

BRANCH COORDINATOR III

JOB DESCRIPTION

Classification Responsibilities: A Branch Coordinator III is responsible for managing the operations of the Main Library headquarters in downtown Mesa. Duties include: selecting, training, supervising, and evaluating subordinate supervisors and staff; preparing and monitoring a budget; serving in a lead Branch Coordinator role; overseeing library programs and all service areas of a branch (Circulation, Shelving, Adult Services, and Youth Services, THINKspot/Makerspace, and Mesa Room); overseeing building and grounds maintenance activities; coordinating operations with outside maintenance contractors, cleaning services etc.; coordinating activities with other Library sections and City departments; and short- and long-range planning for future development. Additional duties include: coordinating and participating with City departments on citywide initiatives and partnerships such as public service initiatives, COPA Health for individuals with disabilities, Family Resource Center, Maricopa County Workforce Development Community Bridges, Mesa's Strategy to Address Homelessness Team, and small business support; preparing presentations; supporting the Department Director and Assistant Library Director; and serving as a backup for both the Library Director and Assistant Library Director in their absence. This class performs related duties as required.

Distinguishing Features: This class is distinguished from the Branch Coordinator II class by the increased responsibilities of managing the operations of a library system at the Main Library, headquarters for the other branches with a greater number of staff across multiple internal departments, lead responsibilities for other Branch Coordinators, and serves as backup in the absence of both the Assistant Library Director and Library Director. Nights and weekends may be required. This class is supervised by the Library Director or Assistant Library Director. This class is FLSA exempt-administrative.

QUALIFICATIONS

Employee Values: All employees of the City of Mesa are expected to uphold and exhibit the City's shared employee values of Knowledge, Respect, and Integrity.

Minimum Qualifications Required. Any combination of training, education, and experience equivalent to graduation from an American Library Association accredited college or university with a Master's Degree in Library Science, Library and Information Studies, Information Studies, Public Administration, or Business Administration. Extensive (5+ years) progressively responsible professional library experience, including considerable (3 - 5 years) supervisory experience.

Special Requirements. None.

Substance Abuse Testing. None.

Preferred/Desirable Qualifications. Master's Degree in Library Science, Library and Information Studies, Information Studies, Public Administration, or Business Administration is preferred.

ESSENTIAL FUNCTIONS

Communication: Communicates with the general public, other City employees, vendors, management, and the Library Advisory Board in order to provide service to patrons. Instructs and trains subordinates, patrons, and City employees regarding computer applications and use of Library materials. Prepares annual reports, analyses of services, and responds to patron and management requests for information to communicate with staff, patrons, and other libraries to promote library services. Serves on citywide teams as a Library representative and as a lead for branch services, initiatives, projects, communicating, monitoring, and advancing these efforts. Serves as Library contact and provides leadership in absence of the Library Director and Assistant Library Director.

Manual/Physical: Operates a variety of standard office equipment to prepare performance evaluations, search the on-line catalog to assist patrons, and create correspondence. Enters data and information into a personal computer (PC) in order to prepare performance evaluations and record information and data. Reviews the work product of others to ensure compliance with division standards. Monitors and evaluates information and work-related conditions to determine compliance with prescribed operating and safety standards. Monitors the behavior of patrons using the facility to spot potential safety or social problems (such as climbing on shelves, fights, misuse of the facility, etc.). Meets scheduling and attendance requirements. May also use a handcart and book trucks to move crates, boxes, and books weighing up to 150 pounds or more to deliver materials to the appropriate location. May use hand truck and book truck to move books and other library supplies weighing up to 35 pounds per box in order to transport books.

Mental: Plans, organizes, and directs the activities of the Main Library. Supervises and evaluates the work of subordinate supervisors overseeing reference services and programming to the public. Prioritizes and assigns work to personnel and prioritizes own work. Resolves procedural and operational problems by interpreting and applying Library policies and procedures. Coordinates work activities and program functions with City departments, other libraries, and agencies (examples: business groups, Chamber of Commerce). Develops policies and procedures and short- and long-term branch objectives. Conducts research and analyzes statistics relating to services to offer more complete informational services to the public. Prepares the budget for an assigned branch. Comprehends and makes inferences from Library policies and procedures and informational materials to effectively provide Library reference services to the public.

Knowledge and Abilities:

Knowledge of:

the principles and effective techniques of supervision and management;
the principles, methods, and practices of Library and personnel administration;
the principles and techniques of Library materials selection, and the standards and techniques of good reference services;
the principles and methods of budget preparation and monitoring;
public Library principles, materials, practices, and organizations;
professional Library theories, issues, practices, and trends;
professional Library publications and the literature of librarianship; and
community reference needs and reading interest, and of ways to meet those needs.

Ability to:

supervise professional, paraprofessional, and clerical staff and provide effective leadership;
perform a broad range of supervisory responsibilities;
keep up-to-date with current professional issues and developments;
communicate with and respond pleasantly to a demanding and diverse public;
motivate and communicate with staff;
exercise initiative in improving, developing, and conducting Library programs;
analyze professional problems and take appropriate actions;
interpret and make decisions in accordance with regulations and established policies;
write clear, complete, accurate, and logical reports; and
establish and maintain effective working relationships with management, City staff, vendors, and the general public.

The duties listed above are intended only as general illustrations of the various types of work that may be performed. Specific statements of duties not included does not exclude them from the position if the work is similar, related, or a logical assignment to the position. Job descriptions are subject to change by the City as the needs of the City and requirements of the job change.

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EEO-Prof

JOB FCTN-ADM

INCREMENTS 62-200

PAY GRADE: 56

IND-9410

SWORN-No