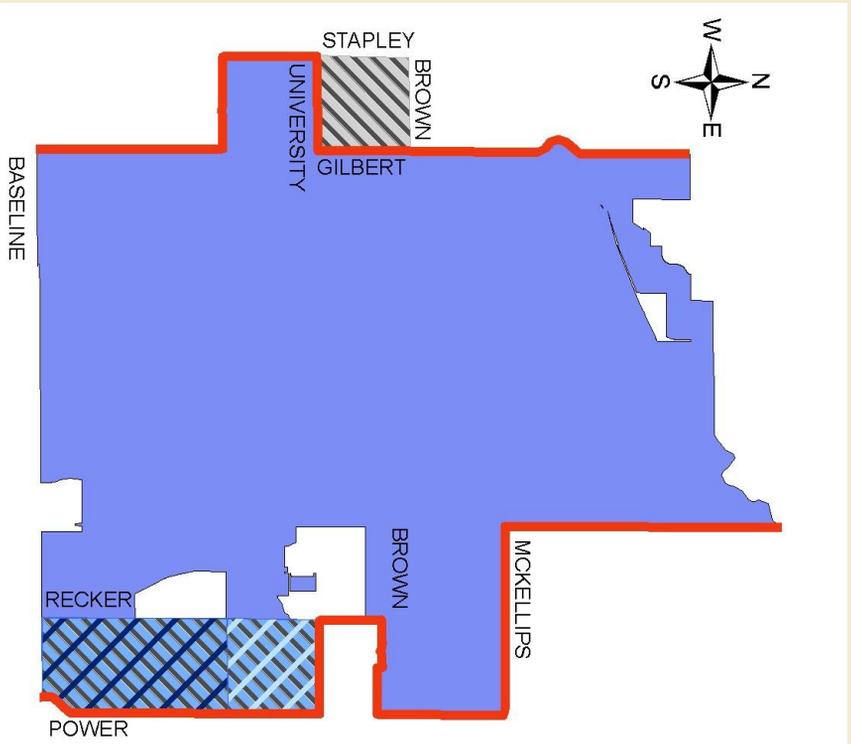
**Collection days changing  
from Wednesday/Saturday  
to Monday/Thursday**

# Proposed Day & Boundary Change

## Zone 2

383 Residents affected in  
District 5 (303) and 6 (80)

1,096 Residents affected in District 2



## *Resident Notification*

*Proposed Change to begin on Monday,  
October 3, 2011*

- **Two postcards mailed**
  - Week of September 12, 2011
  - Reminder the week of September 26, 2011
- **Working with Neighborhood Services for HOA publications**

# Sample Postcard



## Change in Trash & Recycling Collection Days



Beginning October 3, 2011, the City of Mesa Solid Waste Management Department will be changing the recycling and trash collection routes in your neighborhood to increase its operating efficiency. These routing changes will affect the day and the time in which your barrels are collected. Your **new** collection days will be:

**Recycling (Blue and Green) Barrels = Monday**  
**Trash (Black) Barrels = Thursday**

Please remember to have your barrel in the gutter by 6 a.m. on collection day, including all holidays, to ensure service. You may also place the barrel out anytime after 6 p.m. the night before your collection day. If you have any questions or concerns regarding this postcard, call (480) 644-2221, Monday through Thursday 7 a.m.– 6 p.m.

Thank you for your assistance and cooperation.



Empezando el 3 de octubre, 2011, el Departamento de Administración de Basura Solida de la Ciudad de Mesa cambiara sus dias de coleccion de basura y reciclables para mejorar nuestras operaciones. Estos cambios afectaran los dias y la hora de coleccion de su botes. Sus **nuevos** dias de coleccion seran:

**Botes de reciclar (azul y verde) = lunes**  
**Botes de basura = jueves**

Favor de colocar su bote en la cuneta para las seis de la mañana el dia de coleccion, incluyendo los dias feriados, para asegurar servicio. Si gusta, puede colocar el bote en la cuneta a cualquier hora despues de las seis de la tarde el dia antes. Si tiene preguntas sobre sus dias de coleccion, favor de llamar al (480) 644-2221 durante las horas de las siete de la mañana hasta las seis de la tarde, lunes a jueves.

City of Mesa Solid Waste Management Department - [www.mesaaz.gov](http://www.mesaaz.gov)



# *Additional Outreach Efforts*

- **OpenLine**
- **Facebook**
- **Press release/Twitter**
- **Website**
- **Business Services phone tree**
- **Arizona Republic (Mesa section)**
- **Utility bill message**
- **Incorrect barrels will be collected at no additional cost for the first two weeks**

# *Fiscal Impact*

## **Anticipated cost**

- **Outreach - \$45,000**

## **Anticipated savings**

- **Mechanics**
- **Idle decrease/MPG increase - \$5,000**
- **Truck acquisition costs - \$270,000**

## *Summary*

- **All Zones and Districts impacted**
- **Goal: maximize efficiency**
- **Two postcard notifications**
- **Change effective October 3, 2011**
- **Coordination with Fleet Services & Neighborhood Services**



# Questions?

