POLICE INVESTIGATOR I

JOB DESCRIPTION

Classification Responsibilities: A Police Investigator I performs varied and responsible investigative and clerical work not requiring police authority within the Police Department. Assignments may include the specialized areas of gang, neighborhood drug interdiction, photo safety and towing recovered property, and technology and innovation, which encompass intelligence, special investigations, criminal investigations, and technical services. All incumbents are generally responsible for utilizing computerized equipment to obtain or enter police-related data/information and compiling reports or maintaining records in their respective assignments.

Specific duties in the Gang Detail include: investigating Also Known As (AKA) information and pinpoint individual’s identity; researching information for detectives by running vehicle license plates, warrant checks, address/phone number look-ups on the internet, and researching suspect information in a variety of investigative web sites/programs; attending quarterly Metro Area Gang Intelligence Coalition (MAGIC) meetings; attending Arizona Gang Investigator Association (AZGIA) meetings; and participate in the International Outlaw Motorcycle Gang Investigators Association (IOMGIA) conferences. Responsibilities at these meetings include taking and distributing minutes and updating telephone contact lists. Maintains and updates the Gang Member Identification Criteria (GMIC) including the coordination of security access to the system; assembling subject packets; constructing photo line-ups by scanning and retrieving pictures; preparing suspect bulletins; and assisting with search warrants, surveillance, and other details.

Specific duties in the Neighborhood Drug Interdiction Detail include: coordinating the fleet maintenance for the undercover operation; entering data from confidential informant files; recognizing when an informant's status has changed; maintaining an inventory of supplies and equipment; and assisting with the auditing of asset forfeiture files.

Specific duties in the Photo Safety and Towing Detail include: reviewing and approving photo safety citations; conducting research on red light camera or speeding on green light citations to determine the identity of the violator; running a database search on the vehicles and driver’s license through the Department of Public Safety’s (DPS) website to determine appropriate party; comparing photos and addresses of everyone at the registered address to determine if the violator is within the household; conducting further research if the respondent names a different driver from the violation; issuing citations when the violator is determined; preparing paperwork and exhibits for court hearings; testifying in court; collecting tow forms; preparing paperwork for the distribution and release of the vehicles towed; researching stolen, recovered, or abandoned vehicles to determine the rightful owners; comparing Vehicle Identification Numbers (VIN) with license plates and researching discrepancies; meeting the state-mandated deadline of notifying the rightful owner within three days of impound; determining if the vehicle is in a default situation with the lender, prior to releasing the vehicle; releasing vehicles to the registered owners and collecting applicable fees; serving as a liaison with the tow companies; and reviewing the officers’ tow slips to ensure adherence with departmental procedures.
Specific duties in the **Recovered Property Detail** include: processing tax and licensing applications; reviewing and entering pawn/secondhand transaction information into the appropriate database; checking for stolen property and wanted persons; filing transaction reports into their appropriate category; purging transaction reports according to retention requirements; preparing new business files and scanning business documentation for files; serving as a liaison between the Police Department and local businesses; and completing written reports and testifying in court as necessary.

Specific duties in the **Technology and Innovation Detail** include: providing redaction to video and photo evidence in compliance with applicable public records laws; installing, maintaining, and providing training on systems maintained by this squad which includes all on-body camera systems, records management/evidence systems, investigative/field-based programs, and mobile fingerprinting devices. Duties also include investigating and reporting any equipment usage abnormalities or non-compliance, testifying in court to show chain-of-custody of video and photo evidence; and preparing demonstrations of technology to vendors, citizens, and internal customers.

Some assignments may involve performing fieldwork such as: packaging evidence on search warrants; assisting sworn officers with surveillance activities/sting operations; writing supplementary police reports; having some mechanical ability to set up/work cameras; and a willingness to respond to call-outs at night. A Police Investigator I may train volunteers and oversee their work. This class performs related duties as required and are subject to recall to accomplish these tasks.

**Distinguishing Features:** Police Investigator I is a civilian classification that performs work of a quasi-police nature. Work requires considerable independence, initiative, and judgment in performing the duties of a specific functional area. Supervision is typically received from a sworn employee who reviews work through direct observation, reports, meetings, and results achieved. The Police Investigator I is distinguished from the Police Investigator II’s and III’s by the latter's greater responsibility involved in investigating cases from the beginning to final disposition. Also, the Police Investigator I assignments involve more data entry duties than the other classifications. This class is FLSA nonexempt.

**QUALIFICATIONS**

**Employee Values:** All employees of the City of Mesa are expected to uphold and exhibit the City’s shared employee values of Knowledge, Respect, and Integrity.

**Minimum Qualifications Required.** Any combination of training, education, and experience equivalent to good (1 - 3 years) public contact experience in a law enforcement/public safety environment; OR considerable (3 - 5 years) public contact work involving adverse situations and the explanation/interpretation of policies and procedures.

**Special Requirements.** Must possess a valid Class D Arizona Driver's License by hire date. Because of the confidential, sensitive nature of information handled, successful completion of a background investigation and polygraph examination is required.

**Substance Abuse Testing.** Due to the safety and/or security sensitive nature of this classification, individuals shall be subject to pre-employment or pre-placement alcohol, drug and/or controlled substance testing as outlined in City policy and procedures.
Preferred/Desirable Qualifications. Graduation from high school or GED preferred. Some (6 months - 1 year) experience utilizing a computer to enter and retrieve information is preferred.

ESSENTIAL FUNCTIONS

Communication: Communicates with the general public, other City employees, management, public officials, pawn brokers, and personnel from various agencies to verify or obtain information, ensure compliance with City codes and state statutes, and assist with follow-up investigations. Instructs and trains others assigned to work in specific detail. Prepares written documents which may include: supplemental reports, teletypes, statistical reports, information bulletins for dissemination, forms, and correspondence to individuals or agencies with clearly organized thoughts using proper sentence structure, punctuation, and grammar.

Manual/Physical: Reviews the work products of others to ensure compliance with federal, state, and county regulations and laws, and departmental procedures/policies. Inspects and evaluates information such as: video footage, pawn slips, confidential informant cards, narcotics hotline data, and asset forfeiture files. Operates a motor vehicle requiring a standard Class D Arizona Driver's License to deliver information or supplies, conduct interviews, conduct inspections, recover stolen property, or to assist with surveillance and sting operations. Searches, controls, and handcuffs prisoners for transport to and from jail (by assignment). Ensures the working condition of fleet vehicles (by assignment). Uses common hand tools to install and maintain technical services equipment (by assignment). Operates a variety of standard office equipment including: Personal Computer (PC), copy machine, ten-key calculator, and microfiche reader. Enters data into a PC in order to update, maintain, retrieve, and locate information on wanted subjects and check entered warrants. Prepares and updates charts and spreadsheets pertinent to assignment area. Prepares bundles of forms, mail, and information materials for mailing and distribution. Sorts, files, and distributes reports, mail, flyers, or pawn slips. Performs physical inventories of supplies and equipment. Works with normal, routine, personal protective equipment to search suspects and their property when assisting on search warrants. Moves objects weighing up to 50 pounds for distances up to 200 feet to set up command posts, to make recoveries of stolen property, or to install body-worn camera equipment (by assignment). Works in a variety of weather conditions while performing tasks in the field. Works in cramped areas while on surveillance/sting operations.

Mental: Evaluates and assigns the work of volunteers. Prioritizes own work and that of volunteers. Coordinates work activities with other police units, other City departments, outside agencies, and insurance companies. Resolves work-related problems. Conducts research and analyzes data regarding assigned detail. Performs mathematical calculations to prepare status reports or assists with budget preparation. Comprehends and makes inferences from written material including bulletins, and intelligence information. Conducts research and analyzes data from computer records to locate persons with outstanding warrants and pass the information on to sworn officers. Learns job-related material through on-the-job training and in a classroom setting.

Knowledge and Abilities:

Knowledge of:

basic data processing methods;
City of Mesa geography and street locations;  
Police Department objectives, procedures, and terminology; and  
the English language and basic writing techniques.

Ability to:

acquire a working knowledge of various criminal and vehicle codes, police writing requirements, and  
security and privacy requirements of police information;  
analyze situations quickly and objectively;  
express ideas clearly and concisely, orally, and in writing;  
deal effectively with the public, often in stressful situations;  
operate a PC in order to enter and retrieve data;  
check serialized items through National Crime Information Center (NCIC) for stolen property;  
follow-up on local and NCIC warrants that are confirmed via computer entry by performing a records  
check and forwarding the information to the warrant’s unit;  
arrange for release of seized property to the owner or insurance representative on routine cases;  
check suspect photos for required information, log, classify, and file suspect photos;  
check license and VIN for stolen vehicles and distribute reports;  
check standardized filing forms submitted by narcotics and Special Operations Division Detectives  
team officers by verifying information such as the acceptability of indicated purchase prices for drugs;  
maintain an accurate record of surveillance hours and number of arrests on a PC;  
Enter records of seized monies and properties into a PC and update status after a court decision;  
perform field work by packaging evidence on search warrants, obtaining physical information for a  
search warrant, and assisting in completing the search warrant log; and  
establish and maintain effective working relationships with coworkers, supervisory personnel, the  
public, and other agencies.

The duties listed above are intended only as general illustrations of the various types of work that may  
be performed. Specific statements of duties not included does not exclude them from the position if the  
work is similar, related, or a logical assignment to the position. Job descriptions are subject to change  
by the City as the needs of the City and requirements of the job change.

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