



Police Department

Use of Performance Measures

October 22, 2009

Performance Measures

- Utilization of Performance Measures

- Assess performance

- Assess efficiency and effectiveness

- Process improvement culture

Challenges

- Absence of standards

- Variations in data collection

- Fiscal issues

- Social issues

Performance Measures

- **Typical Municipal Performance Measures**
 - **Calls for service per officer**
 - **Emergency calls for service per officer**
 - **Violent crimes per 100,000 residents**
 - **Crimes per 100,000 residents**
 - **Arrests per officer**
 - **Response time per call for service**
 - **Response time per emergency call for service**

Performance Measures

- **Mesa Police Department Performance Measures**
 - **Calls for service per officer**
 - **Part I Crimes per 1,000 residents**
 - **Violent crimes per 1,000 residents**
 - **Property crimes per 1,000 residents**
 - **Percentage change in Part I Crimes**
 - **Response time per call for service**
 - **Response time per emergency call for service**
 - **Monthly analysis of officer workload**

Performance Measures

Review of Performance Measures

Daily meetings within each Division/Unit

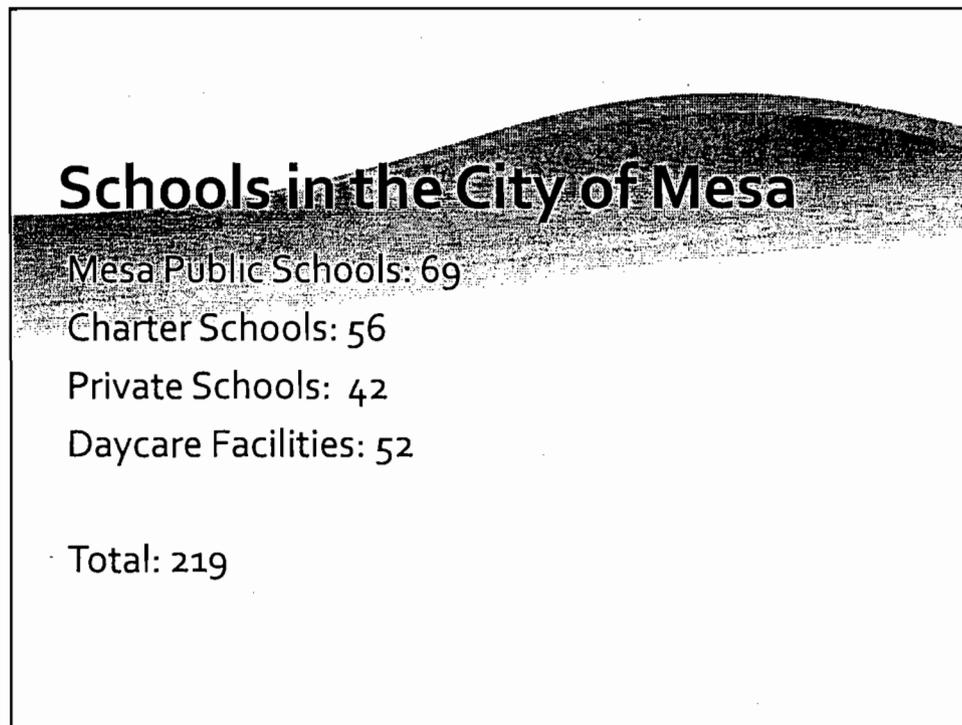
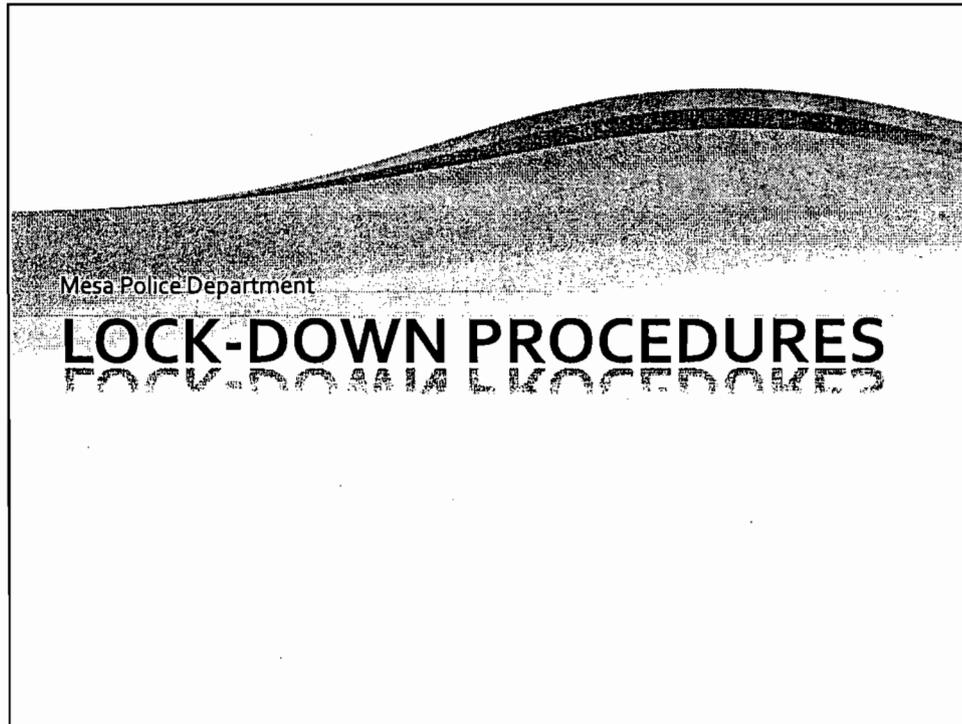
Weekly meetings

Operational Staff

Chief of Police & City Manager

Monthly department wide Compstat meetings

Quarterly MesaStat meetings



Reasons for a Lock Down

Anytime there is a potential for peril

- Crime
- Hazards

Outstanding suspect in a violent crime

- Armed Robbery
- Homicide
- Assault, etc.

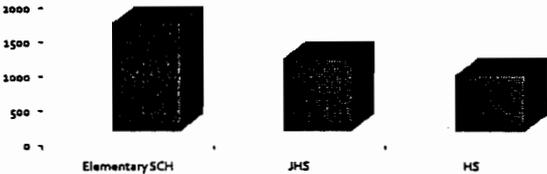
Major fire event that creates a hazard in the area

- Structure fire
- Gas main break
- Hazardous materials incident

Police Response Mesa Public Schools

School Year 2008/2009

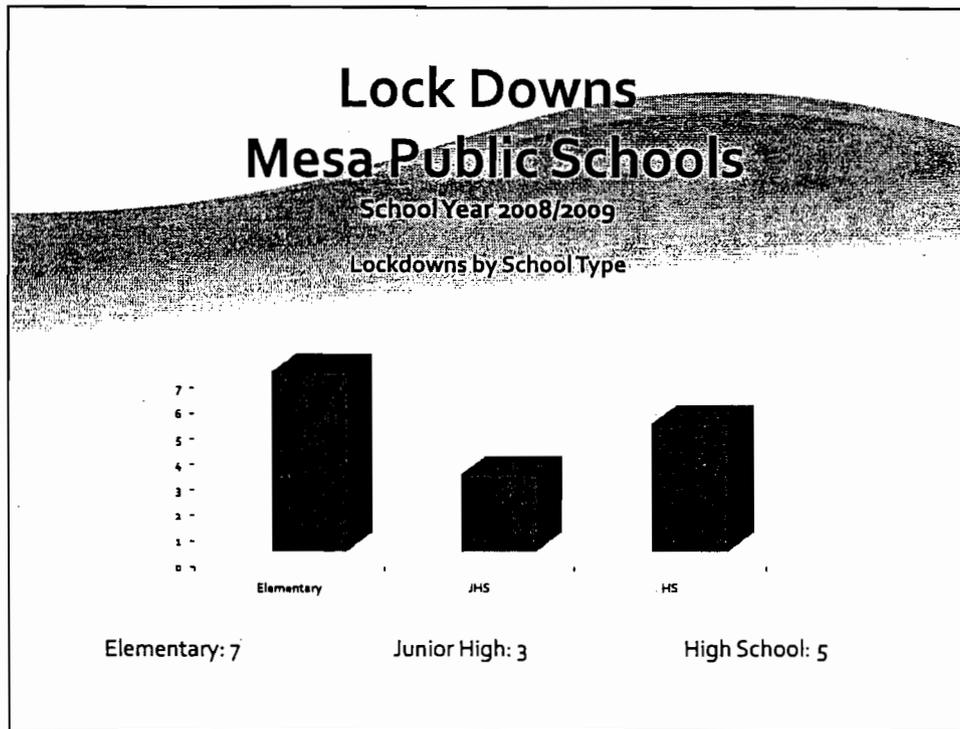
Calls For Service by School Type



Elementary: 1576

Junior High: 1053

High School: 820



Implementing a Lock Down

Who can order a Lockdown?

- An Officer, Sergeant, Lieutenant, Fire Captain
- Battalion Chief
- School administrator

Notifications

- Incident Sergeant, Lieutenant, Battalion Chief
- Communications
- MPS Security
- PIO

Lock Down Protocol

Governed by the Mesa Police Emergency Operations Plan 120-
Incident Command System

The Incident Command System may be adapted to any emergency situation or other event (i.e. crimes involving children, kidnappings, etc.) as needed.

Incident Commander:

Member, on scene, designated to be in charge of all police operations concerning a specific event.

Lock Down Protocol

Incident Commander determines need to implement lock down procedures.

Incident Commander notifies Communications and provides name of school to be locked down.

Communications facilitates the order and contacts the affected schools.

Incident Commander notifies Communications of "All Clear".
Communications advises the school to lift the lock down.

Procedural Weaknesses

Relies on Incident Commander's knowledge of the affected area.

Communication's quick reference data consist of Mesa Public Schools only.

Current CAD mapping program does not specifically identify any schools.

Procedural Remedies

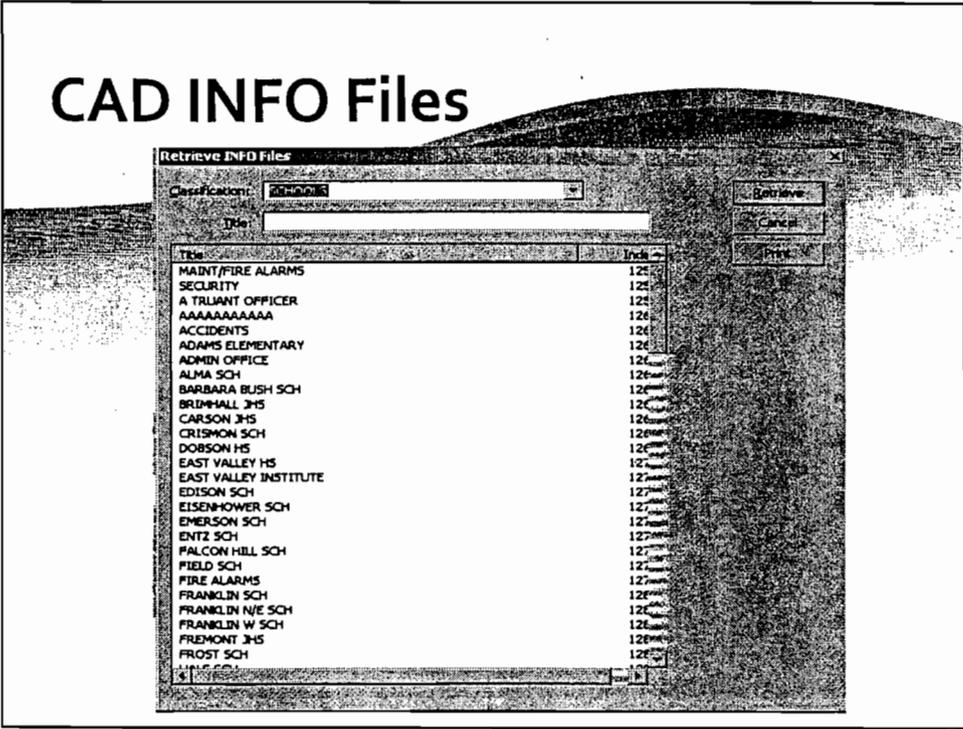
Update CAD INFO Files

Charter, Private, Public Schools and daycare facilities.

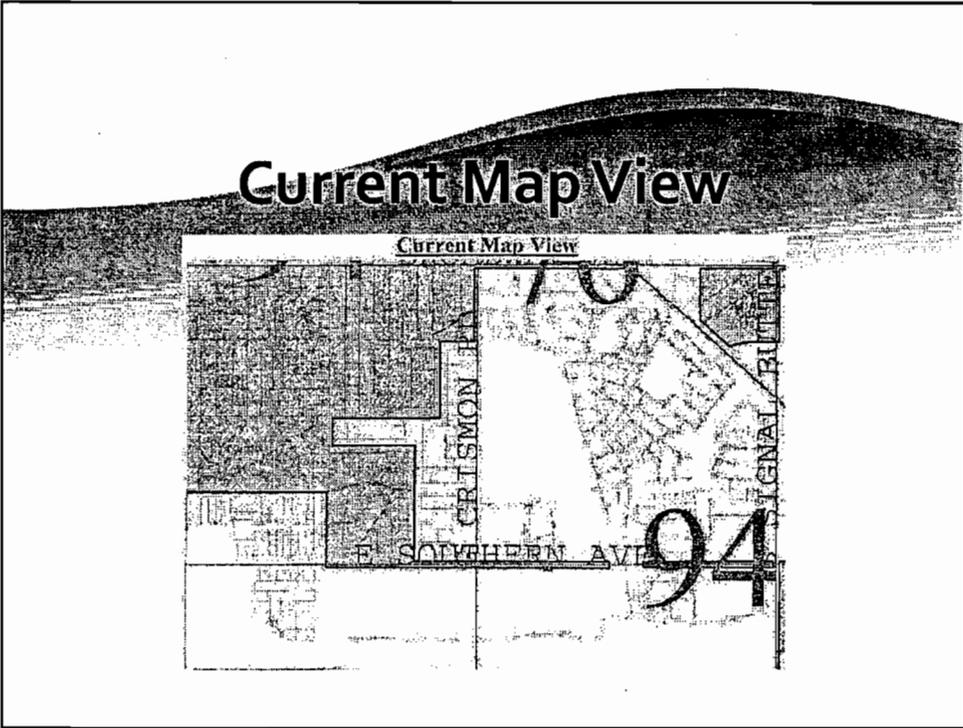
Files segmented alphabetically and by geography.

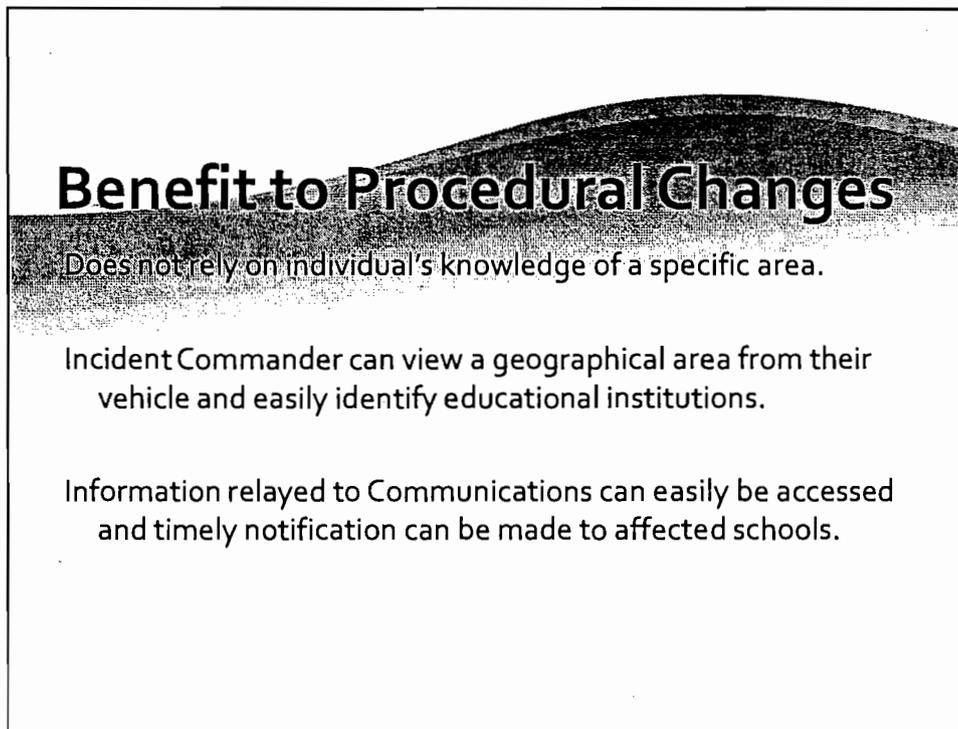
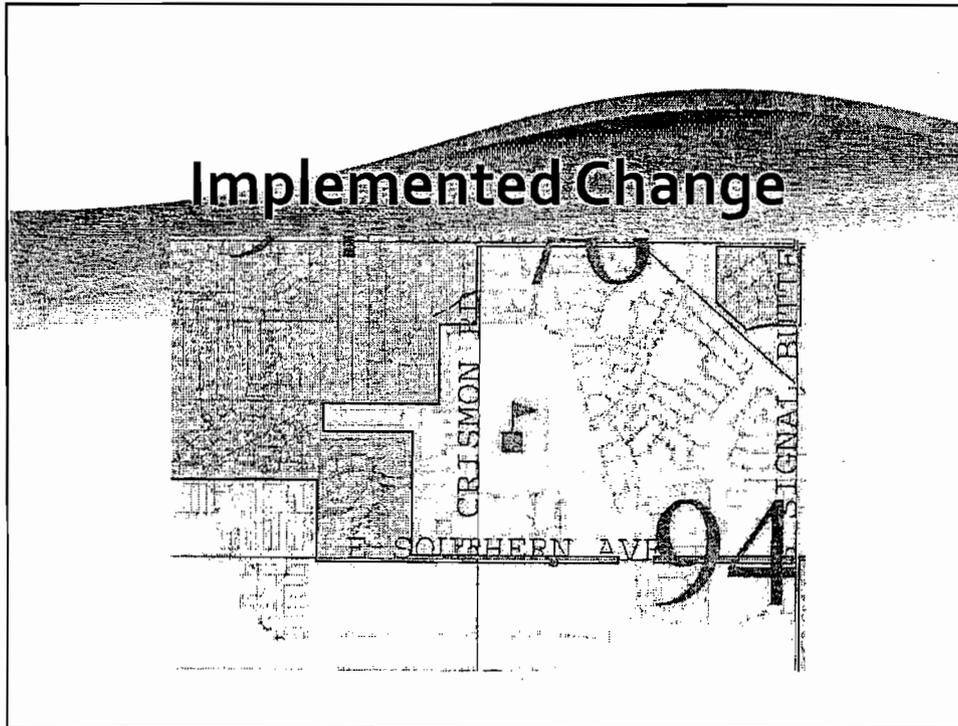
Update CAD Map using a specific icon for all educational institutions.

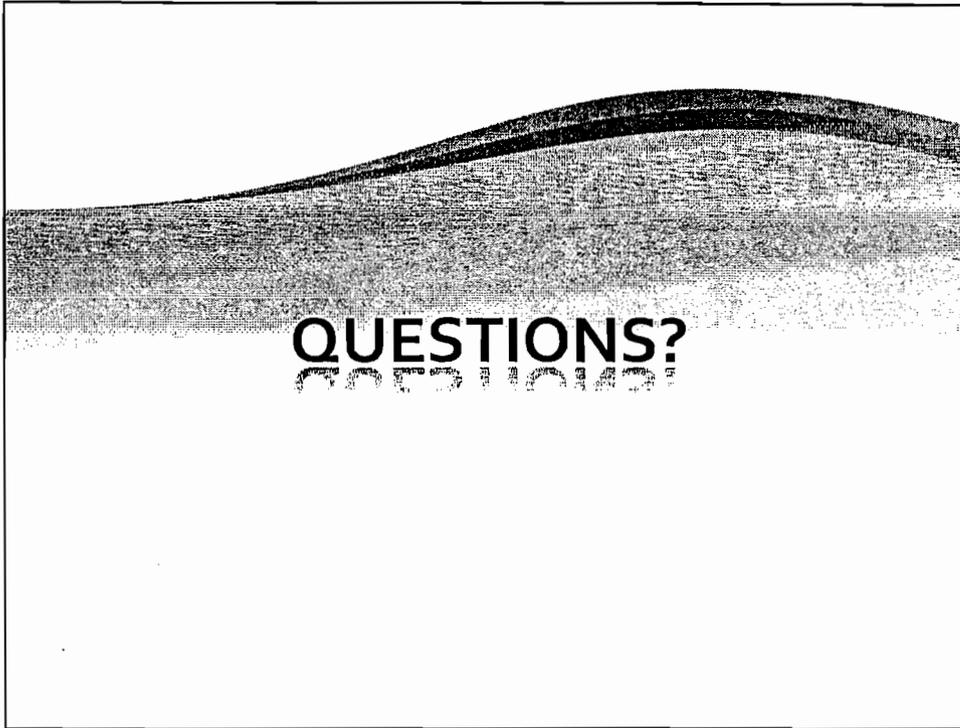
CAD INFO Files



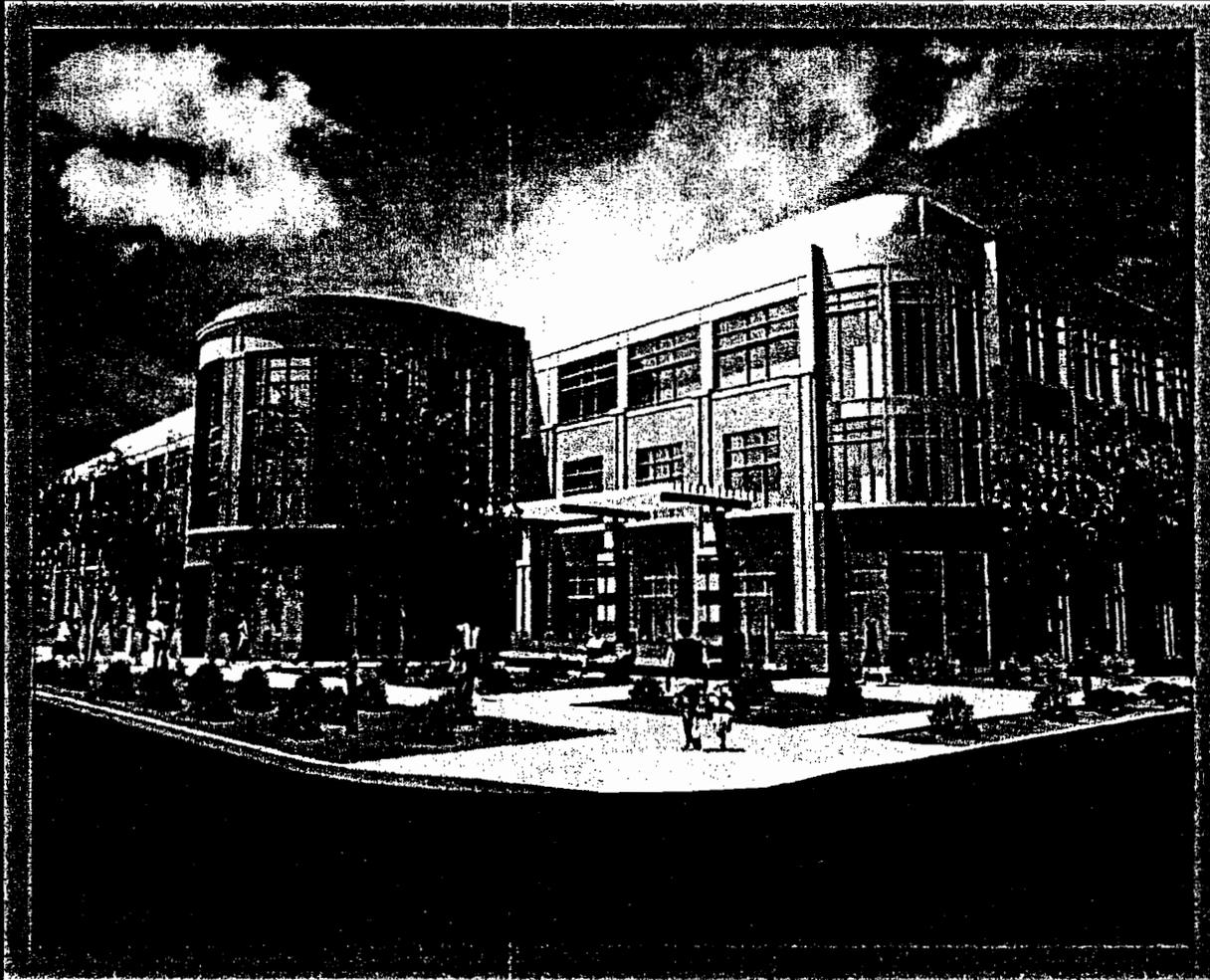
Current Map View







New Municipal Court Building Project No. 01-850-001



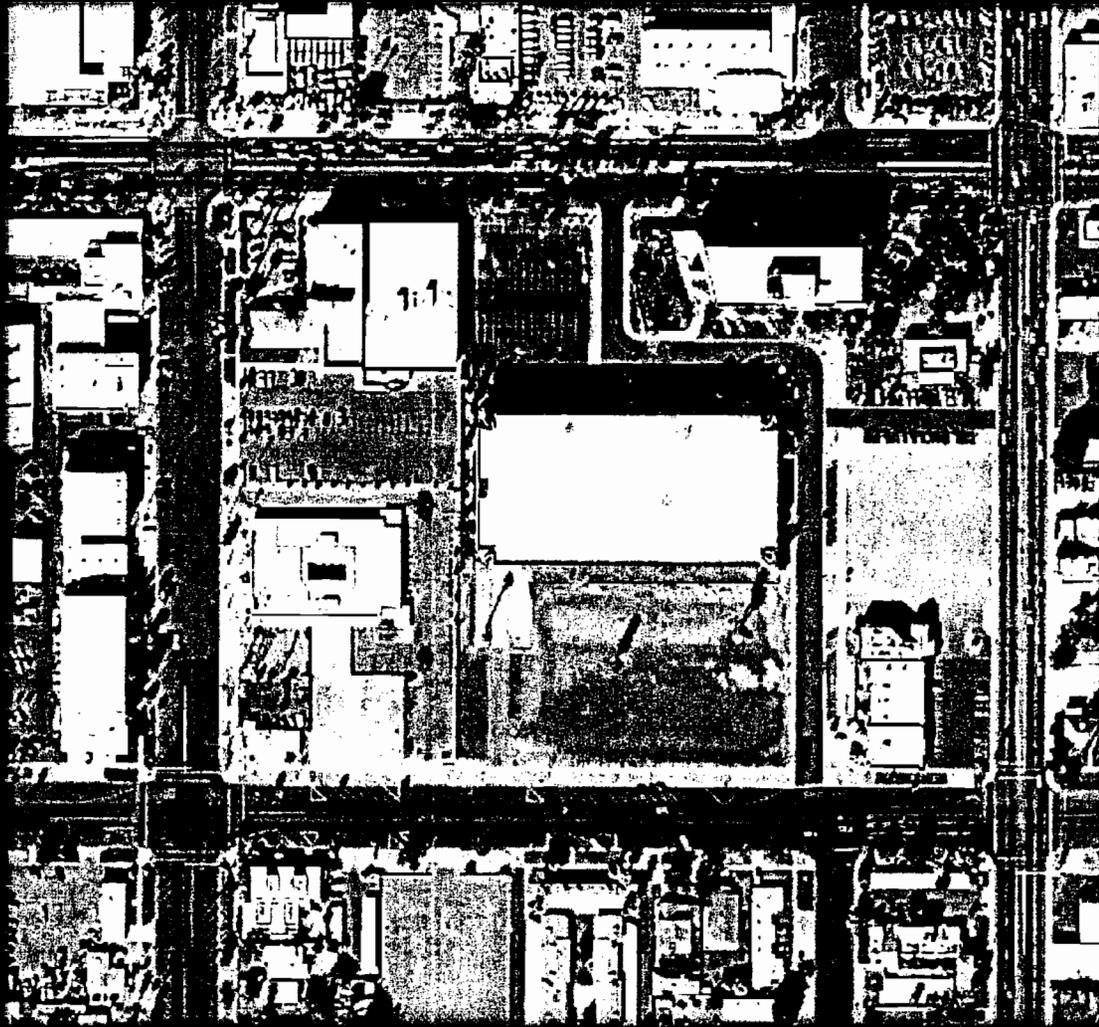
October 2009

Slide #1



Vicinity Map

Slide #2



Site Before Construction
(November 2007)

Slide #3



Site During Construction (November 2008)

Slide #4

Where We Are!

- Construction is approximately 85% complete:

Started	June 2, 2008
Completion	January 21, 2010

- Ongoing Construction Activities:
Millwork, finishes, fixtures
Site work

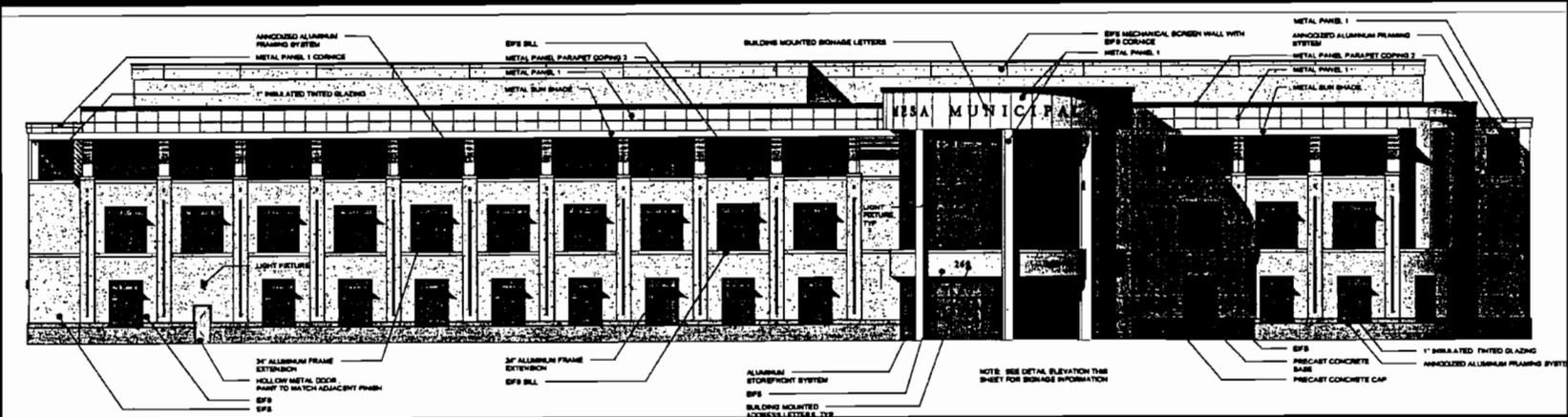
- Move In! February 2010

Slide #5

Court Statistics

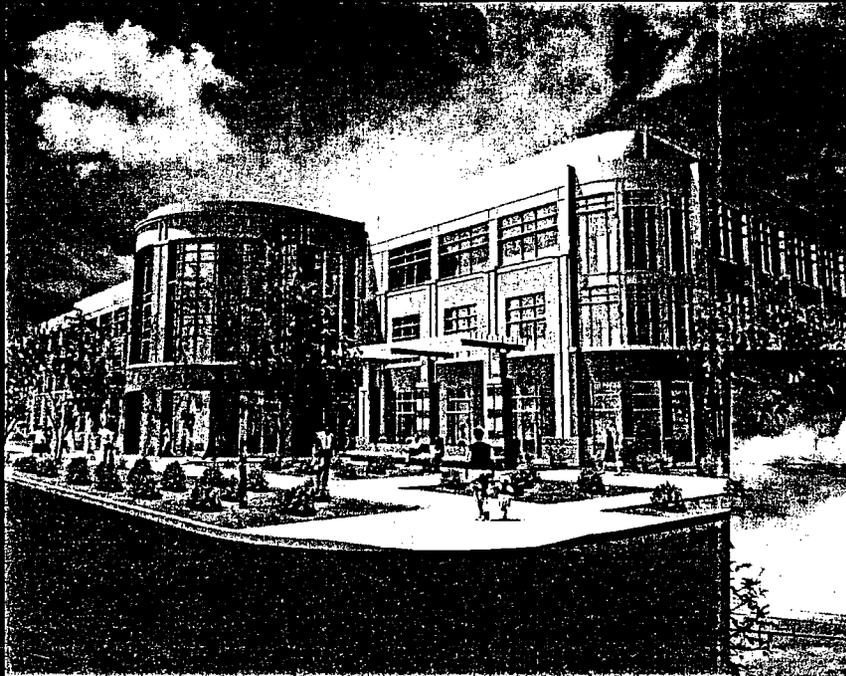
Data for FY 08/09	
Filings	125,147
Visitors to the court	273,273
Front counter service	155,349
Incoming phone calls	276,912
Phone calls placed	95,370
Revenue	\$17,271,634

Slide #6



Elevation View from First Avenue

Slide #7



View from Intersection of Pomeroy & 1st Ave.

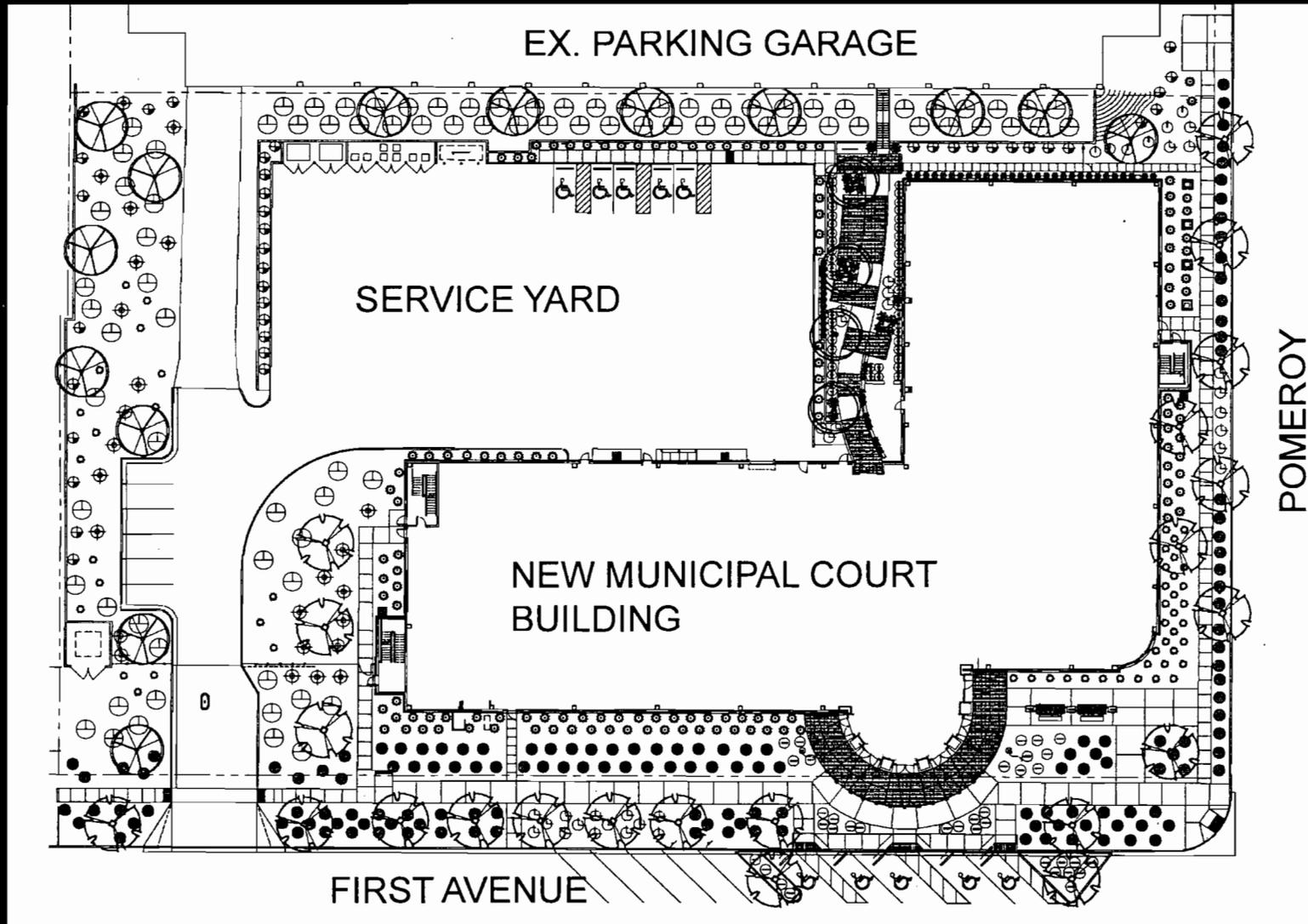
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Summary of Project Features:

- 97,000 square feet on 3 floors
- 8 furnished courtrooms
- 1 shelled-out hearing room on 1st floor
- Additional shelled-out space on 2nd floor for additional future courtroom or office space
- Jury assembly & deliberation rooms
- Customer Service counters & Collections counters
- Court staff/administration offices
- Prosecutor's offices
- Staff parking on basement level of garage
- Public parking on other levels of garage
- Landscaping & new street lights along streets

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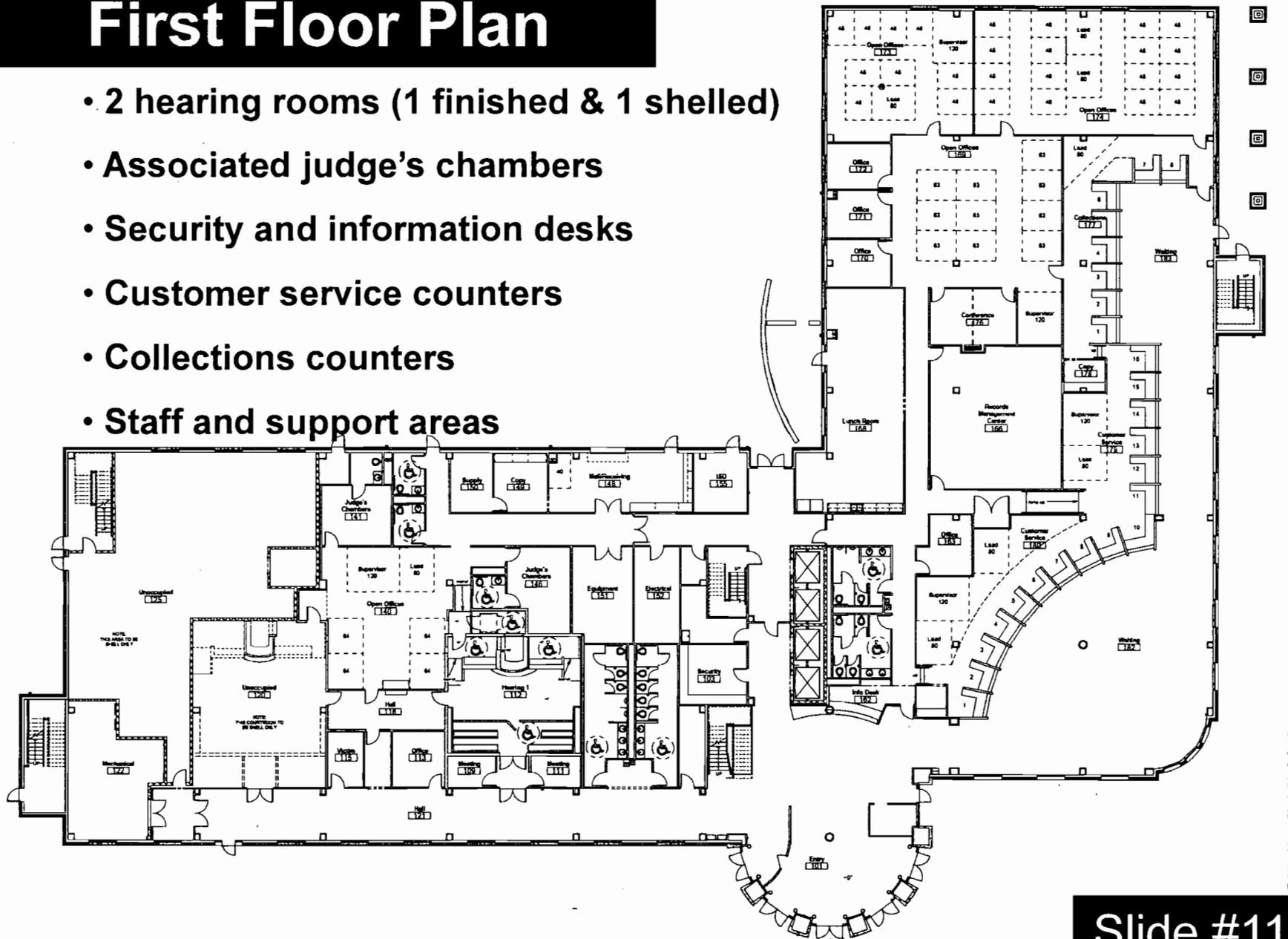
Site Plan



Slide #10

First Floor Plan

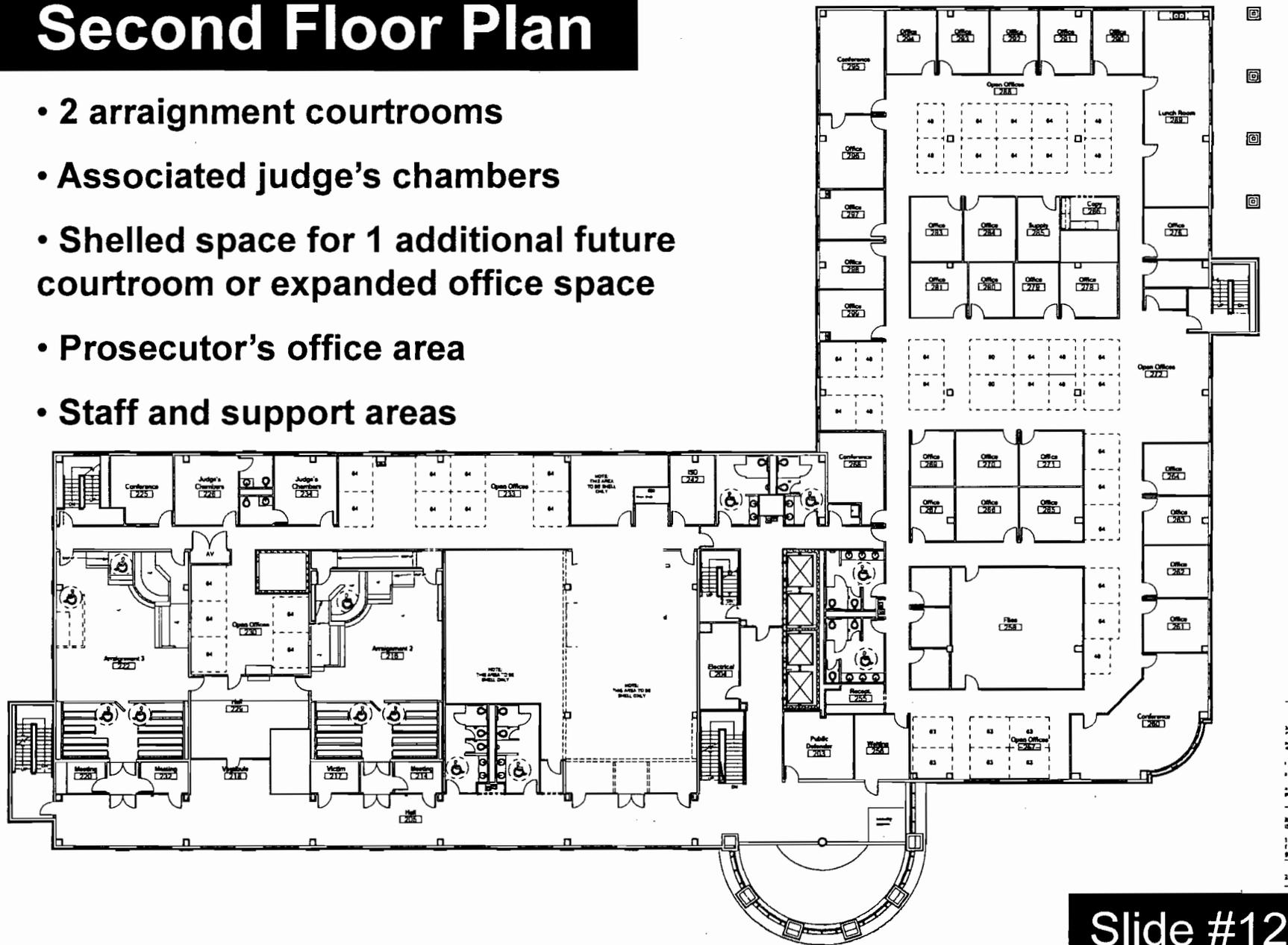
- 2 hearing rooms (1 finished & 1 shelled)
- Associated judge's chambers
- Security and information desks
- Customer service counters
- Collections counters
- Staff and support areas



Slide #11

Second Floor Plan

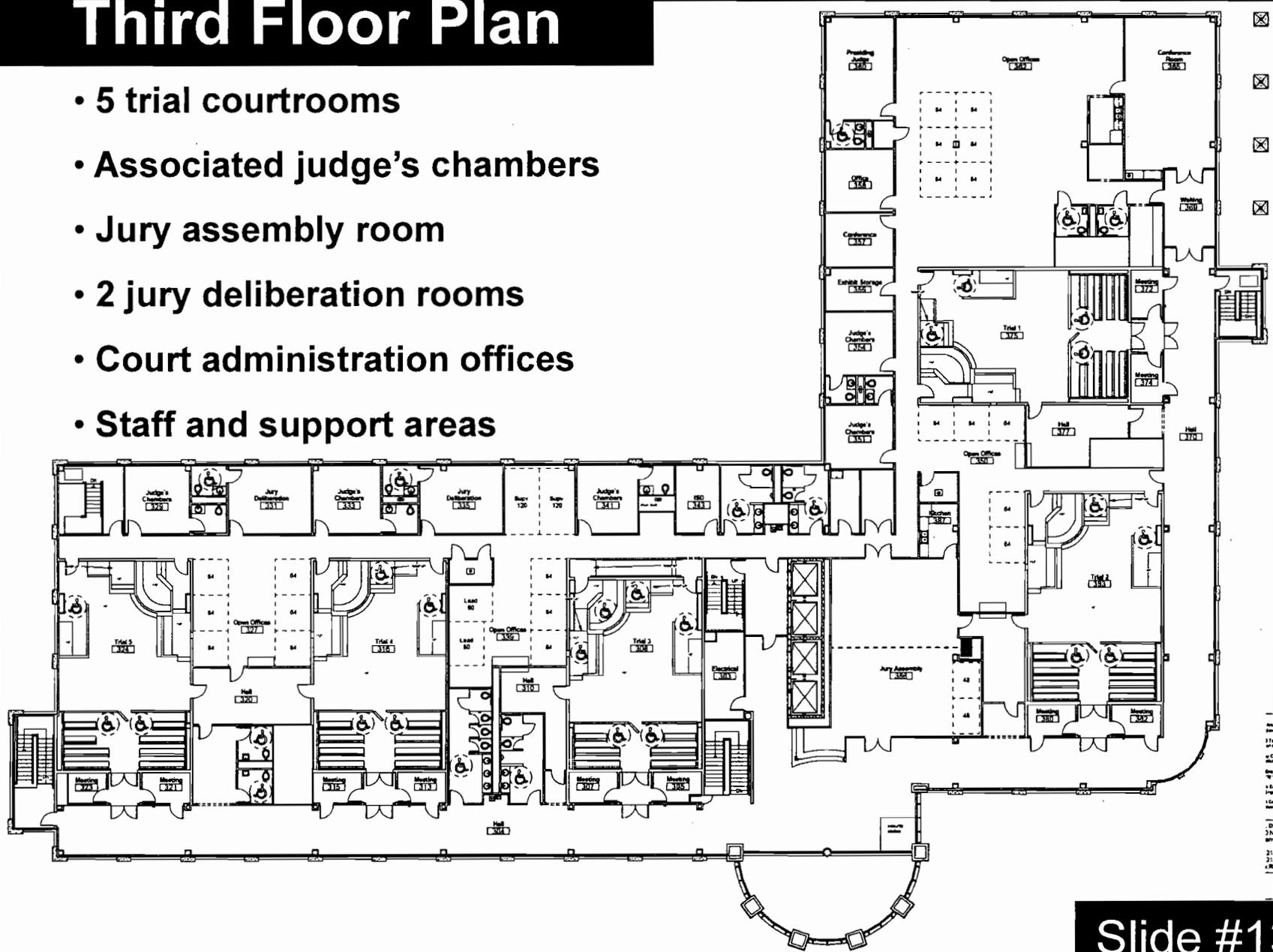
- 2 arraignment courtrooms
- Associated judge's chambers
- Shelled space for 1 additional future courtroom or expanded office space
- Prosecutor's office area
- Staff and support areas



Slide #12

Third Floor Plan

- 5 trial courtrooms
- Associated judge's chambers
- Jury assembly room
- 2 jury deliberation rooms
- Court administration offices
- Staff and support areas



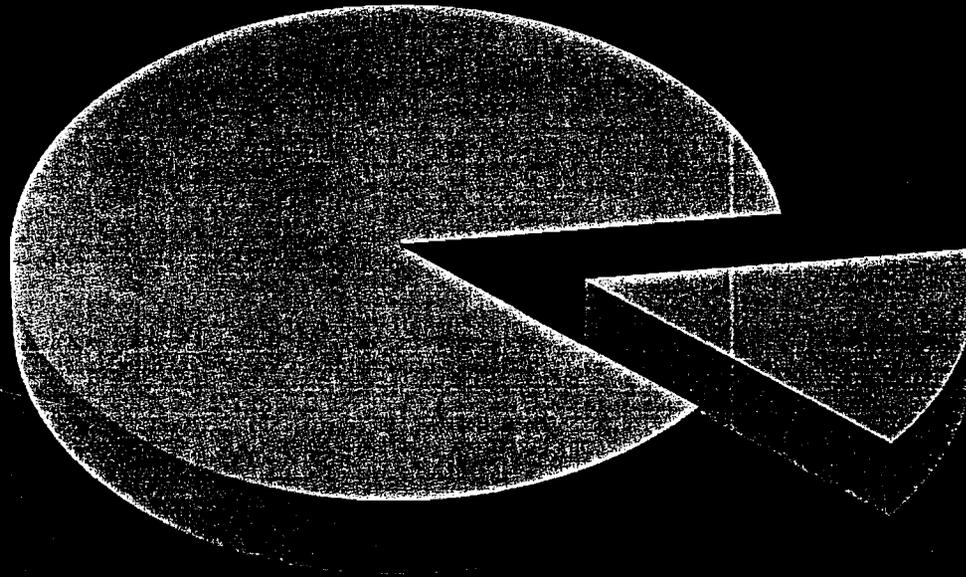
Slide #13

Comparison of Current & New Court Buildings

	Current Court Building	New Court Building
Total square footage	49,500	97,050
Courtrooms:		
Courtrooms in building	7	8
In-custody arraignment courtroom at Main PD	1	1
Courtroom expansion area available within building	0	2
Courtroom expansion area available onsite	0	2
Total Number of Courtrooms =	8	13
Customer service counters	14	16
Collections counters	5	8

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Design and Construction Costs



■ Construction (\$27.2M)

■ Design (\$4.1M)

Total = \$31.3 M

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QUESTIONS?

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