

COUNCIL MINUTES

October 16, 2023

The City Council of the City of Mesa met in a Study Session in the lower-level meeting room of the Council Chambers, 57 East 1st Street, on October 16, 2023, at 5:00 p.m.

COUNCIL PRESENT

COUNCIL ABSENT

OFFICERS PRESENT

John Giles Francisco Heredia Jennifer Duff Mark Freeman Alicia Goforth Scott Somers Julie Spilsbury None

Christopher Brady Holly Moseley Jim Smith

Mayor Giles conducted a roll call.

1. Review and discuss items on the agenda for the October 16, 2023, Regular Council meeting.

All of the items on the agenda were reviewed among Council and staff and the following was noted:

Conflict of interest: None

Items removed from the consent agenda: 3-e, 4-f, and 7-a.

Responding to a request from City Manager Christopher Brady regarding item 7-a, (Ordinance proposing Amendments to Chapters 5, 6, 7, 8, 31, 58, 86, and 87 of Title 11, Zoning Ordinance, of the Mesa City Code, pertaining to Drive-thru Facilities, Pick-up Window Facilities, and Drive-up ATM/Teller Windows. The amendments include, but are not limited to, repealing in its entirety Section 11-31-18 (Drive-thru Facilities) and replacing it with a new Section 11-31-18 (Drive-thru and Pick-up Window Facilities); modifying land use tables pertaining to Drive-thru Facilities, Pick-up Window Facilities, and Drive-up ATM/Teller Windows; removing definitions of Drive-thru Facilities and adding new definitions for Drive-thru Facilities, Pick-up Window Facilities, and Drive-up ATM/Teller Windows. (Citywide)), on the Regular Council meeting agenda, Planning Director Mary Kopaskie-Brown and Assistant Planning Director Rachel Nettles displayed a PowerPoint Presentation. (See Attachment 1)

Ms. Kopaskie-Brown reviewed the waiver process and provided comparisons of the land use requirement in adjacent cities, confirming no large differences. (See Pages 17 through 21 of Attachment 1)

Mayor Giles thanked staff for the presentation.

2-a. Hear an update, discuss, and provide direction related to a Council Use Permit and proposed rezoning to allow a social service use at an existing hotel at 6733 East Main Street, including updates on community engagement, Off the Streets program rules and procedures, and a proposed good neighbor policy. This item is scheduled to be introduced on October 16, 2023 and a public hearing date set for November 6, 2023.

Deputy Director of Community Services Lindsey Balinkie displayed a PowerPoint presentation. **(See Attachment 2)**

Ms. Balinkie explained that staff is requesting a Council Use Permit (CUP) for 6733 E. Main Street to change the property from a hotel use to a social services use. She showed maps of the neighborhood and provided a history of the area. (See Pages 2 through 5 of Attachment 2)

Ms. Balinkie described the proposed updates to the property and detailed the public safety improvements that will be implemented. She said that the entire property will be surrounded by an eight-foot block wall with one entrance/exit, which will remain gated unless there is a need for solid waste or emergency vehicles to enter. She reviewed all the service enhancements that will be made to the property highlighting the proposed dog park and play area. (See Pages 6 through 12 of Attachment 2)

Ms. Balinkie reviewed the community engagement efforts and outreach that has taken place. She said that the communication with the citizens has allowed staff to answer questions about safety and other neighborhood concerns. She explained the Good Neighbor policy is to strengthen the neighborhood overall. She discussed replacing and improving streetlights, as well as the approval for slurry sealant for the neighborhood streets. (See Pages 13 through 16 of Attachment 2)

Ms. Balinkie provided an overview of the Off the Streets program, indicating it is a local solution to aid the homeless program. She acknowledged that the East Mesa location will help spread services citywide. She reviewed the project timeline and the next steps. (See Pages 17 and 18 of Attachment 2)

Mayor Giles thanked staff for the presentation.

2-b. Hear a presentation, discuss, and provide direction on off-premise signs "billboards" in Mesa.

Planning Director Mary Kopaskie-Brown and Assistant Planning Director Rachel Nettles presented a PowerPoint presentation. **(See Attachment 3)**

Ms. Kopaskie-Brown defined an off-premise sign, stating it is often known as a billboard. She explained the purpose of the proposed text amendment. She said that staff did a comparison with other jurisdictions, indicating that billboards are not allowed in many of the local cities. She said that Mesa is using Maricopa County standards as a guideline and explained the parameters that are being utilized. (See Pages 2 through 6 of Attachment 3)

Ms. Kopaskie-Brown explained the proposed text amendments to be considered by Council. She gave an overview of the proposed site eligibility, proposed location standards, proposed number and size standards and proposed digital display standards for billboards. (See Pages 7 through 11 of Attachment 3)

Ms. Kopaskie-Brown clarified the recommended process would include the creation of a billboard overlay district and a development agreement. She said there are only a few properties that would be impacted if the City moves forward, and staff would contact those property owners. (See Page 12 of Attachment 3)

In response to a question from Councilmember Spilsbury, Ms. Kopaskie-Brown confirmed that the two properties near Fiesta Mall and Mesa Community College would currently be the only properties to meet the eligibility criteria proposed.

Mayor Giles thanked staff for the presentation.

3. Current events summary including meetings and conferences attended.

Mayor Giles and Councilmembers highlighted the events, meetings and conferences recently attended.

4. Scheduling of meetings.

City Manager Christopher Brady stated that the schedule of meetings is as follows:

Thursday, October 19, 2023, 7:30 a.m. - Study Session

5. Adjournment.

Without objection, the Study Session adjourned at 5:50 p.m.

	STORPORTS John Gh
ATTEST:	SEAL N JOHN GILES, MAYOR
Holly MOSELEY/CI	Moselly TY CLERK

I hereby certify that the foregoing minutes are a true and correct copy of the minutes of the Study Session of the City Council of Mesa, Arizona, held on the 16th day of October 2023. I further certify that the meeting

was duly called and held and that a quorum was present.

Holly Moselly

sr (Attachments - 3)



Drive-thru Text Amendments City Council



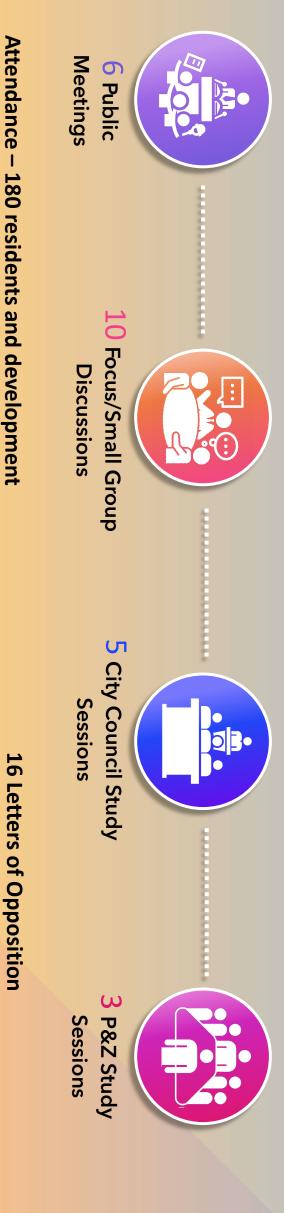






Process Recap

- Project initiated early 2022 at the direction of City Council
- Staff presented/discussed proposed amendments through various platforms
- Feedback throughout considered and alternatives presented



industry representatives

70 Letters in Support



Goals

including visual, lighting, traffic, odor, and noise impacts Address common negative impacts on the surrounding community,

- 1) Improve the City's built environment and enhance the image of the City using development design standards;
- 2) Improve public safety and minimize traffic concerns related drive-thrus; and circulation, stacking and parking and pedestrian circulation around
- 3) Minimize impacts on residential properties proximate to drive-thru **facilities**



Stakeholder Feedback - Summary

- Feedback from development community:
- Council approval would be costly, time consuming, and arbitrary
- standards City's goals could be accomplished through design
- Proposed amendments not in-line with other jurisdictions relaxing regulations
- Feedback from residents:
- Council should consider limiting the number of drive-thrus to shopping address onsite congestion and encourage more out of car
- Plenty of QSR options already available
 Desire for higher-quality development



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Proposed Amendments







Summary of Proposed Amendments

- Modify the process for some zoning districts to:
- Align requirements and allowed locations with other jurisdictions
- Better align with the intent of the zoning districts and General Plan
- Increase public engagement opportunities
- Create different definitions
- Drive-thru Facilities, Pick-up Window Facilities, and Drive-up ATM/Teller Window
- Allow for the creation of unique land use requirements and development standards
- Modify design/development standards:
- Require an Onsite Circulation and Stacking Study
- Address externalities Noise Attenuation

No ban or limits on the number and concentration of drive-thrus





Land Use Districts and Processes Proposed Amendments

Proposed Modifications:

- Drive-thrus to require a CUP
- Neighborhood Commercial (formerly SUP)
- Planned Employment Park
- Light Industrial
- General Industrial
- Heavy Industrial (formerly SUP)
- Waiver of the Drive-thru Laws

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Proposed Amendments Definitions

Proposed Modifications:

- Modify definition for Drive-thru Facilities
- Create a definition for Pick-up Window Facilities
- Create a definition for Drive-up ATM/Teller Window

To address the difference in the uses and potential impacts





Vehicular Circulation and Stacking Proposed Amendments

Retain Current Standards - Drive-thru Facility:

- Distance between Drive-thru window and order-placing box
- Distance between Order-placing box and the entry to a drive-thru lane

New Requirements:

- Drive-thru Facility & Pick-up Window Facility 50' between the drive-thru lane entry and the street access or cross-access drive aisle
- Pick-up Window Facility 100' between pick-up window lane entry and the pick-up window
- ATM/Teller Window Facility- 40' between entry to queuing lane to ATM/Teller Window

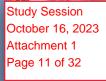




Onsite Circulation and Stacking Study Proposed Amendments

Proposed Modifications- Drive-thru Facility Only:

- Description of onsite operations:
- Business hours of operation
- Method by which a customer order is placed
- Peak demand hours
- The time required to serve a typical customer
- How noise/sound from external operations will be attenuated from neighboring properties
- Description of onsite traffic activity
- Arrival rates
- Anticipated vehicular stacking required
- Onsite circulation plan
- Mitigation plan showing that stacking will not block internal drives or back up into streets





Setback from Residential Uses and Properties **Proposed Amendments**

Proposed Modifications- Drive-thru Facility Only:

- Require a 100' setback from a residential use or zoning district to the drive-thru or pick-up lane
- Could be decreased if the applicant demonstrates that the drive-thru noise level at the property line will not exceed 60 dB (level of a normal conversation)
- If the ambient noise level exceeds 60 dB, the noise study will demonstrate that the drive thru will not increase the existing level.

Ambient levels in residential areas typically 45-55 dB depending on the time of day

Decibel level of freeway auto traffic is approximately 60-80 dB





Proposed Amendments Drive-thru Screening

Retain Current Standards:

- If the drive-thru lane is adjacent to an arterial street:
- Screen with a 40" high screen wall

Proposed Modifications:

- Provide additional trees and shrubs with the wall; or
- Provide an architecturally integrated awning, canopy, or trellis system with landscaping





Employee Screening and Protection Proposed Amendments

Proposed Modifications-Drive-thru Facility Only:

- When employees take orders outside:
- Provide an architecturally integrated shade structure along where employees take orders
- Provide a raised pedestrian path

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N	

Staff Recommendation

Adopt an Ordinance for Amending Chapters 5, 6, 7, 8, 31, 58, 86, pertaining to Drive-thru Facilities, Pick-up Window Facilities, and and 87 of Title 11, Zoning Ordinance, of the Mesa City Code, Drive-up ATM/Teller Windows

A "yes" vote is for approval of the ordinance as modified after the P&Z Board meeting and as recommended by City Staff



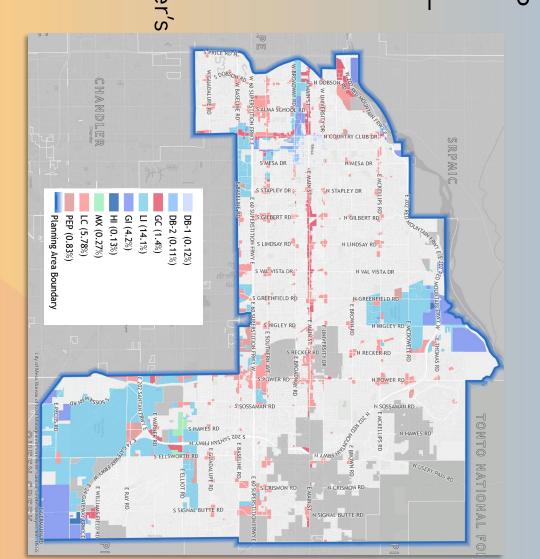
Thank you



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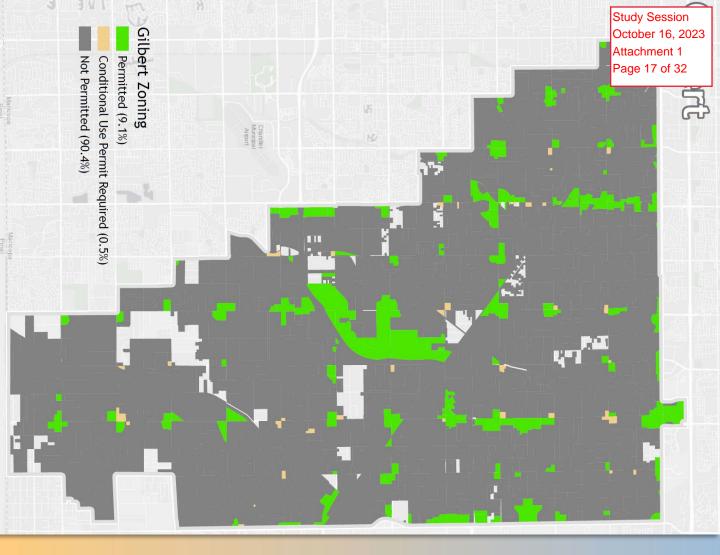
Required waiver information submitted to the Property is allowed to develop without a CUP -Waiver goes with the land if property sold unless rezoned effective date to submit a waiver from the CUP requirement foperty Owner has 3 years from the Ordinance 16 of 32 The specific amount of just compensation; (2) Statement that the rights to use, divide, sell, or Vaiver Process applicability of the Drive-thru Laws; and specific parcel were reduced by the enactment or possess, and that the fair market value of, the owner's



Waiver review is non-discretionary

Ordinance

(3) Evidence of ownership on the effective date of the



Land Use Requirements

Permitted (9.1%)

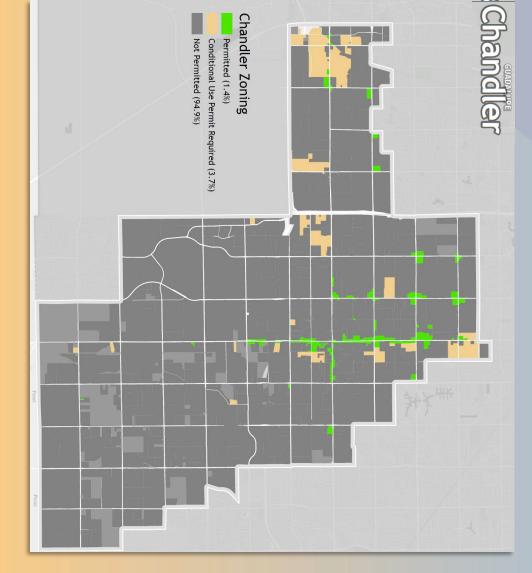
existing]	Heritage Village Center [if	Shopping Center	Community Commercial
		Regional Commercial	General Commercial

Use Permit Required (0.5%)

Neighborhood Commercial (if hours of operation are between 11pm and 6am)

Not Permitted	rmitted
Neighborhood Office	
General Office	
Gateway Village Center	Mixed-Use Small
Business Park	Mixed-Use Large
Light Industrial	Mixed-Use Regional
General Industrial	

Table 3.1.2 Use Regulations



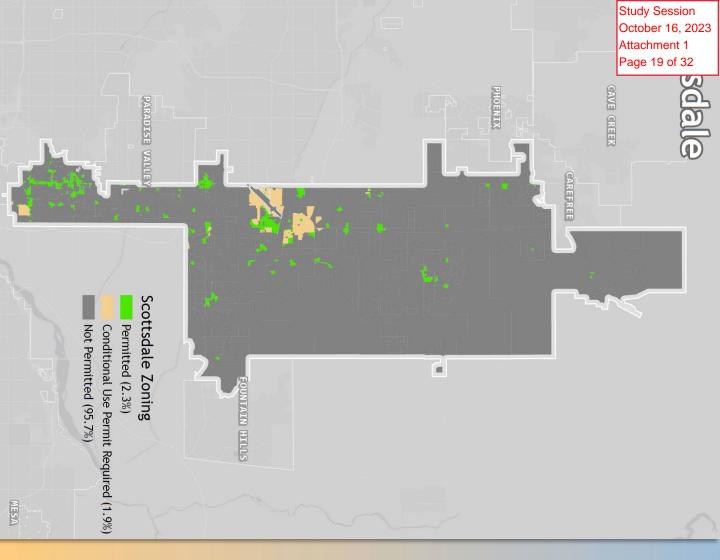
Land Use Requirements

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Planned Commercial Office	Not Permitted (94.9%)	Planned Industrial	Use Permit Required (3.7%)	Regional Commercial	Neighborhood Commercial	Permitted (1.4%)	
City Center	ed (94.9%)	General Industrial	quired (3.7%)		Community Commercial	d (1.4%)	

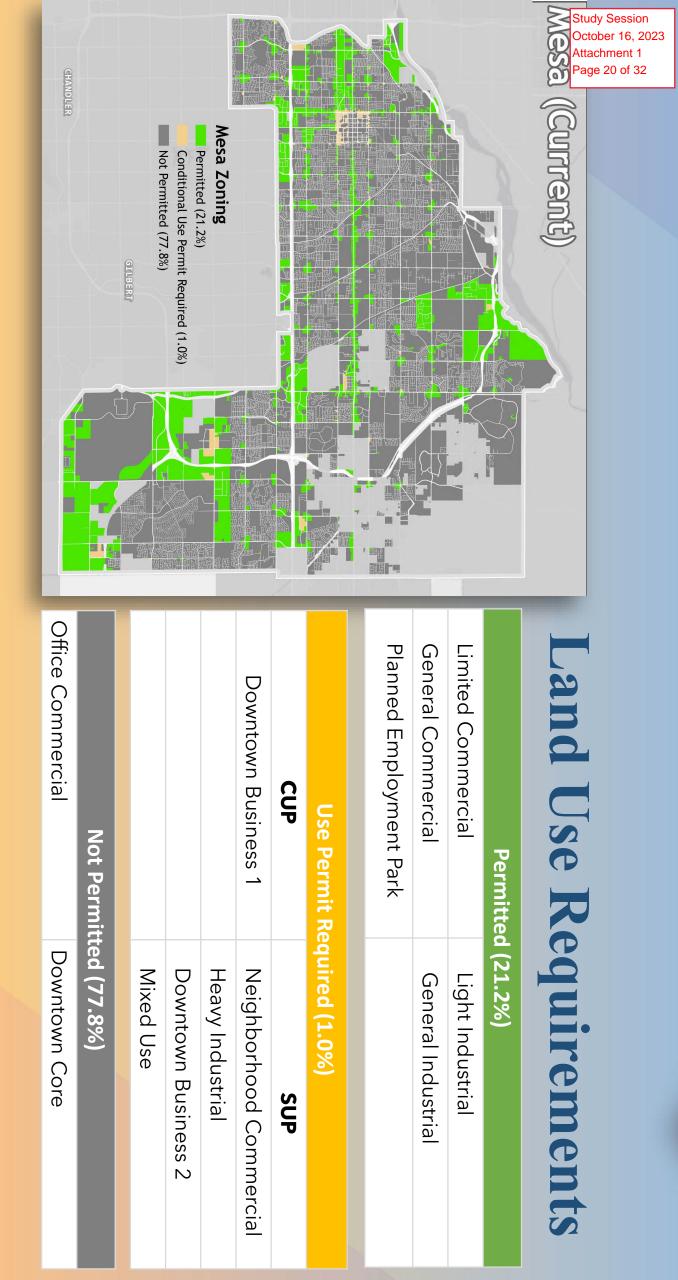
Article XXI Table of Permitted Uses for Non-Residential Districts

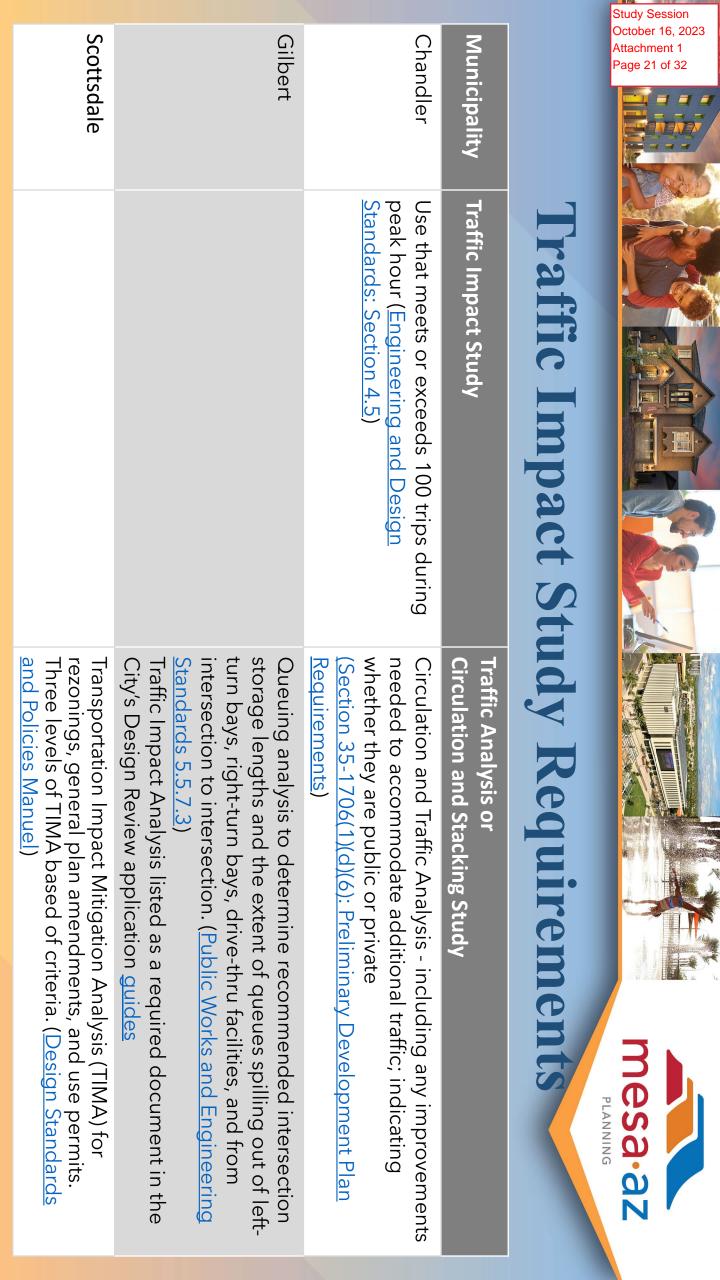


Land Use Requirements

Permitte	Permitted (2.3%)
Neighborhood Commercial	Central Business
Regional Shopping Center	Planned Neighborhood Center
Highway Commercial	Planned Community Center
Use Permit Ro	Use Permit Required (1.9%)
Industrial Park	
Not Permi	Not Permitted (95.7%)
Commercial Office	Service Residential
Planned Convenience Center	Downtown
Supportive Retail	Planned Airpark Core
Highway Commercial	Industrial Park
General Commercial	Light Employment

Table 11.201.A Land Use Table







Alignment with City Council's Strategic Priorities

- Proposed Text Amendments Align
- Placemaking
- Building communities that are safe, healthy, welcoming, and economically vibrant

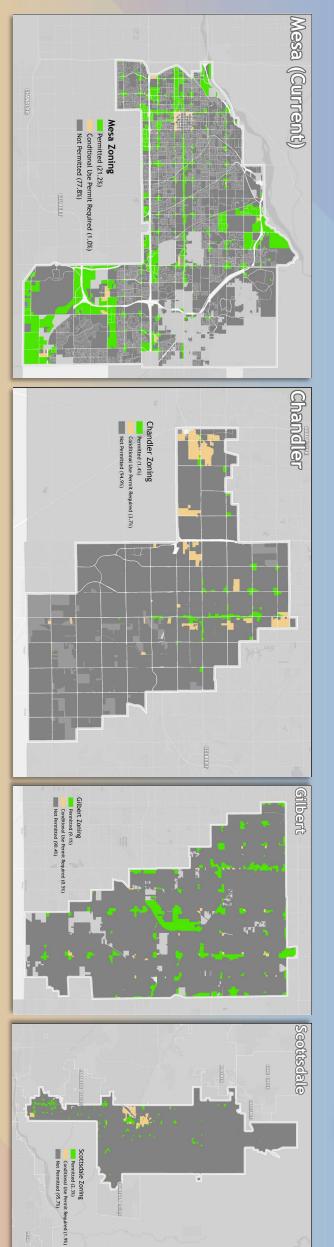


Additional Research

10.0

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Jurisdictional Comparison

Jurisdiction	Zoning Area by right (%)	Zoning Area with a Conditional Use Permit (%)	Existing Drive-thru per capita (10,000)	Existing Drive-thru per acre (100 acres)
Mesa	21.2%	1.0%	5.07	2.14
Gilbert	9.1%	0.5%	4.50	2.11
Chandler	1.4%	3.7%	6.55	3.28
Scottsdale	2.3%	1.9%	3.17	0.48



Comments and Questions from







Comments & Questions Response

Desire for the 100-ft setback from residential to be modified with the

provision of a sound study:

- Section modified based on stakeholder input
- Decibel level added

Desire for On-site Circulation and Stacking Study to address off-site impacts:

- Mitigation plan required to address how stacking will not overflow in internal
- drives as well as public/private streets





Comments & Questions Response

Desire for the amendments to allow for deviations from the development

standards:

- The MZO contains several processes which allow for deviations from development standards
- Development Incentive Permit (DIP) Chapter 72
- Substantial Conformance Improvement Permit (SCIP) Chapter 73
- Planned Area Development Overlay (PAD) Chapter 22
- Bonus Intensity Zone Overlay (BIZ) Chapter 21
- Variance Chapter 80
- Specific language is not provided in each section addressing specific uses





Comments & Questions Response

standards: Existing pad sites would not be able to development under the proposed

- The MZO has in place several processes which addresses hard to develop parcels which allows for deviations to development standards
- Substantial Conformance Improvement Permit (SCIP) Allows develop sites which are conditions up to standards non-conforming to expand/change uses without having to bring non-conforming
- Development Incentive Improvement Permit (DIP) Allows deviations for by-passed parcels that may have a hard time meeting development standards
- Planned Area Development (PAD) & Bonus Intensity Zone (BIZ) Modifications for innovative alternatives





Comments & Questions Response

and unable to redevelop if burned down: The proposed amendments will make existing facilities a non-conforming use

- If a conforming use, the proposed changes do not make any use non-conforming
- If the use is currently non-conforming, Chapter 36 of the MZO addresses non-

conforming sites, buildings, and uses

Allows non-conforming sites, damaged or partially destroyed, to be built back to existing condition



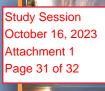


Comments & Questions Response

How many more CUPs would Council see with proposed amendments?

- Submittals from January 2021 to June 2023 (30 months)
- Total of 71 drive thru cases processed
- 12 projects went to City Council for approval
- Proposed Text Amendments 5 additional projects would have had to go to

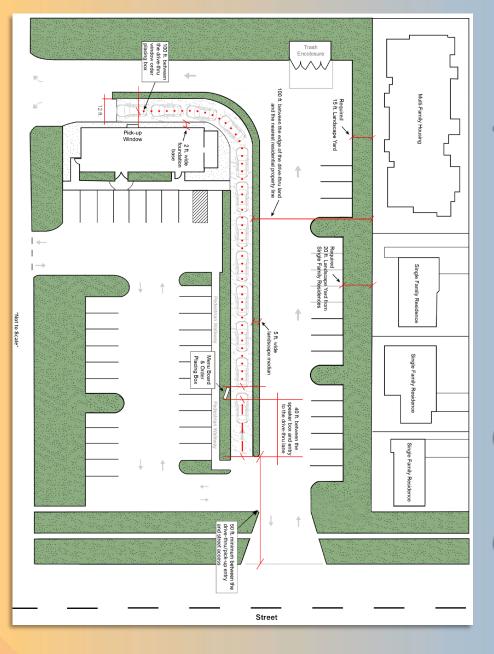
Council for a CUP



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Proposed Amendments Example of a Stacking Diagram





Proposed Amendments Definitions

Drive-thru Facilities. Establishments providing, goods, food, or beverage through a window to patrons menu box or via an employee taking orders from patrons remaining in an automobile. remaining in an automobile, where an order menu board is present, and orders are placed on site via an order

Pick-up Window Facilities. Establishments providing goods, food, or beverage through a window to patrons definition. <u>are present</u>. An establishment with parking spaces designated for pick up orders are not included in this no order menu board, order menu box, or employee taking orders from patrons remaining in an automobile remaining in an automobile, where orders are placed by patrons before reaching the establishment, and where

vehicles to serve patrons remaining in their vehicles. May be a stand-alone automated teller or attached to a building or structure Drive-up Atm/teller Window. Banking and financial institutions that provide a driveway approach for motor Lindsey Balinkie, Deputy Director Community Services

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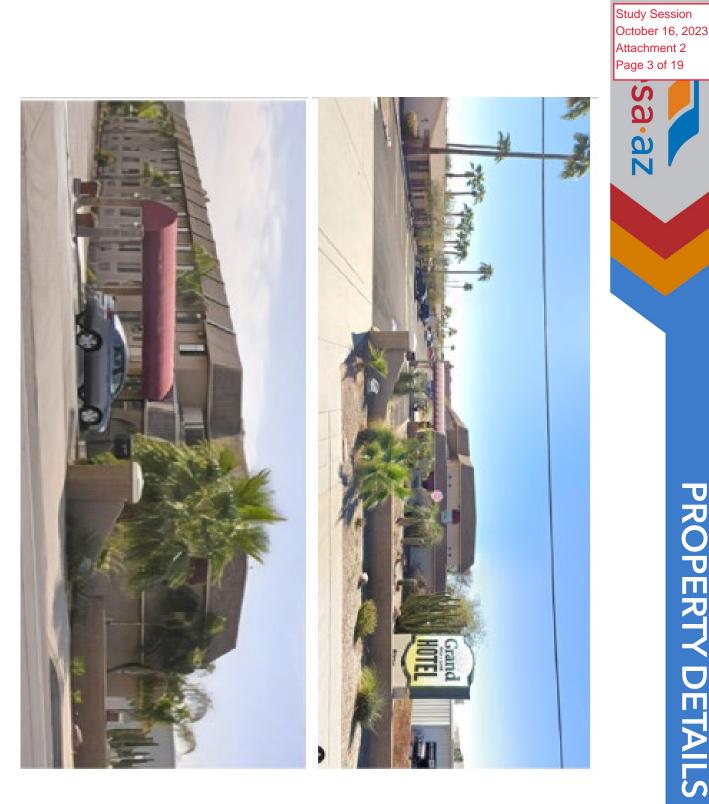
Council Use Permit for 6733 E Main Street







Saaz



- 6733 E Main Street
- Power and Main
- 70 Rooms
- Built in 1973/1985
- 1.34 acres



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Saaz



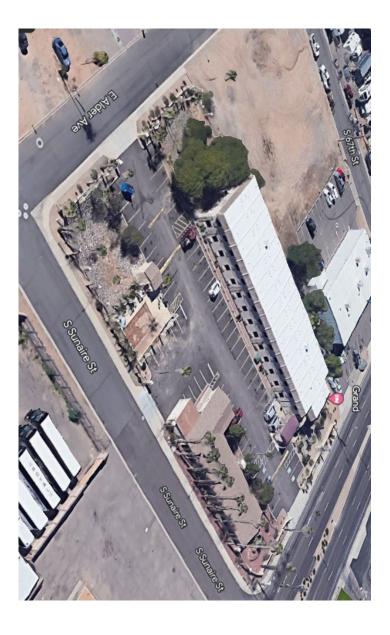
- Change use from a hotel to a social service.
- Longer-term solution for Mesa's Off the Streets program.
- Limited use for temporary housing program serving seniors, families and domestic violence victims.
- Limited use is part of Good Neighbor Policy as a stipulation to Council's approval.

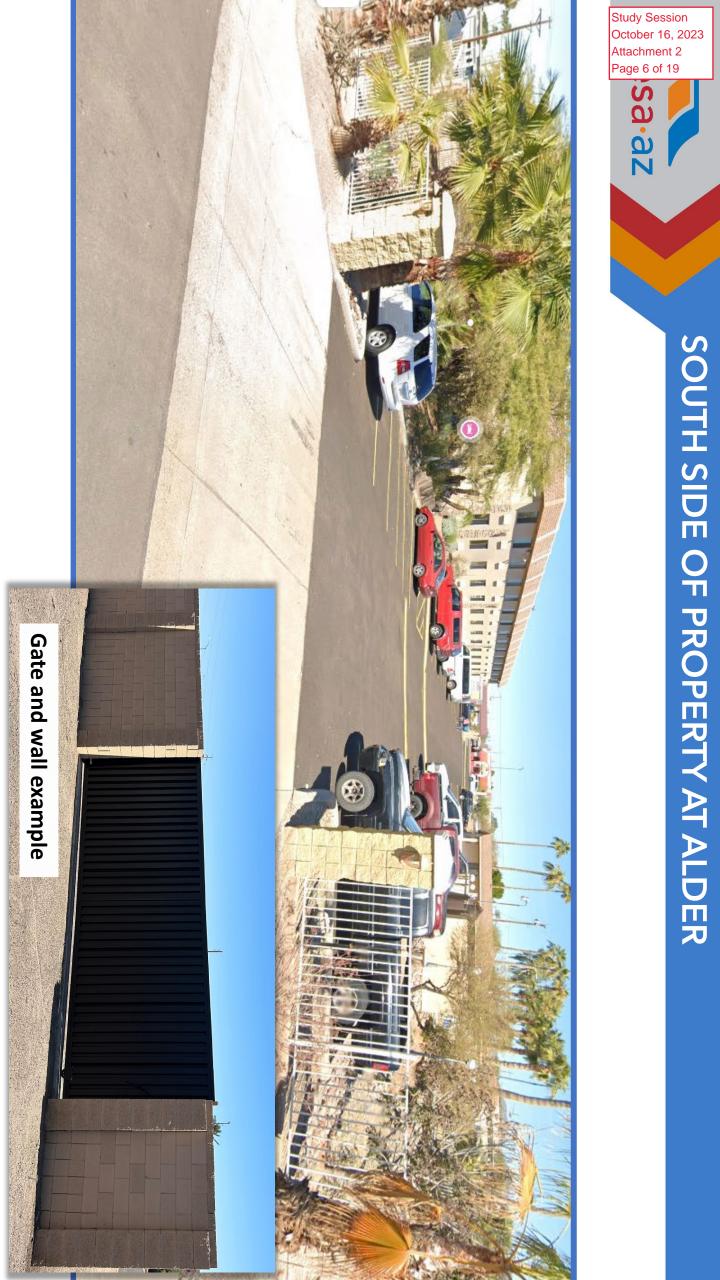


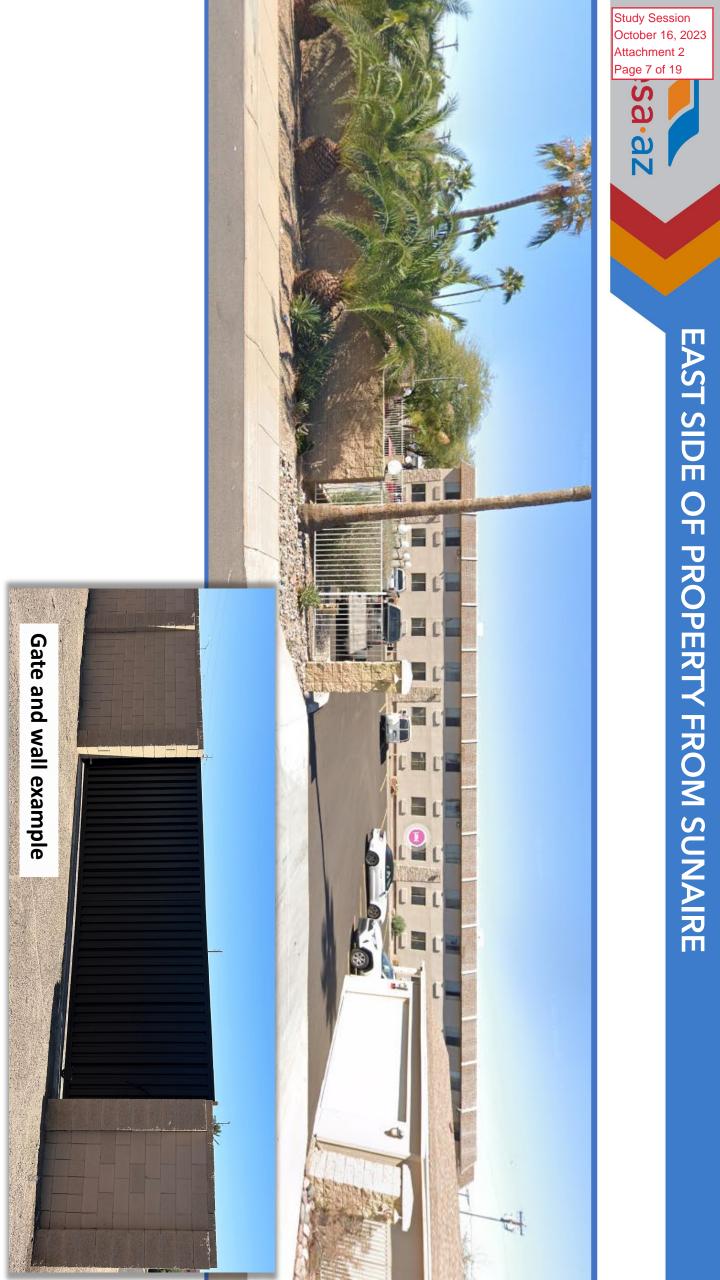


Public Safety Improvements

- Lighting
- Cameras
- Secure walls and gates
- Dedicated police presence









Service Enhancements

- ADA ramps and walkways
- Shaded play area
- Pet friendly common area
- Landscape improvements





Proposed dog friendly area

Proposed play area





Main Street entrance from the corner of Sunaire Street and Main Street

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- Three community meetings
- Three rounds of door-to-door visits and discussions with area residents
- Meeting reminders and program updates via web, email, social media, flyers, resource

line.

- Bi-lingual Spanish translation and interpretation.
- Additional neighborhood meetings by request.
- Responding to calls and emails to the city.
- Connections to online resources and an extensive Q&A.





Dedicated police officer on-site 24/7.

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Saaz

- Nonprofit partners case management and on-site oversight 24/7.
- Limiting services at this location to families, seniors and domestic violence victims.
- No walk-up or drop-in services are available or allowed.

- Room checks to ensure safety, program compliance and client
- support.
- Curfew enforced for program participants 10 pm.
- No visitors are allowed without permission and monitoring.
- Off-campus wrap-around services.

GOOD NEIGHBOR POLICY- STRONGER NEIGHBORHOOD

 Dedicated police officer on-site 24/7 with connections to the neighborhood. Study Session Dctober 16, 2023

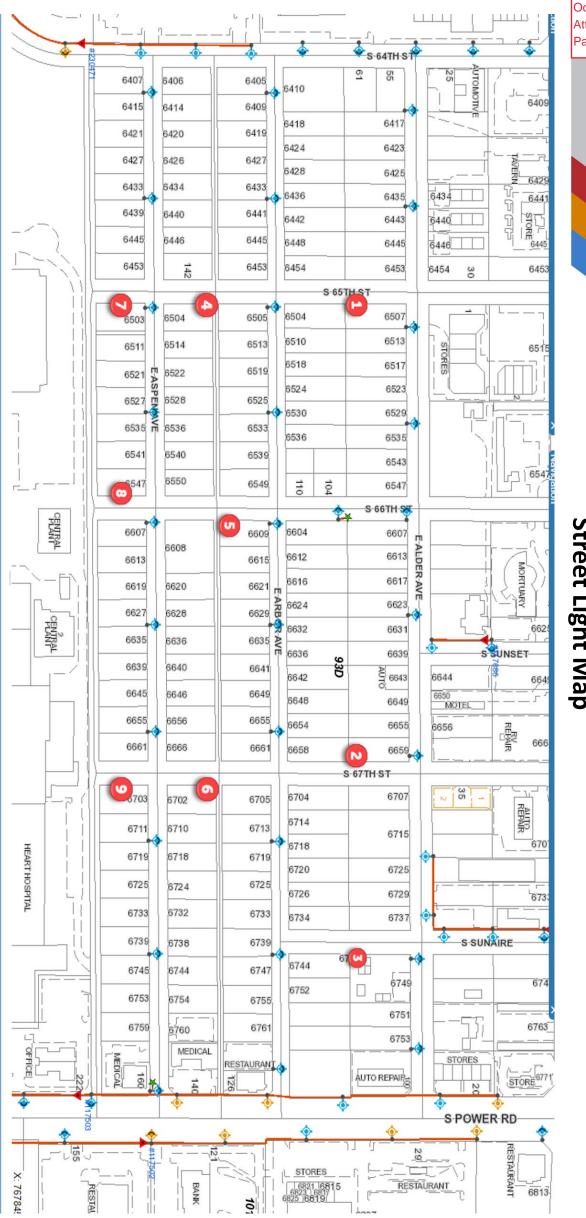
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Saaz

- Clean and well-maintained campus.
- Enhanced lighting, safety and supports on property campus.
- A phone number and email is provided for nearby businesses and residents to connect with the City with questions/concerns.

- Proactive homelessness outreach that currently exists in the area as well as future public safety and health concerns.
- Neighborhood support with existing city services, clean up dumpsters, neighborhood registration, police engagement.
- Comprehensive safety/amenity review of nearby neighborhood; implementing feasible improvements.
- New streetlights and slurry seal approved.

an attachment to the October 16th agenda item. A more detailed Good Neighbor Policy Report is available to the public as



STRONGER NEIGHBORHOOD: NEW STREET LIGHTS APPROVED

Street Light Map

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Saaz



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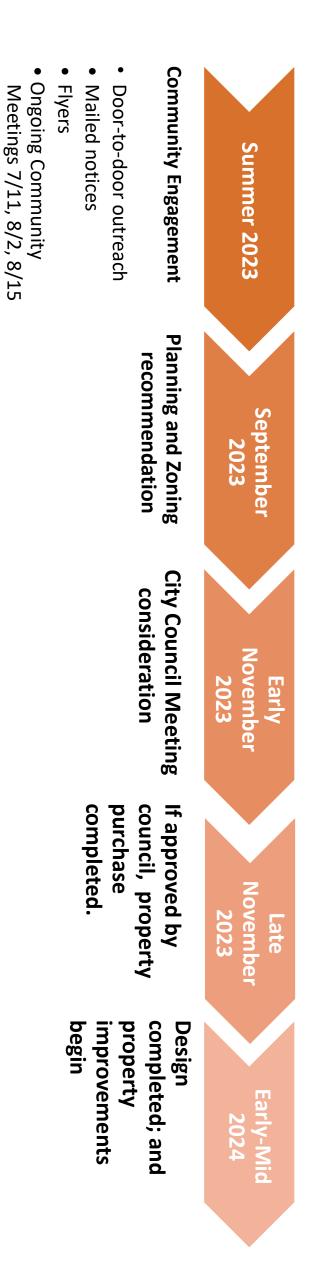
Saaz

- Existing program has demonstrated success and strong partnerships.
- East Mesa location to spread services citywide.
- Service tool for Mesa first responders.
- Ownership of the property allows Mesa to control quality, supports program continuation, population served, property sale/transfer.
- Federal funding supports long-term stability.
- Ongoing cost savings and cost avoidance.
- Good neighbor commitments: strong program and stronger neighborhood



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Questions? Thank you!

480-644-HOPE (4673)

offthestreets@mesaaz.gov

www.mesaaz.gov/offthestreets



Mesa's Pathway to Housing



EMERGENCY

Up to 90 days. Immediate shelter. Safety. Respect. Housing Plan. Stablization. Services

employment focus. Up to 120 days. responsibilities. More rules and Congregate. Health and

BRIDGE TO SUCCESS

to housing vouchers and Bridge housing. Connect or new to homelessness. Varied number of days. Demonstrated success services

RENTAL ASSISTANCE

Step before independence. Housing vouchers. Rental assistance. 1+ years

independence.

Move to complete INDEPENDENCE

Affordable rental or home ownership.

Rachel Nettles, Assistant Planning Director Mary Kopaskie-Brown, Planning Director

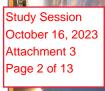
City Council Study Session October 12, 2023



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PLANNING

Study Session October 16, 2023 Attachment 3



What is an Off-Premise Sign?

- Also Known as a "Billboard" or Off-Site Advertising
- Includes Information on a business, activity, commodity, service, product, or entertainment not conducted, sold or offered on the premises/site





Amendment Purpose – Proposed Text

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- Create opportunities for:
- Development/redevelopment of larger sites
- Partnerships with private organizations
- messaging on City activities and public service announcements
- Develop Standards
- Enhance the City's built environment
- Respond to the Market









Comparison with Surrounding Jurisdictions

Prohibited (not including County carve-out sites/properties):

- Chandler
- Gilbert
- Scottsdale
- Queen Creek
- Apache Junction

Permitted:

- Maricopa County
- Pinal County
- Suprise
- Glendale
- Tempe
- Phoenix



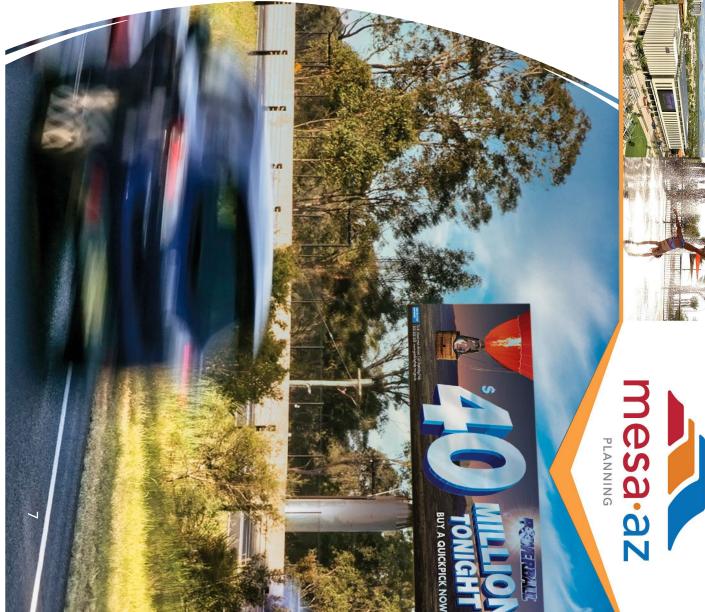


Maricopa County

- Used as a guide for recommendations related to: Site Eligibility
- Location Standards
- Number and Size Standards
- Digital Display Standards



Proposed Text Amendments

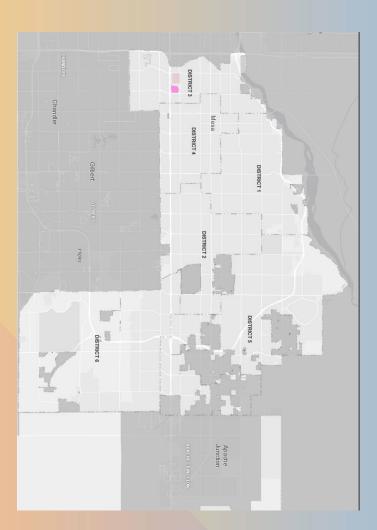






Proposed Site Eligibility

- Recommended Zoning Districts
- Public/Semi-Public
- Mixed Use
- Infill Development District 2
- Site = 50 acres or greater
- Freeway Frontage = Min. 1,500 feet





Proposed Location Standards

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- Placed within 250 feet of the freeway
- Setback from residential zone or use = 500 feet
- Separation from another billboard = 1,500 feet
- Includes billboards in adjacent communities
- Includes billboards that are existing or proposed
- Separation from existing or proposed Freeway Landmark = 1,500 feet



Proposed Number and Size Standards

October 16, 20

- Maximum Number = 2 billboards per site
- Maximum sign area = 672 square feet + 20% for embellishment
- Maximum Height
- 48 feet above the adjacent freeway grade or elevation
- Inclusive of all embellishments or attachments
- grade No more than 70 feet above the site's finished





Proposed Digital Display Standards

- Network time and federal, state, and local public service announcements required
- No animation, flashing, blinking, or moving lights
- Display may not change sooner than every 8 seconds
- No transition allowed between copy/message
- Dimmers on all digital billboards from sunset to 11:00 p.m. (maximum of 300 nits)
- All illumination extinguished from 11:00 p.m to sunrise





Recommended Process

- Create Billboard Overlay District
- City Council/Legislative Approval (Rezoning)
- Discretion based on each case
- Potential Ordinance Sunset

- Development Agreement
 Public Service
- Announcement content
- With Property Owner
- With Billboard Owner

 Outreach with Impacted Property **Owners**



BUY A QUICKPICK NOW

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