

### **COUNCIL MINUTES**

May 11, 2023

The City Council of the City of Mesa met in a Study Session in the lower-level meeting room of the Council Chambers, 57 East 1st Street, on May 11, 2023, at 7:30 a.m.

COUNCIL PRESENT COUNCIL ABSENT OFFICERS PRESENT

John Giles
Francisco Heredia
Jennifer Duff
Mark Freeman
Alicia Goforth
Scott Somers
Julie Spilsbury

None Christopher Brady
Holly Moseley
Jim Smith

Mayor Giles conducted a roll call.

### Review and discuss items on the agenda for the May 15, 2023, Regular Council meeting.

All of the items on the agenda were reviewed among Council and staff and the following was noted:

Conflict of interest: None

Items removed from the consent agenda: None

Responding to a question from Councilmember Goforth regarding Item 4-f, (Dollar Limit Increase to the Term Contract for Roofing Repair and Installation Service for Parks, Recreation and Community Facilities Department (Citywide)), on the Regular Council meeting agenda, Parks, Recreation and Community Facilities Department Director Andrea Moore explained the item is to expand the budget capacity for the roofing project at the Brown Road Water Treatment Plant.

City Manager Christopher Brady pointed out that Item 5-c, (Approving and authorizing the City Manager to enter into three separate Intergovernmental Agreements (IGAs) with the Flood Control District of Maricopa County for the design, right-of-way acquisition, utility relocation, construction, construction management, and operation and maintenance of drainage improvements within the City. (Districts 3 and 4)), on the Regular Council meeting agenda, is in partnership with the Maricopa County Flood Control District to address neighborhood flooding issues.

2-a. Hear a presentation and discuss the current enhanced services provided by the Downtown Mesa Association (DMA), FY 2022-2023 accomplishments, and the proposed DMA workplan for FY2023-2024 enhanced services funded through the Special Improvement District 228 assessments.

Manager of Downtown Transformation Jeff McVay introduced Nancy Hormann, Downtown Mesa Association (DMA) President and Executive Director, and displayed a PowerPoint Presentation to provide an update on the DMA annual assessment. (See Attachment 1)

Mr. McVay stated there are no changes in assessment rates this year; however, there are a few minor changes in the overall assessment due to the City selling and purchasing land. He remarked 540 parcels are being assessed, totaling \$383,000; the City pays \$241,000 in assessments as the largest landowner in Downtown; in addition to \$350,000 provided to DMA through parking enforcement and other enhanced services.

Ms. Hormann gave Council an overview of the DMA goals and achievements. She mentioned the Clean Team has improved the appearance and safety of Downtown Mesa and highlighted the ways the Ambassadors assist in combating vandalism and graffiti. She discussed the improvements since Officer Pat Garthwaite has begun daily walks in Downtown Mesa with merchants and visitors. (See Pages 2 through 5 of Attachment 1)

Ms. Hormann described the banner and parking programs in Downtown. (See Pages 6 and 7 of Attachment 1)

Ms. Hormann emphasized that Mesa has unique restaurants and bars in Downtown Mesa and quoted the Phoenix Magazine article complimenting the selection. She outlined the awards that have been received by merchants in Downtown Mesa in the previous year. She reported the City held its first broker tour to attract new development. (See Pages 10 through 14 of Attachment 1)

Ms. Hormann stated DMA activates Downtown through the sale of gift cards that can only be redeemed at Downtown Mesa merchants, promoting small businesses, and special events throughout the year. She provided an overview of popular events. She discussed that Inspire Farms will be running the Farmer's Market moving forward. (See Pages 16 through 26 of Attachment 1)

Ms. Hormann advised that the workplan is a continuation of what has been done previously, with a few additions. She introduced the DMA executive committee and mentioned the Board retreat where the DMA priorities were discussed. She outlined the priorities and gave a breakdown of how the priorities would be accomplished for each group. She remarked keeping Downtown Mesa vital is the most important key to drawing people. (See Pages 27 through 31 of Attachment 1)

Ms. Hormann noted the three top goals for next year include creating connections, enhancing Mesa's brand, and radiating out from the core. She added that her desire is to light the trees on Main Street from Country Club to Mesa Drive to connect the whole corridor. (See Page 32 of Attachment 1)

In response to a question from Councilmember Duff regarding the tree plan for Downtown, Mr. McVay explained an evaluation of all existing trees and planters has been done and the first step is to improve the underground irrigation system, then fill the empty planters with new deciduous

trees. He mentioned that the streetscape will be reviewed during the façade updates for the 18 properties on Main Street.

Responding to multiple questions posed by Councilmember Spilsbury, Ms. Hormann clarified the Thursday evening Farmer's Market will be located on MacDonald Street to be more centrally located for the merchants in Downtown. She shared her experience with Thursday evening Farmer's Markets. She confirmed food trucks and promoting the art and culture available within the city will be incorporated into the event.

Further discussion ensued relative to the Restaurant Incubator Program, enforcement for special event licensing, connectivity into the Downtown area, and light rail safety.

In response to multiple questions from Councilmember Spilsbury, Ms. Hormann explained a meeting will take place with the arts organization that created the masks in the Restaurant Incubator window to design artist displays for the empty storefronts. She mentioned that most stores are closed on Mondays because they are mom-and-pop businesses that need a day off.

Mr. McVay advised that within the year, the vacant storefront issue will be addressed by new incoming businesses. He added for businesses to remain open on Mondays, the demand must be higher. He remarked the Zen City Project in Downtown Mesa intends to have a small grocer on the first floor.

Mr. McVay affirmed there was one letter of opposition to the assessment, which represents .7% of the total assessment value.

Mayor Giles thanked staff and Ms. Hormann for the presentation.

Mayor Giles declared a recess at 8:37 a.m. The meeting reconvened at 8:46 a.m.

2-b. Hear a presentation, discuss, and provide direction on entering into a purchase agreement for the purchase of the property located at 6733 East Main Street, Mesa, Arizona (the "Grand Hotel") for housing the City's Off the Streets Program.

Deputy City Manager Natalie Lewis displayed a PowerPoint presentation. She reviewed the history that led the City to the point of needing a facility to house the homeless during the pandemic and how the Off the Streets Program has grown. She discussed the Housing Path to Recovery strategy and how the City of Mesa (COM) has prioritized the federal dollars to meet the needs of the community. (See Attachment 2)

Ms. Lewis spoke about the resolution that will be presented to Council to approve the purchase of a hotel for the Off the Streets Program. She reviewed the Housing Path to Recovery steps. She outlined the reasons why purchasing a hotel would be the best approach for the COM, adding the program is a key component to being able to enforce urban camping. (See Pages 2 through 4 of Attachment 2)

In response to a question posed by Councilmember Somers, Mr. Brady mentioned the homelessness issue is continuing to grow and the COM will keep open the option of leasing hotel rooms to determine the demand.

Discussion ensued regarding data on the number of times there has not been available rooms to offer, the process of referring homeless for a room, and the Mesa Homeless Resource line.

Ms. Lewis stated Community Bridges (CBI) provides all the operations for the Off the Streets Program; however, the COM has the oversight to ensure that the program is consistent and successful. She mentioned working with the East Valley Men's Center to create additional capacity to allow the COM to focus on the most vulnerable population and provide additional services.

Responding to questions from Councilmembers, Ms. Lewis said the City is working with Community Services to utilize a portion of Community Development Block Grant (CDBG) funding, combined with American Rescue Plan Act (ARPA) dollars for a transitional housing project on the east side. She estimated the yearly costs for leasing the Windemere Hotel at \$1.7 million, \$1.4 for the contract with CBI, using the ARPA funding; and \$800,000 for police security officers, which is paid for by the City.

Mr. Brady added there are discussions occurring with non-profits to assist in creating a transitional housing option that fills the gap between emergency shelter and permanent shelter. He remarked once the ARPA dollars are gone, the costs will need to be built into the General Fund. He mentioned the timing of purchasing the hotel falls in line with the necessity to expend the ARPA dollars by the deadline on a government-approved project.

Ms. Lewis stressed the COM will not close on the purchase contract until the Council Use Permit (CUP) is approved. She highlighted that the CUP process is an open and transparent process with the community.

Further discussion ensued relating to flexibility on the CUP if the City sells the property in the future and the partnership with Maricopa County on the project.

Ms. Lewis shared the dashboard data that demonstrates the success rate of the program. She stated before COVID, the success rate was around 30% to 40% and is currently 74.7% successful. She explained a positive exit means the client moved on to the next step in the Housing Path to Recovery and has not returned to homelessness. (See Page 5 of Attachment 2)

In response to a question posed by Councilmember Goforth, Ms. Lewis attributed the success of the program on the unique model post-pandemic, which is referral based and includes support by providing additional services.

Discussion ensued on the Off the Streets model and the reasons the model is working.

Responding to a question from Councilmember Somers regarding fire sprinklers and Americans with Disabilities (ADA) accessibility, Ms. Lewis advised that once escrow is open, the City will conduct a thorough due diligence on the building to determine the costs to update and customize the space.

Ms. Lewis provided details and the location of the property. She remarked the City is required to notify anyone within 500 feet but will extend that to 1,000 feet. She added there is limited commercial and some residential to the south of the location. She reported CBI will focus on the pockets in the area to locate individuals needing assistance. (See Pages 6 through 8 of Attachment 2)

Ms. Lewis outlined the next steps of the process. She detailed the Good Neighbor Policy that is in place at the Windemere, which will also be a stipulation in the CUP for the hotel purchase to ensure there are checks and balances for the community. She added the request will come before Council on May 15. (See Pages 9 through 11 of Attachment 2)

Councilmember Somers expressed his concern regarding the appraisal price being considered for the purchase and a discussion ensued regarding the property valuation and appraisal.

Mayor Giles stated homelessness is the main issue facing the COM and many other cities. He mentioned if the City is going to be successful at addressing homelessness, the City must comply with the requirement to have emergency shelter available, while being professional and protecting the public funds. He expressed his support moving forward.

Mayor Giles thanked staff for the presentation.

At 10:00 a.m., Mayor Giles excused Councilmember Somers from the remainder of the Council meeting.

### 3. Acknowledge receipt of minutes of various boards and committees.

3-a. Public Safety Committee held on April 10, 2023.

It was moved by Councilmember Freeman, seconded by Councilmember Spilsbury, that receipt of the above-listed minutes be acknowledged.

Upon tabulation of votes, it showed:

AYES – Giles–Heredia–Duff–Freeman–Goforth–Spilsbury NAYS – None ABSENT – Somers

Mayor Giles declared the motion passed unanimously by those present.

### 4. Current events summary including meetings and conferences attended.

Mayor Giles and Councilmembers highlighted the events, meetings and conferences recently attended.

### Scheduling of meetings.

City Manager Christopher Brady stated that the schedule of meetings is as follows:

Monday, May 15, 2023, 5:15 p.m. - Study Session

Monday, May 15, 2023, 5:45 p.m. - Regular meeting

Thursday, May 18, 2023, 7:30 a.m. - Mesa Public Schools Joint meeting

### Adjournment.

Without objection, the Study Session adjourned at 10:06 a.m.

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ATTEST:

JOHN GILES, MAYOR

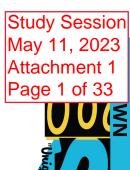
HOLLY MOSELEY CITY CLERK

I hereby certify that the foregoing minutes are a true and correct copy of the minutes of the Study Session of the City Council of Mesa, Arizona, held on the 11<sup>th</sup> day of May 2023. I further certify that the meeting was duly called and held and that a quorum was present.

HOLLY MOSELEY, CITY CLERK

(Attachments – 2)





## **Efforts to Create a Thriving Downtown Downtown Mesa Association** FY 2022-2023 Accomplishments FY 2023-2024 Work Plan

Jeff McVay, Manager of Downtown Transformation, City of Mesa Nancy Hormann, President & Executive Director, Downtown Mesa Association





## Goals of the District include:

- Improve the appearance and safety of the District
- Encourage new business development
- Attract a variety of businesses and services
- Make Downtown attractive to all Mesa communities

## What Was New in 2022 / 2023:

- Strengthened confidence and optimism from merchants and property owners
- Enhanced rebranding effort with new banners
- New activations and events
- Consistent and efficient service delivery







# CLEAN, SAFE & BEAUTIFUL NITIATIVES

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## Clean Team Ambassadors **July 2022 – April 2023**

Kelsey Strother, Worth Takeaway

## 1489 Maintenance Calls

Bulky Items, Graffiti, Shopping Carts, Overflowing Dumpsters

# **8014** Hospitality Interactions

Business Checks, Directions (in District), Directions (outside of District), Publications Distributed

# 841 Quality of Life Issues

Clearing or Managing Blocked Sidewalks, Removing Encampments, Referring Mental Health & Wellness Checks



# **Community Police Interaction - Officer Pat Launched September 2022**

Many thanks to the City for helping create an additional perception of safety to merchants and visitors.

Due to Officer Pat Garthwaite's presence:

Minimized vandalism

Decreased harassment at sidewalk dining areas

Improved relationship with businesses and Mesa Police Department

An exceptional enhancement we are anticipating for our Downtown this year are the addition of the Mesa Police Department "Ambassadors"









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NDING Distance Local

Main Street In Banners

The Downtown
Mesa Association
partnered with
Benedictine
University students,
Nathan Beraldo and
Jonatan Amastal,
and Co+Hoots to
design colorful new
banners along Main
and Center





Uniquely Local

# Parking Program

area for new ASU MIX Center by utilizing 1st Worked with the DTT to increase parking Street center lanes

same permit years Generated 35% more revenue than previous

citations



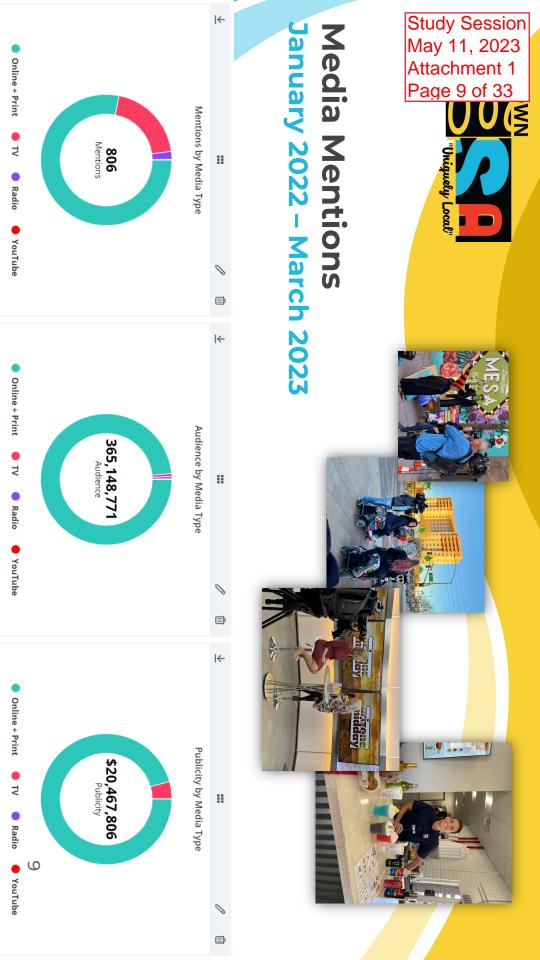


# DOWNTOWN MESA IN THE MEDIA

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Brewery of the Year"

AZ Craft Beer Awards | 2022 Oro Brewing Co.: "2022

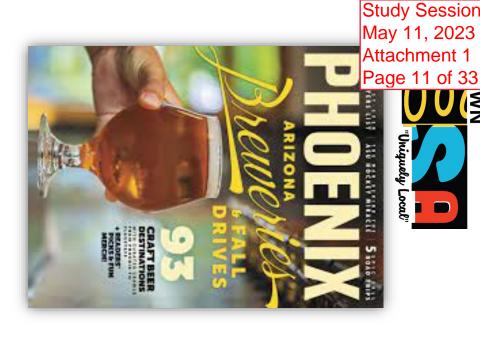
USA" "15 Best New Restaurants in Espiritu Cocktails + Comida:

Eater | 2022

Cideries in USA" Cider Corps: "10 Best USA Today | 2022

Sept-Oct 2022 Phoenix Magazine Beer Destinations" "Arizona Breweries: 93 Craft

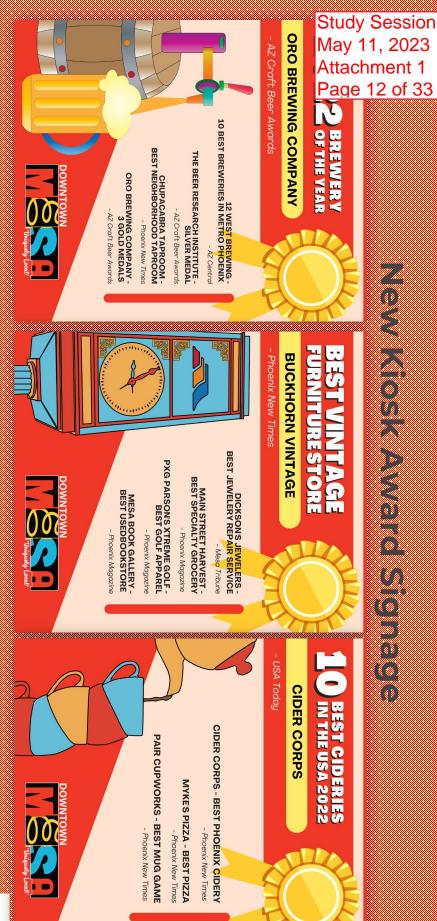




### Phoenix Magazine September/October 2022

"Nowhere in the valley can you walk more easily between a working brewery, two brewery taprooms, and a cidery than Main Street in Mesa, add in some of our favorite eateries and Downtown Mesa emerges as arguably the crown jewel of the Valley's craft beer scene."











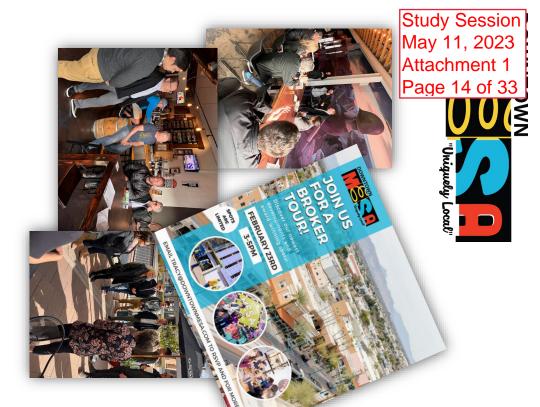
TACOS CHIWAS -BEST TACOS

-AZ Centra

Phoenix Magazine

Food Network

- Phoenix Magazine



# **DMA/DTT Broker Tour**

Conducted first broker walking tour of the Downtown Core



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# Downtown Mesa Gift Card Program



\$12,315.65 sold

Shopping, Dining and Mesa Merchants, including Participating **Downtown** Specialty

in less than one year, providing a **direct benefit** 

to downtown busineses

More than **\$12,315.65 sold** 

14+

Vendors Farmers Market Downtown Mesa



# ent 1 of 33 motional Activations

## 12022 - April 2023

### **Brews Beards &**

- 10 participating locations
- 100 tickets sold





### Shop Small

- 44 participating locations
- Revenue directly to merchants: \$44,500

weekends of rain) (Revenue was down slightly due to two full



**Besties Crawl** 

7 participating

80 tickets sold

locations

**Palentine** 

## 'Fans' of DT Mesa

- 40 participating locations
- 500 fans handed out



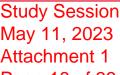












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Page 1000+ visitors throughout the day

Unearthly Halloween: Crismon's Flowers Guess Who's Coming to (Halloween) Dinner: Main St. Harvest People's Choice Award Winner: Linton Milano Music Introduced Window Décor Contest, 10 participants Distributed over 8,000 pieces of candy to participants Grand Haunting Award: Atomic Age Modern ຈປ merchant & museum trick-or-treat stations

Best Vintage Halloween: Buckhorn Vintage









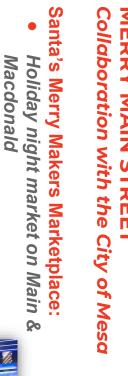
Holiday Lights

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### MERRY MAIN STREET **Events**

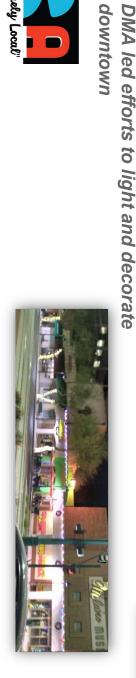
Santa's Merry Makers Marketplace:

weekend 25 vendors participated 10,000+ attended the first



**OPENING NIGHT - NOV 25TH AT 5PM** 

Merry Main Street IN DOWNTOWN MESA







Bingles the Gnome on the Roam

Sunday, December 18 | 6:30 pm

**Lighting the Mesa Menorah**First time events

Part of Merry Main Street Candle lit by Rabbi Bothner

Partnered with City of Mesa Parks
13 Participating locations
75 "Bingles Finders"

DMA donated \$250 gift card to
Bingles winner





ruguety Locat

## Collaboration with the City of Mesa I LOVE MESA DAY – 2nd Annual

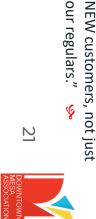
- 15,000 attendees all day
- Museums @ capacity all day 40+ businesses participated
- 160+ social media mentions
- Main Stage added



supporting our downtown and the businesses people who actually had a strong positive belief in what Mesa is, and a heartfelt emotion for Greenbelt Succulents: "It was a magnet for

that make up the city center."

day since opening = busiest week ever. Why can't we have ILMD every Sat?"🜭 Gus's World Famous Fried Chicken: "It was our busiest



our regulars."

next one? We had lots of









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1,000 Easter eggs hidden along Main Street ,000 visitors throughout the event

15+ businesses participated in the egg hunt





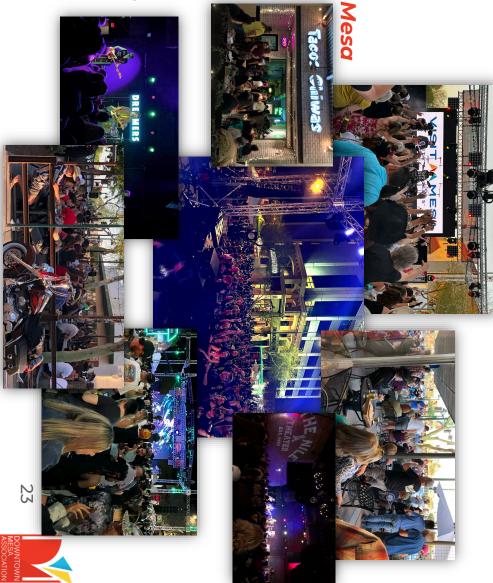




## MESA MUSIC FESTIVAL majuety Local

## **Produced by Motor Media** Collaboration with the City of Mesa

- Approximately 3,000 Friday 10,000 Saturday attendees
- Friday and 177 on Saturday 137 Bands preformed – 50 shows on 12 businesses participated creating
- Street 10 performances on the main stage performance venues throughout Main
- segments Over 200+ social media mentions and 10 newspaper interviews and 5 Television





~12 West Brewing: "One of our best days ever!" "Uniquely Local"

Lost Dutchman Coffee Roasters:

"That day was insane!"

again!" Jarrod's Coffee Tea & Gallery: "Let's do it

in DTM allows you to show off how far this like festival style events and doing these of events pull people into DTM! People tons of additional foot traffic! These kinds **∾B.R.I Taproom & Arcade:** "Solid event,

success." Chupacabra: "The weekend was a tremendous

<sup>≪</sup>Gus's World Famous Fried Chicken: "We interacted with **⊘Oro Brewing:** "Best Saturday ever!"

a large amount of customers who had never been to Gus's Day!" (ILMD was their biggest day to date.) biggest day ever, bigger than I Love Mesa

Tacos Chiwas: "We love Mesa - our

¿Que Chevere: "Broke a record - our

busiest day ever!"

was great for Mexican Cafe: "It was great for

business!"



## OWN MESA'S MARKETS



## **New Location**

Transitioning

event to a local ownership of the

Partnered with:

Pinnacle Prevention: SNAP and EBT payments accepted at the market

program for small businesses is a part of the Local First residency beginning 2022 Local First AZ: as of July 2021, DMFM

sustainable practices at the market Recycled City, LLC: promoting

Now at Inspire

increase visibility

business to Downtown

\*Inspire Farms has graciously agreed to take over the management and liability of the market starting June 1, 2023

starting September 21 – June 20, 2024 DMA will produce a Third Thursday Night Market monthly





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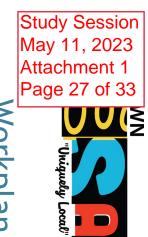
# Assisted with other Events











## Workplan

live, and play. promote the advancement of Downtown Mesa as a continued desirable place to work, In preparation for the creation of the Downtown Mesa Association (DMA) Fiscal Year 2023 - 2024 Plan of Work, the staff implemented effective projects and programs that

# Some of those projects and programs:

- The continued work of our Downtown Clean team
- 2. Continued the new Parking Program
- 3. Continued our Media Blitz
- Created new branded banners for Main Street and Center Street
- Hung summer flower basketsProduction of Thursday Night Market
- Held BBQ judge class in preparation for November 2023 BBQ competition





# **CREATING OUR PRIORITIES**

direction from the DMA board, City of Mesa contract and Downtown practices in the business improvement district community, with DMA uses a downtown management model that is based on best Stakeholders.

our priorities in order of importance, feasibility of accomplishment and ability In January 2023, the DMA held a board retreat with both the property owner to complete in our timeframe Below are the joint priorities of the two boards. We will be further refining and business owner boards to set the priorities for the 2023-2024 Fiscal Year.



# **CREATING OUR PRIORITIES**

One thing they would change right now for the good of Downtown: Order of the highest priority

- More Parkingl)
- No Vacancies (10)
- Streetscape Improvements (5)

• Open Later and on Mondays (2)

• More Sit Down Dining (2)

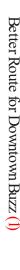
- Grab and Go Food (1)
- Wayfinding for Parking (1)
- Greater Sense of Safety(1)

• GatewaySignage (2)

• Remove Colonnades (4)

# One thing they would change right now for the good of the individual: Order of the highest priority

- Entertainment Strategy(H)
- Micro Mobility Master Plan (10)
- Breakfast/sit down Restaurant (4)
- Promote East Main to Mesa (3)
- Fine Dining (2)







As part of the workplan retreat four different groups tackled the how we would accomplish our priorities

# GRO U P 1-Retail Strategy

l Low Hanging Fruit

Share each other's social media; Shopping Stroll event

To Accomplish in 6 Months

Round-Up for discussion and idea sharing. businesses to go to for help at the City. Retail (Attraction) created a network for NEW

To Accomplish by One Year Incubator/Workshop event (Local First, Welcome packet for new businesses

SCORE, DMA Farmers Market).

## GROUP2-Parking

l. Low Hanging Fruit

2. To Accomplish in 6 Months Add more parking on 1st Street, going West.

- 3. To Accomplish by One Year Come up with a REAL parking plan.
- building one. Buy a garage OR start the process of





As part of the workplan retreat four different groups tackled the how we would accomplish our priorities—cont.

# Attack Page AKOUT SESSION'S GOALS

# GROUP 3 - Micro Mobility Plan

#### 1. Low Hanging Fruit

QR codes on Main St to locate additional parking. Art on asphalt to identify crosswalks, to create traffic calming.

- 2. To Accomplish in 6 MonthsLighting in lots, under former colonnades3. To Accomplish by One Year
- Have a new strategy with a new plan

# GROUP 4 - Entertainment/Vibrancy

#### 1 Low Hanging Fruit

Take advantage of the Plaza and the big movie screen. Family to later day, food trucks. Support the existing stuff-music fest, movie fest, etc.

2. To Accomplish in 6 Months

Create a strategy for enhancing our Music & Arts venues. Hire a consultant to promote and program. Take advantage of venues we already have.

3. To Accomplish by One Year

Branding experiences. Market for what we want downtown to be. Look at the MAC, the Convention Center, etc. Work with Milano Music for artists.



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# 3 Top Goals for 2023-2024 Physical Year

#### Create Connections

between all Downtown has to offer)

Connect Amphitheater and MIX, The MAC and Main Convention Center to The

Make it obvious that you and continue to attract more remaining "Uniquely Local" retail and restaurants while

Street

#### Enhance the Brand

Radiate out from the Core



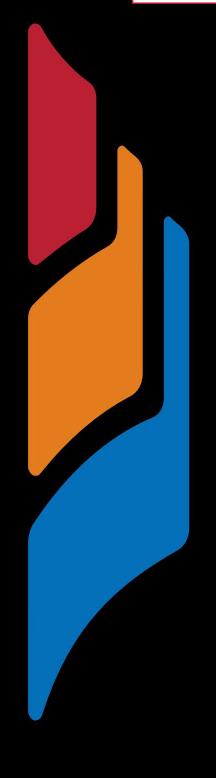


 year round Country Club to Mesa Dr trees on Main Street from Start by lighting all the



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Connections

#### for Off the Streets Program long-term solution Proposing a

mesa.az

May 11th City Council Study

### Off the Streets Off the Streets

Approve resolution to authorize execution of agreement to purchase real property and improvements at 6733 E. Main Street, the Grand



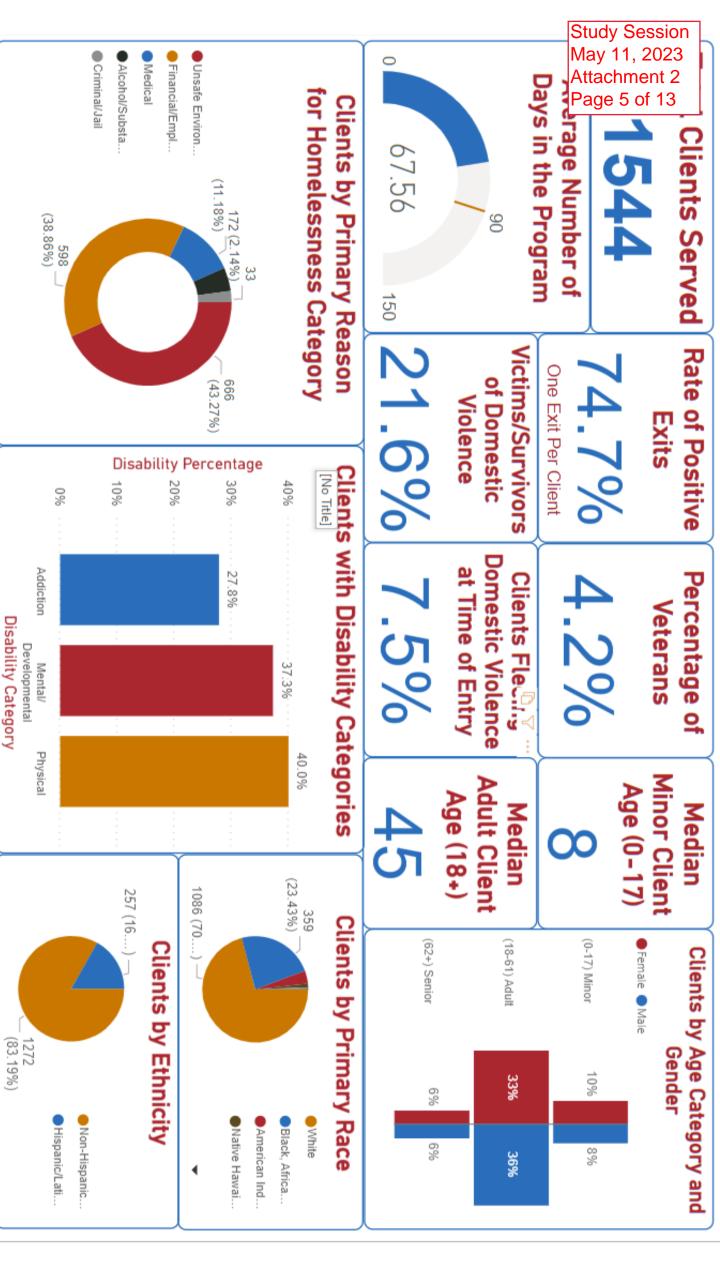
# Housing Path to Recovery (and long-term stability) Mesa's Strategy:





# Why this approach?

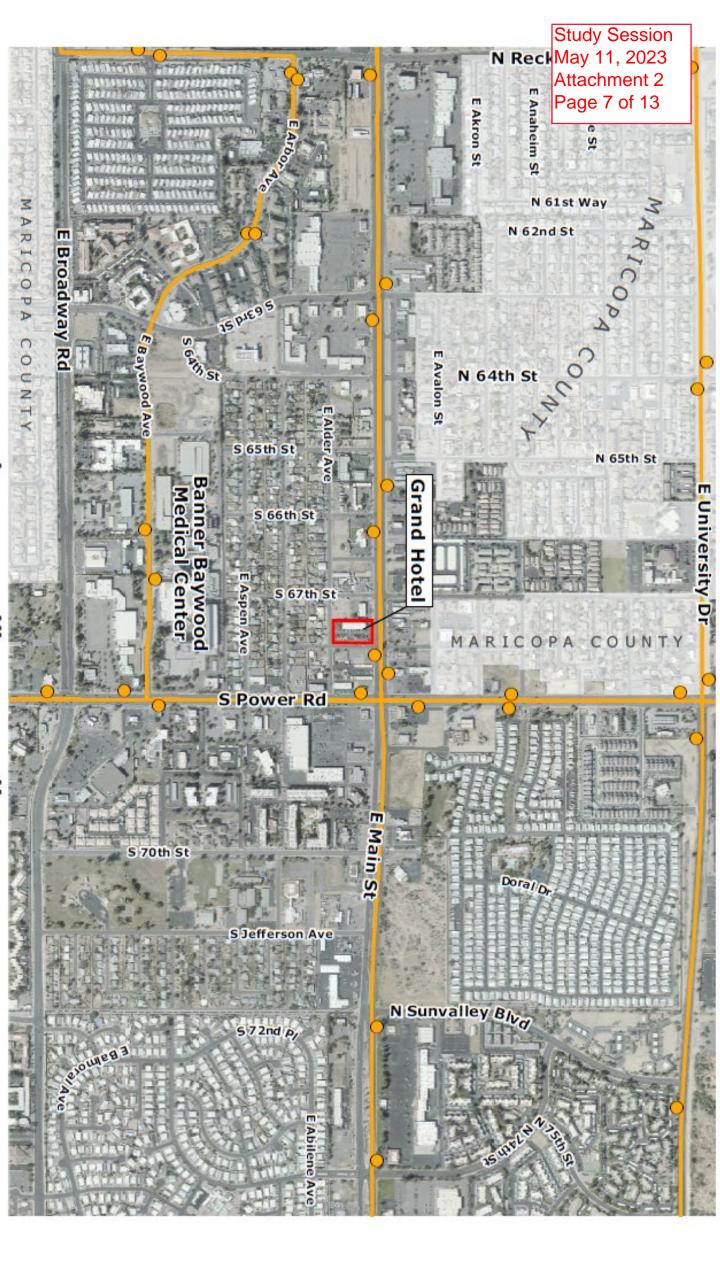
- Federal funding available and City is accountable.
- Helps Mesa enforce urban camping laws.
- Right size. Right location.
- Transit connections to regional services.
- Mesa control: program continuation; program quality/standards; outcomedriven data; focus on Mesa priorities (public safety, vulnerable populations).
- Leasing costs rising.
- Back to Council: Council Use Permit approval required before closing. (Fall)





#### Property

- The Grand Hotel-6733 E. Main St.
- Built: one-story 1973; two-story 1985
- 70 rooms, 1.34ac (one/two beds)
- Space for dusk-to-dawn beds
- Office space, laundry facilities
- Connects to transit, commercial jobs
- New A/C units, tankless water heaters, roof
- Single story could serve transitions into program or to graduation Would require ADA, other tenant improvements to maximize capacities











## Proposed Next Steps

planning and phasing of diligence, site improvement needs engagement, property due May-September: Community construction.

Use Permit consideration by City September/Mid October: Council Council.

End October: Closing.

good neighbor policy tenant Winter: Planning for service and improvements.







# **Good Neighbor Policy (Draft Summary)**

- Referral based, no walk-up or drop-in services; enforced curfew.
- Limited designated areas for outdoor use.
- Delineated and secure campus
- Daily CBI checks of participant rooms.
- Curfew for program participants afterhours
- Transport clients off campus for most services
- Police presence on-site day and night.
- Trespass enforcement for surrounding businesses; services. neighborhood engagement and access to existing
- Clear communication channels for nearby businesses and residents.



### Request

Approve resolution to authorize execution of agreement to purchase real property and improvements at 6733 E. Main Street, the Grand Hotel.

Back to Council this fall with CUP.



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## Questions?



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